



Global Electric Motorcars

A Chrysler Company

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## GLOBAL ELECTRIC MOTORCARS, LLC SAFETY RECALL – AUXILIARY BOARDS

Dear GEM Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Global Electric Motorcars, LLC (GEM) has decided that a defect, which relates to motor vehicle safety, exists in some 1999 through 2004 MY vehicles (2-Passenger, 4-Passenger, Short Bed, Long Bed).

**The problem:** The 12 volt output from the auxiliary board (a DC voltage to DC voltage converter) on your GEM vehicle may become inoperative and result in a loss of headlamp, tail lamp and turn signal lamp function. A loss of headlamps could impair a driver's visibility, increasing the risk of a crash. If there is a loss of tail lamp or turn signal lamp function, a following driver may not know when the brakes have been applied or that the vehicle in front is turning, so a rear-end crash could occur without prior warning.

**What GEM will do:** Global Electric Motorcars will repair your vehicle free of charge (parts and labor). This will involve inspecting the vehicle and replacing the auxiliary board on all affected vehicles with a new DC to DC converter, in addition to installing splash/spray protection and adjusting the dash seal as required. The work will take about one hour to complete. However, additional time may be required depending on how appointments are scheduled and processed.

**What you must do:** Simply contact Royal Administration Services to schedule a service appointment. The number to call is (888) 813-8659. Please have your Vehicle Identification Number Available when calling.

If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Royal Administration Services, 51 Mill Street Building F, Hanover, MA 02339, and Attention: GEM Safety Recall No. 002.

If Global Electric Motorcars fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Service  
Global Electric Motorcars

*Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.*