

03V-175

RECALL CAMPAIGN
REF. NO. 38
TRANSMISSION
OIL COOLER LINES

550MARANELLO
550BARCETTA
456M / GT / GTA

RECEIVED
NVS-215
2003 JUN -9 A 10 22
OFFICE OF
DEFECTS INVESTIGATION

MAY 2003

READ, INITIAL
AND PASS ON ➤

Service Manager	Parts Manager	Service Writer	Technician			Warranty Clerk



Ferrari North America, Inc.

June 4, 2003

Dear Ferrari Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.



Ferrari S.p.A., the manufacturer of Ferrari automobiles, has determined that a defect, which relates to motor vehicle safety exists in certain 2000 through 2001 model year Ferrari vehicles.

On certain Ferrari vehicles, the Transmission Oil Lines to the oil cooler may not have been manufactured properly by our component supplier.

The vehicles possibly affected are as follows:

- Model year 2001, 550maranello, with Vehicle Identification Numbers from 124607 to 126806, which have a Vehicle Assembly Number from 41539 to 43934.
- Model Year 2001, 550barchetta, with Vehicle Identification Numbers from 122529 to 124420, which have a Vehicle Assembly Number from 39586 to 43720.
- Model year 2001 and 2002, 456M/GT/GTA, with Vehicle Identification Numbers from 123851 to 127390, which have a Vehicle Assembly Number from 41596 to 44662.

As a result of the improper "crimping" of the metal fitting connectors on the transmission oil lines to the oil cooler, the lines may become disconnected from the metal fitting and leak oil. If the lines leak oil, insufficient lubrication to the transmission could result. If this condition was to exist, the vehicle's transmission could become inoperative. If the transmission became inoperative while the customer was driving, it could pose a potential safety risk to the driver as well as other vehicles and potentially result in damage to the vehicle or property and a crash without warning.



The remedy consists of replacing the two existing transmission oil lines to the cooler with new lines which have a properly crimped metal fitting connector. The new lines can be identified by a date of 12.02 or higher stamped on the metal fitting and the rubber portion of the line is covered with cloth.

This operation will be performed free of charge to the vehicle owner, and will require up to approximately 2.5 hours to complete.

We have accordingly sent notices to all owners of the affected vehicles advising them of this problem and requesting that they contact any Authorized Ferrari Dealer for the repairs, as per the attached notification letter.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten working days.

A supply of these parts will be shipped automatically to you based on the number of vehicles in your servicing area. Any additional quantities must be ordered, as needed, from our Parts Department.

Upon transmittal of the repair under the normal warranty system, we will of course reimburse you for the parts and the labor necessary to carry out this campaign.

Obviously, if you have any of the affected vehicles in your stock, you must not sell them until you have performed the necessary repairs. If you have already sold any vehicles with the chassis numbers specified in the enclosed instructions and have not yet sent in the new owner information to FNA, please do so at once so we may notify these owners.

Thank you for your cooperation.

Best Regards,

A handwritten signature in black ink, appearing to read "Enzo Francesconi", written in a cursive style.

Enzo Francesconi
Vice President of Technical Services

RECALL CAMPAIGN NO. 38
550maranello/550barchetta/456M/GT/GTA
"Transmission Cooler Oil Lines"
RECALL CAMPAIGN OVERVIEW

INTRODUCTION: Ferrari 550maranello/550barchetta/456M/GT/GTA

SUBJECT: Recall Campaign No. 38

VEHICLES: See the attached list of affected vehicles

Model year 2001, 550maranello, with Vehicle Identification Numbers from 124607 to 126806, which have a Vehicle Assembly Number from 41539 to 43934.

Model Year 2001, 550barchetta, with Vehicle Identification Numbers from 122529 to 124420, which have a Vehicle Assembly Number from 39586 to 43720.

Model year 2001 and 2002, 456M/GT/GTA, with Vehicle Identification Numbers from 123851 to 127390, which have a Vehicle Assembly Number from 41596 to 44662.

CONDITION: As a result of the improper "crimping" of the metal fitting connectors on the transmission oil lines to the oil cooler, the lines may become disconnected from the metal fitting and leak oil. If the lines leak oil, insufficient lubrication to the transmission could result. If this condition was to exist, the vehicle's transmission could become inoperative. If the transmission became inoperative while the customer was driving, it could pose a potential safety risk to the driver as well as other vehicles and potentially result in damage to the vehicle or property and a crash without warning.

REMEDY: The remedy consists of replacing the two existing transmission oil lines to the cooler with new lines which have a properly crimped metal fitting connector.
The new lines can be identified by a date of 12.02 or higher stamped on the metal fitting and the rubber portion of the line is covered with cloth.

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PARTS: The parts required for this repair are identified by the following part numbers:

550maranello / 550barchetta

Part Number	Quantity	Description
173862	1	Oil Delivery Pipe
173863	1	Oil Return Pipe

456M/GT/GTA

Part Number	Quantity	Description
177412	1	Oil Delivery Pipe
177413	1	Oil Return Pipe

LABOR: **Replacement of the Transmission Oil Cooler Lines**

Cost Code	24
Campaign Number	38
Problem Code	01
Component Code	3.00.068
Labor Operation (includes all labor).....	3.00.068.9
Total Operation Time.....	2.5 hours

REIMBURSEMENT: Upon receipt of a warranty claim via ModisCS

RECALL CAMPAIGN NO. 38
RECALL CAMPAIGN NO. 38
550maranello/550barchetta/456M/GT/GTA
"Transmission Oil Cooler Lines"
Technical Instructions

NOTE: Before starting this procedure, you MUST read all of these instructions carefully and completely.

Procedure: Removal

1. Drain the oil from the gearbox.
2. Remove the left rear wheel.
3. Remove the upper section of the wheel well housing.
4. Remove the rear section of the belly-pan, and the section under the gearbox.
5. Remove the two bolts on the protective guard, and move it towards the outside.
6. Remove the clamp holding the pipes to the chassis.
7. Unscrew the pipes from the gearbox and cooler.
8. Remove the pipes from the vehicle.

Procedure: Installation

1. Install the new pipes with a tightening torque of 20Nm.
2. Install the securing clamp to the chassis.
3. Reinstall the protective guard and the two bolts.
4. Reinstall the section under gearbox and the belly-pan.
5. Reinstall the wheel well housing.
6. Reinstall the left rear wheel.
7. Refill the gearbox.

Recall # 38 Transmission Oil Lines**456WGT/GTA**

VIN Number	Assembly Number
123851	41598
123929	41680
124564	41630
124613	41667
124763	41881
125227	42171
125229	42290
125366	42405
125406	42484
125560	42563
125646	42685
125749	42810
125750	42863
125896	43002
125898	43063
126520	43718
126820	43842
126821	43961
127215	44512
127386	44615
127388	44710
127390	44662

**Recall # 38 Transmission Oil Lines
550barchetta**

VIN Number	Assembly Number	VIN Number	Assembly Number	VIN Number	Assembly Number	VIN Number	Assembly Number
122529	39566	124052	41570	124278	42622	124353	43187
123855	43767	124053	41591	124281	42626	124354	43207
123874	40888	124084	41635	124294	42659	124355	43264
123875	41117	124055	41659	124295	42679	124357	43270
123888	40984	124111	41758	124296	42684	124372	43240
123887	40728	124112	41841	124297	42713	124373	43266
123888	40710	124144	42373	124298	42750	124374	43311
123891	40761	124147	41845	124299	43756	124375	43312
123892	40782	124148	41905	124300	42755	124377	43315
123893	40801	124149	41934	124301	42771	124379	43345
123894	40585	124150	41953	124302	42775	124380	43349
123895	40668	124151	41976	124303	42805	124381	43516
123898	40735	124152	41974	124304	42809	124382	43370
123897	40840	124153	42102	124305	42841	124384	43371
123898	41149	124154	42004	124329	42845	124385	43373
123899	40554	124155	41980	124330	42867	124387	43626
124007	41790	124157	42021	124331	42896	124388	43426
124008	41183	124158	42024	124332	43038	124389	43430
124009	41189	124159	43244	124334	42931	124390	43461
124011	41239	124160	42042	124335	42935	124391	43462
124012	41222	124161	42085	124337	42941	124392	43460
124013	41263	124162	42141	124339	43190	124393	43522
124014	41261	124163	42176	124340	43005	124394	43545
124015	41294	124164	42203	124341	43009	124395	43573
124017	41292	124165	42230	124342	43036	124397	43576
124028	41314	124166	42231	124343	43055	124418	43667
124042	41419	124222	42475	124344	43062	124419	43694
124043	41423	124243	42502	124345	43206	124420	43720
124044	41449	124244	42341	124347	43096		
124047	41505	124245	42348	124348	43115		
124048	41507	124246	42371	124349	43117		
124049	41808	124247	42564	124350	43149		
124050	41513	124248	42585	124351	43151		
124051	42317	124277	42591	124352	43181		

**Recall # 38 Transmission Oil Lines
550maranello**

VIN Number	Assembly Number	VIN Number	Assembly Number
124807	41539	128030	43059
124808	41418	128031	43093
124810	41424	128032	43120
124879	41450	128034	43122
124880	41458	128035	43182
124881	41510	128036	43206
124882	41514	128037	43184
124883	41571	128038	43211
124884	41632	128039	43241
124885	41636	128040	43313
124888	41658	128041	43289
124990	41692	128042	43316
125145	41805	128043	43320
125146	41848	128044	43348
125149	41885	128045	43369
125150	42008	128046	43374
125158	42043	128273	43412
125157	42063	128500	43411
125518	42200	128501	43414
125519	42202	128521	43428
125525	42496	128522	43540
125553	42204	128523	43431
125554	42339	128524	43466
125585	42440	128525	43517
125588	42586	128526	43574
125722	42588	128527	43600
125723	42623	128530	43789
125724	42680	128531	43751
125725	42683	128534	43809
125727	42716	128535	43849
125729	42770	128536	43851
125731	42776	128800	43900
125762	43543	128801	43902
125763	42847	128802	43907
125764	42897	128803	43922
125785	42948	128804	43909
128020	43004	128805	43911
128023	42949	128808	43934
128027	43057	124892	41757

Ferrari

Ferrari North America, Inc.

June 4, 2003

«FIRST» «LAST»
«ADD1»
«ADD2»
«CITY», «ST» «ZIP»



Serial Number: «VIN» «ASSY»

Dear Ferrari Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Ferrari S.p.A., the manufacturer of Ferrari automobiles, has decided that a defect, which relates to motor vehicle safety exists in certain 2001 through 2002 model year Ferrari vehicles.

On certain Ferrari vehicles, the Transmission Oil Cooler Lines may not have been manufactured properly by our component supplier. The vehicles possibly affected are as follows:

Model year 2001, 550maranello, with Vehicle Identification Numbers from 124607 to 126806, which have a Vehicle Assembly Number from 41539 to 43934.

Model Year 2001, 550barchetta, with Vehicle Identification Numbers from 122529 to 124420, which have a Vehicle Assembly Number from 39586 to 43720.

Model year 2001 and 2002, 456M/GT/GTA, with Vehicle Identification Numbers from 123851 to 127390, which have a Vehicle Assembly Number from 41596 to 44662.

As a result of the improper "crimping" of the metal fitting connectors on the transmission oil lines to the oil cooler, the lines may become disconnected from the metal fitting and leak oil. If the lines leak oil, insufficient lubrication to the transmission could result. If this condition was to exist, the vehicle's transmission could become inoperative. If the transmission became inoperative while the customer was driving, it could pose a potential safety risk to the driver as well as other vehicles and potentially result in damage to the vehicle or property and a crash without warning.



The remedy consists of replacing the two existing transmission oil lines to the cooler with new lines which have a properly crimped metal fitting connector.

The new lines can be identified by a date of 12.02 or higher stamped on the metal fitting and the rubber portion of the line is covered with cloth.

Since your car is among those affected by the above condition, we kindly ask you to immediately contact any Authorized Ferrari Dealer in order to arrange an inspection of your automobile and to have the corrective action performed.

The corrective action for the above listed repair will be performed free of charge to you and will require up to approximately 2.5 hours to complete. Please plan, however, to leave your vehicle with the dealership to allow the dealer some flexibility for scheduling your repairs.

By the time you receive this letter, the Authorized Ferrari Dealers will have been supplied with the parts and the instructions to perform the repair. If the Dealer fails or is unable to make the necessary repairs free of charge within a reasonable time, or if you have any problem obtaining the needed repair, you should inform the National Headquarters of Ferrari North America, Inc. at:

Ferrari North America, Inc.
250 Sylvan Avenue
Englewood Cliffs, NJ 07632
(201) 816-2651 (National Technical Office)

If the affected vehicle is not repaired free of charge to you and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, (NHTSA), 400 Seventh Street, SW, Washington, DC 20590. You may also telephone the toll free Auto Safety Hotline at 888-327-4236.

You may be eligible to receive reimbursement for the cost you incurred if you already have obtained a remedy for a problem associated with the defect described in this letter.

However, you still must have this corrective action performed, regardless of any previous repairs that may have been performed. Information about the reimbursement program for pre-notification repairs is provided in the enclosure to this letter.



Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten working days.

If you no longer own this vehicle or your address has changed, please complete the enclosed prepaid yellow card and return it to Ferrari North America, Inc.

We urge you to comply with this notice promptly and we apologize for any inconvenience this may cause you.

Best Regards,

A handwritten signature in black ink, appearing to read 'Enzo Francesconi', with a long horizontal flourish extending to the right.

Enzo Francesconi
Vice President of Technical Services



ENCLOSURE

Pre-Notification Reimbursement Program

You may be eligible for reimbursement if you previously incurred out-of-pocket costs for repairs or replacements of the transmission oil cooler lines covered by this recall campaign.

1. This reimbursement program applies to the vehicles listed below and in the attached letter:

- Model year 2001, 550maranello, with Vehicle Identification Numbers from 124607 to 126806, which have a Vehicle Assembly Number from 41539 to 43934.**
- Model Year 2001, 550barchetta, with Vehicle Identification Numbers from 122529 to 124420, which have a Vehicle Assembly Number from 39586 to 43720.**
- Model year 2001 and 2002, 456M/GT/GTA, with Vehicle Identification Numbers from 123851 to 127390, which have a Vehicle Assembly Number from 41596 to 44662.**

2. This reimbursement program applies to repairs or replacements of the transmission oil cooler lines.

3. This reimbursement program applies to repairs or replacements of all or part of the transmission oil cooler lines of a vehicle listed above if such repair or replacement was made at any time up to ten days following the mailing of the attached notification letter.

4. This reimbursement program does not apply to repairs or replacements that were made within the period during which the original warranty would have provided for a free repair of the problem addressed by this recall, unless (i) a franchised dealer or authorized representative of Ferrari denied warranty coverage or (ii) the repair made under the warranty did not remedy the problem. Reimbursement also will not be provided if the pre-notification remedy was not of the same type as the recall remedy provided herein, did not address the defect that led to this recall, or was not reasonably necessary to correct the defect.



5. To obtain reimbursement for pre-notification remedies, you will need to provide a receipt, which may be an original or copy, identifying the equipment replaced; and, if the pre-notification remedy was obtained at a time when the vehicle was covered under the original warranty program, documentation indicating that the manufacturer's dealer or authorized facility either refused to remedy the problem addressed by the recall under the warranty or that the warranty repair did not correct the problem addressed by the recall. In addition, you will need to submit a written and signed claim for reimbursement that contains the information required in paragraph 6, below.

6. The claim for reimbursement should include the following information. (a) the name and address of the claimant; (b) identification of their vehicle's make, model, model year, and vehicle identification number; (c) identification of the Ferrari Campaign number (Campaign No. 38) or identification of the recall by reference to NHTSA's recall number; and (d) identification of the owner or purchaser of the vehicle at the time that the pre-notification remedy was obtained.

7. If you have any questions about the reimbursement program or need help in making a claim for reimbursement, please write or call Ferrari North America, Inc., at the following address and telephone number:

Ferrari North America, Inc.
250 Sylvan Avenue
Englewood Cliffs, NJ 07632
(201) 816-2651 (National Technical Office)