



Department	Customer Service	
Category	Product Recall	
Title	Jost Fifth Wheel Bracket Pin	
Number	03KW4	
Initial Release Date	08/04/03	Page 1 of 1
Revision Date		

# Recall

## FEDERAL RECALL CAMPAIGN 03KW4

**ALL T300, T600, T800, T2000, and W900 MODELS BUILT JULY 18, 2001 THROUGH MAY 15, 2003 CONTAINING JOST JSK 37U SERIES FIFTH WHEELS**

Kenworth Truck Company has decided that a defect, which relates to motor vehicle safety, exists in certain Kenworth T300, T600, T800, T2000, and W900 models containing Jost JSK 37U Series Fifth Wheels. The subject vehicles were manufactured between July 18, 2001 and May 15, 2003. A total of 464 U.S. and 36 Canadian trucks are involved in this campaign. The chassis list (Dealer / Chassis & Chassis) and a copy of the customer letter for USA and Canadian customers are attached. The DWC and SIR online systems indicate chassis involved in this recall with the designator of "03KW4" in the campaign field.

### SITUATION

Trucks built with Jost JSK 37U series fifth wheels contain bracket pins that connect the fifth wheel top plate to its mounting structure. Under certain loading conditions a fatigue crack may initiate in the weld joining the bracket pin to its mounting flange. Weld failure could lead to the loss of the pin, and the potential separation of the fifth wheel top plate from its mounting structure.

### RESOLUTION

All affected chassis with JSK 37U series fifth wheels will have a bracket pin replacement kit installed. See attached Jost Repair Procedure for instructions. You will need to order parts from Jost by calling 1-800-253-5105. Jost will ship kits at no charge, but a markup amount will be provided to the dealer. Please be sure to record both the fifth wheel model number and serial number (see Jost procedure attached). Both are required on your warranty claim.

**It is a violation of Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or noncompliance has been corrected.**

### WARRANTY

File a long claim form, special warranty type "C", referencing 03KW4 in the recall field and listing the fifth wheel serial number on the claim. Kenworth will allow 0.5 hours for this repair procedure and \$5.00 markup for the parts. Record both the fifth wheel model number and serial number (see Jost procedure attached). Both are required on your warranty claim.



June 12, 2003

Dear Kenworth Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain Jost JSK37U series fifth wheels manufactured between September 3, 1999 and April 14, 2003. Your vehicle has been identified as being manufactured with this defect.

Kenworth Truck Company was notified by Jost that trucks built with Jost JSK 37 U Series Fifth Wheel contain bracket pins that connect the fifth wheel top plate to its mounting structure and under certain loading conditions a fatigue crack may initiate in the weld joining the bracket pin to its mounting flange. Weld failure could lead to the loss of the pin and the potential separation of the fifth wheel top plate from its mounting structure, which could result in loss of vehicle control and/or vehicle crash without prior warning.

Kenworth initiated a recall to correct this condition by installing a bracket pin replacement kit. As of the date of this letter, Kenworth urges you to immediately contact your nearest authorized Kenworth dealer to have this work completed. This work may take up to an hour and will be performed at no charge to you.

If you believe you had this repair made prior to receiving this notification, please contact your nearest dealership for possible reimbursement.

If you require further information about this recall or experience any difficulty in making arrangements for the inspection or correction, please contact: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department, phone 425-828-5000.

If you conclude that Kenworth Truck Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator for Safety Assurance, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll free Auto Safety Hotline at 1-888-327-4236.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name. The enclosed card may be used for this purpose.

We regret any inconvenience that this work may cause.

Sincerely,

Mike Kalkoske

Director of Customer Service