

January 8, 2010

VIA E-MAIL
RECEIPT CONFIRMATION REQUESTED

Mr. George Person
Chief, Recall Management Division
National Highway Traffic Safety Administration
Attn: Recall Management Division (NVS-215)
1200 New Jersey Ave. S.E.
Washington, DC 20590

Re: Thor Industries and Subsidiary Companies
7 - NHTSA Inquiry Letters EQ08-015 received 12/28/09 through 1/4/10

Dear Mr. Person:

This letter is being written in reply to your seven inquiry letters EQ08-015 received 12/28/09 through 1/4/10 regarding Irvine Shade and Door, Inc.

As a result of our subsidiary company, Keystone RV Company (Keystone), discovering a problem and issuing a recall back in September of 2007 with Irvine's towel bar attachment method to its glass shower doors, an investigation was conducted within the other Thor Companies. No issues were identified with the towel bar attachment at any of the other Thor Subsidiaries at that time. In fact most of the other companies did not use the product in question and have never used it.

As a result of your latest seven inquiries, I have outlined below the remaining Thor owned companies and the results of another inquiry on the problem towel bar attachment:

- Airstream – Never used the product in question.
- Crossroads - Never used the product in question.
- Damon - Never used the product in question.
- Dutchmen - Never used the product in question.
- Komfort - Never used the product in question.
- Thor Industries - Never used the product in question.
- Four Winds – This towel bar attachment has been used in vehicles for several years with no major indications of a problem. Four Winds is once again reviewing warranty claim data on their towel bar shower door usage to see if there may be something that was overlooked in their initial investigation. Since the initial inquiry, Four Winds has converted to a different warranty claims system and will need some extra time to do this analysis. Four Winds expects to have a response by January 22, 2010.

If you have any further questions on this response, please don't hesitate to contact me directly.
Sincerely,



David M. Mihalick
Thor Industries, Standards Compliance Manager

cc. Alex Ansley