PO Box 246, Millersburg, IN 46543 ~ 800-832-3632 ~ www.carriageinc.com

February 9, 2010

George H. Person
U.S. Department of Transportation
National Highway Traffic Safety Administration
Chief, Recall Management Division
Office of Defects Investigation

RE: EQ08-015

Dear Sir or Madam,

In a letter dated December 22, 2009 you notified Carriage, Inc. of two Safety Recalls (07V-411 & 08V-639) currently underway involving defective glass shower door/towel bar assemblies manufactured by Irvine Shade and Door Inc.. Carriage has purchased shower door equipment from Irvine in the past although we do not currently use this shower door.

Carriage received a letter from Irvine Shade & Door Inc. dated January 11, 2010 advising Carriage of the above mentioned recalls and informing us that Irvine's records indicated that Carriage had purchased shower doors from Irvine that included the towel bar that is involved in the Safety Recalls referred to above.

In discussing the shower door and equipment used by Carriage with Nick Donis of Irvine Shade & Door it was confirmed that Carriage did not use the same towel bar that is involved in the two existing Safety Recalls referred to above. The towel bar used by Carriage was 1 ½ inches deep while the towel bar involved in the above mentioned Safety Recalls is 3 inches deep.

In researching our warranty data for the time period associated with our use of the Irvine shower door assembly Carriage has found no incidents of glass breakage related to the 1 1/2 inch towel bar used by Carriage.

Based on the fact that Carriage's warranty history reflects no incidence of shower door glass failure due to the towel bar and the fact that Carriage's shower door application did not use the same towel bar that is involved in the two existing recall programs, Carriage does not feel that a safety defect exists with the shower door assemblies from Irvine that were installed in Carriage products.

Carriage has always been proactive in our approach to vehicle safety and has always voluntarily participated in Safety Recalls in the past. Carriage will continue to monitor future warranty information closely in regards to this shower door. At this time we do not feel that our participation in this Safety Recall is warranted based on Carriage's warranty history with this shower door and the fact that the towel bar used by Carriage is not the same towel bar as was used by Irvine customers involved in the referenced Safety Recalls.

Please contact me to discuss any aspect of this issue or Carriage's position regarding this matter.

Sincerely,

Mark Colglazier
Chief Operating Officer
Carriage, Inc.

Cc: Nick Donis – Irvine Shade & Door , Inc.