



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 30, 2010

MR. BARRY WOLFF
DIRECTOR OF RISK MANAGEMENT
THE BRAUN CORPORATION
631 WEST 11 STREET
WINAMAC, IN 46996

NVS-215dgl
10V-164

SUBJECT: REAR SUSPENSION SPRING HAT RETROFIT

DEAR MR. WOLFF:

This letter serves to acknowledge The Braun Corporation's (Braun) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
CHRYSLER/TOWN & COUNTRY/2008-2010
DODGE/CARAVAN/2008-2010

NHTSA Campaign Number: 10V-164

Mfg's Report Date: April 9, 2010

Components: SUSPENSION: FRONT: SPRING: COIL SPRINGS

Potential Number of Units Affected: 834

Summary:

THE BRAUN CORPORATION IS RECALLING CERTAIN MODEL YEAR 2008 THROUGH 2010 CHRYSLER TOWN & COUNTRY AND DODGE CARAVAN MOBILITY CONVERSIONS WHICH WERE ALTERED BY BRAUN BETWEEN JANUARY 21, 2009 AND MARCH 19, 2010. DURING CONVERSION, THE CHASSIS WAS RAISED AND THE FLOOR WAS LOWERED TO ACCOMMODATE WHEELCHAIR ACCESSIBILITY FEATURES. IN RAISING THE CHASSIS, THE REAR SPRING HATS COME INTO CLOSER PROXIMITY TO THE REAR TIRES. IN ROUGH OR AGGRESSIVE DRIVING SITUATIONS THE TIRES MAY INTERMITTENTLY CONTACT THE REAR SPRING HATS.

Consequence:

CONTACT BETWEEN THE TIRE SPRING HAT MAY WEAR A HOLE IN THE TIRE OVER TIME. THIS MAY RESULT IN LOSS OF VEHICLE CONTROL IN THE EVENT OF TIRE PRESSURE LOSS INCREASING THE RISK OF A CRASH.

Remedy:

BRAUN WILL NOTIFY OWNERS AND REPAIR THE VEHICLES FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING APRIL 2010. OWNERS MAY CONTACT BRAUN TOLL-FREE AT 1-800-488-0359.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement