



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 20, 2010

MR. CHRIS SANTUCCI
MANAGER,
TECHNICAL & REGULATORY AFFAIRS
TOYOTA MOTOR NORTH AMERICA, INC.
601 THIRTEENTH STREET, SUITE 910 SOUTH
WASHINGTON, WA 20005

NVS-215kjs
10V-160

SUBJECT: SPARE TIRE CARRIER ASSEMBLY CABLE CORROSION

DEAR MR. SANTUCCI:

This letter serves to acknowledge Toyota Motor North America, Inc.'s (Toyota) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
TOYOTA/SIENNA/1998-2010

NHTSA Campaign Number: 10V-160 **Mfg's Report Date:** April 19, 2010

Components: STRUCTURE

Potential Number of Units Affected: To be determined

Summary:

TOYOTA IS RECALLING CERTAIN MODEL YEAR 1998 THROUGH 2010 SIENNA PASSENGER VEHICLES MANUFACTURED BETWEEN AUGUST 7, 1997 AND JANUARY 4, 2010, CURRENTLY REGISTERED IN OR ORIGINALLY SOLD IN CONNECTICUT, DELAWARE, ILLINOIS, INDIANA, KENTUCKY, MAINE, MARYLAND, MASSACHUSETTS, MICHIGAN, MINNESOTA, NEW HAMPSHIRE, NEW JERSEY, NEW YORK, OHIO, PENNSYLVANIA, RHODE ISLAND, VERMONT, WASHINGTON DISTRICT OF COLUMBIA, VIRGINIA, WEST VIRGINIA, AND WISCONSIN. THE SUBJECT VEHICLES ARE EQUIPPED WITH THE SPARE TIRE STOWED UNDER THE VEHICLE. IF THE VEHICLE IS

OPERATED IN THE COLD CLIMATE REGIONS OF THE UNITED STATES WHERE ROAD SALT IS FREQUENTLY USED, WATER SPLASHED BACKWARDS WITH HIGH CONCENTRATIONS OF ROAD SALT CAN REACH THE SPARE TIRE CARRIER AND CORRODE THE SPARE TIRE CARRIER ASSEMBLY CABLE.

Consequence:

THE CABLE MAY BREAK DUE TO EXCESSIVE CORROSION AND THE SPARE TIRE MAY SEPARATE FROM THE VEHICLE, POSSIBLY RESULTING IN A VEHICLE CRASH.

Remedy:

THE MANUFACTURER HAS NOT YET PROVIDED THE AGENCY WITH A REMEDY AND NOTIFICATION SCHEDULE. OWNERS MAY CONTACT TOYOTA AT 1-800-331-4331.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign.

Sincerely,

A handwritten signature in blue ink, appearing to read "G. Person".

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement