



Navistar, Inc.  
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navistar.com



A NAVISTAR COMPANY

## SAFETY RECALL G-10505

JUNE 2010

Dear INTERNATIONAL® Customer,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain 4100, 4300, and 4400 model trucks built 1/28/09 thru 2/9/10 with feature code 04085 WABCO hydraulic brake system and code 04GAW power park brake. Also included are certain 1300, 3200, 3300, 4200, 4300, and MXT model trucks that received brake electronic control units through WABCO's warranty program.

### ***REASON FOR THIS RECALL***

The parking brake may release if the brake system electronic control unit software misinterprets input signals generated from rapidly cycling the ignition switch.

### ***RISK TO MOTOR VEHICLE SAFETY***

Release of the parking brake may cause a sudden, unexpected shift in vehicle position possibly resulting in property damage, personal injury, or death.

### **ACTIONS YOU SHOULD TAKE**

Navistar's records indicate that you own a vehicle involved in this campaign. The vehicle is identified on the enclosed card.

**If you own this vehicle**, please schedule an appointment with any INTERNATIONAL® dealer to have your vehicle repaired. Find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.internationaltrucks.com>. The repair will involve the reprogramming of the brake system electronic control unit. Dealers have updated software and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 45 minutes to complete.

**If you have already paid for repairs that corrected the defect**, you may be eligible for reimbursement of certain repair expenses if they occurred 3/16/09 thru 6/18/10. Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

**If you are the lessor of this vehicle**, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

**If you do not own this vehicle**, please fill out and return mail the enclosed card so that you will not be contacted again about this campaign.

### **IF YOU NEED FURTHER ASSISTANCE**

If you believe that Navistar has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9152); or go to <http://www.safercar.gov>.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**Navistar, Inc.**