



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 23, 2010

MR. BARRY WOLFF
DIRECTOR OF RISK MANAGEMENT
THE BRAUN CORPORATION
631 W. 11TH STREET
WINAMAC, IN 46996

NVS-215dgl
10V-110

SUBJECT: REAR SUSPENSION TRAILING ARM

DEAR MR. WOLFF:

This letter serves to acknowledge The Braun Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BUICK/TERRAZA/2005-2008
CHEVROLET/UPLANDER/2005-2008
PONTIAC/MONTANA/2005-2008

NHTSA Campaign Number: 10V-110

Mfg's Report Date: March 9, 2010

Components: SUSPENSION: REAR

Potential Number of Units Affected: 5,375

Summary:

THE BRAUN CORPORATION HAS NOTIFIED NHTSA ABOUT A DEFECT IN CERTAIN MODEL YEAR 2005-2008 GENERAL MOTORS MOBILITY CONVERSION, HANDICAPPED ACCESSIBLE LOW FLOOR MINIVANS. DURING CONVERSION, THE DRIVER OR PASSENGER SIDE TRAILING ARM MODIFICATION MAY NOT HAVE BEEN ADEQUATELY WELDED.

Consequence:

A SQUEAKING OR CLUNKING NOISE MAY DEVELOP. THE TRAILING ARM BUSHINGS MAY PREMATURELY WEAR AND THE TRAILING ARM MAY FRACTURE OR SEPARATE, ALLOWING THE REAR AXLE TO BECOME PARTIALLY SEPARATED FROM THE CHASSIS INCREASING THE RISK OF A CRASH.

Remedy:

DEALERS WILL INSPECT AND WILL HAVE A SUPPLY OF RETROFIT PARTS AVAILABLE TO REMEDY THE VEHICLES FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING APRIL 2010. OWNERS MAY CONTACT BRAUN AT 800-488-0359.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement