



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

MAR 22 2010

Mr. Ron Green
President
Irvine Shade & Door, Inc
1000 Verdant Dr
Elkhart IN, 46516

NVS-215AA
EQ08-015
07V-411
08V-639

Attn: President/Chief Counsel

Dear Mr. Green,

On December 30, 2008 and March 5, 2009, we wrote to your company as part of an ongoing investigation being conducted by the National Highway Traffic Safety Administration (NHTSA) about a safety issue involving glass shower doors with towel bars that were manufactured by Irvine Shade and Door, Inc. (Irvine) and sold to multiple companies to be installed in new or used motor vehicles. This letter is being sent to you in order to allow Irvine to clarify its November 13, 2009 response to NHTSA's request for information.

Eleven months after first requesting Irvine submit its purchaser list for the above referenced glass shower doors, Irvine submitted a response with 502 companies listed as receiving this equipment. Upon contacting 161 of these companies (those identified as possible vehicle manufacturers or alterers) to notify them of the Keystone and Coachmen recalls, over 60% of respondents claimed their company had never actually purchased these glass shower doors from Irvine. Multiple responses to NHTSA's inquiry have indicated that Irvine has contacted some of its customers informing them that the subject equipment was, in fact, not purchased by their company; however, no revised list of purchasers has been sent to NHTSA.

Irvine must submit to NHTSA a corrected list of purchasers of these glass shower doors with towel bars within 7 days of receiving this letter.

Response submission may be made by email to Alex Ansley at Alexander.ansley@dot.gov, fax to (202) 366-7882, or by e-mail to rmd.odi@dot.gov. If you are unable to reply by that time, you may request an extension by calling me at (202) 366-5210.

If Irvine claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, Irvine must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety



Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Irvine is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

This letter is being sent to Irvine pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. It constitutes a new request for information. Irvine's failure to respond promptly and fully to this letter could subject Irvine to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163. A person that violates 49 U.S.C. § 30166 could be liable to the United States Government for a maximum penalty of \$6,000 per violation per day. The maximum penalty for a related series of daily violations is \$16,375,000.

Should you have any questions regarding this inquiry, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov.

Sincerely,

A handwritten signature in black ink, appearing to read "G. Person", written over the word "Sincerely,".

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement