

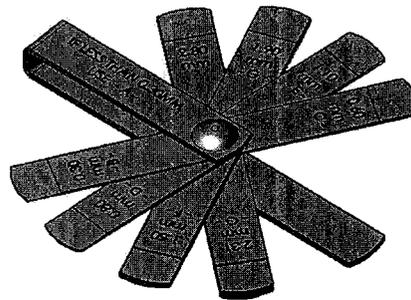
To: Customer Services Operations Manager (Region/CATD)
Director of Service Operations (SET)
Customer and Technical Services Director (GST)
Technical Services and Training Manager (Region/PDs)
Customer Services Field Manager (Region/CATD)
Director of Parts and Service (T/MEX)

From: Rick DuFresne, National Technical Support Manager

Subject: **A0A - Special Tool Distribution**

In support of the Safety Recall (Special Service Campaign) A0A, TMS has developed a new Feeler Gauge set that will assist your dealers in quickly and accurately identifying the correct precision-cut steel reinforcement bar ("reinforcement bar") to use during the repair.

Beginning Feb 19, 2010, dealers will start to receive five feeler gauges at no charge. Once every dealer receives their tools, TMS will then consider making additional tools that dealers can purchase through our SST vendor SPX. At this time pricing and availability of additional tools has not been established.

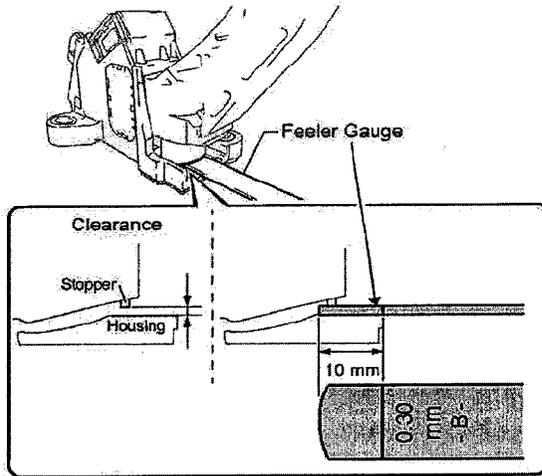
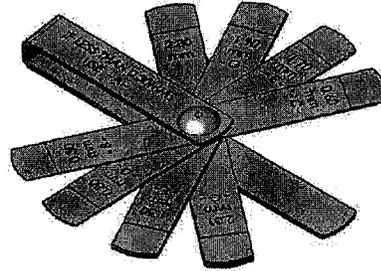


Detailed description follows:

ID: 00002-4BLFG-1 Feeler Gauge: This tool is used to assist technicians in the proper selection of the precision-cut steel reinforcement bar ("reinforcement bar") that will increase the clearance in between the internal mechanisms in the pedal assembly.

In addition, to help dealers understand how to properly use this new tool, the following supplemental instructions will be added as an appendix to the original Technical Instructions and will also be posted on the Tools and Equipment page of TIS.

Job Aid:
Using the AOA Feeler Gauge
 SST: 00002-4BLFG-1



- 1) Measure the clearance between the stopper and the housing.
- 2) The thickest feeler blade that fits between the stopper and the housing will designate the correct Reinforcement Bar size.

NOTE: To confirm the correct Reinforcement Bar size has been selected, ensure that the next larger size will not fit between the stopper and the housing.

Clearance	Reinforcement Bar	
	Thickness	Stamping
0.0 mm – 0.29 mm	1.4 mm	1.4 A
0.3 mm – 0.59 mm	1.6 mm	1.6 B
0.6 mm – 0.79 mm	1.8 mm	1.8 C
0.8 mm – 1.09 mm	2.0 mm	2.0 D
1.1 mm – 1.49 mm	2.3 mm	2.3 E
1.5 mm – 1.89 mm	2.6 mm	2.6 F
1.9 mm – 2.30 mm*	2.9 mm	2.9 G



*NOTE: Dealer in-stock and lower mileage vehicles may have a clearance greater than 2.3 mm and less than 2.7 mm. The 2.9 mm thickness reinforcement bar is specified for these cases.

A sample dealer letter is attached to communicate this information to your dealers. Please see that this letter, or a similar locally crafted letter, arrives at dealerships ASAP. If you have questions regarding the distribution of this new tool, please contact Jeff Northrup at (310) 468-2506 or Zac White at (310) 468-0180 of the Tools, Equipment & Serviceability Department.

Thank you for your continued efforts to provide customers with a superior ownership experience.

cc: K. Ura G. Morino G. Smith H. Yoshihashi
J. Beseda J. Northrup N. Tanaka (SERVCO)
D. Camden S. Ozzello, SET B. Waltz
R. de Schepper J. Saia Z. White
D. Kenningham, GST J. Sapunarich S. Yamaguchi

All Region/PD General Managers and Assistant General Managers
All Product Quality and Service Support National Managers and Managers
All FTS's, FPEs, and DSPMs

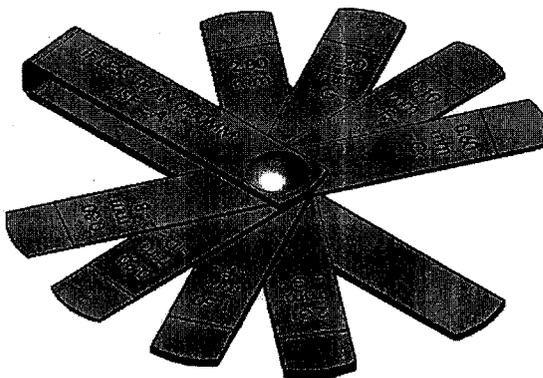
TOYOTA

Toyota Motor Sales, U.S.A., Inc.
19001 S. Western Avenue
P.O. Box 2722
Torrance, CA 90509-2722
(310) 468-4000
(310) 468-7800 FAX

Dear Toyota Service Manager: (or Dealer, at local option)

In support of the Safety Recall (Special Service Campaign) A0A, TMS has developed a new Feeler Gauge set that will assist your dealer in quickly and accurately identifying the correct precision-cut steel reinforcement bar ("reinforcement bar") to use during the repair.

The new feeler gauges are being shipped to your dealer at no charge. Once every dealer receives their tools, TMS will then consider making additional tools available that can be purchased through our SST vendor SPX. At this time pricing and availability of additional tools has not been established.

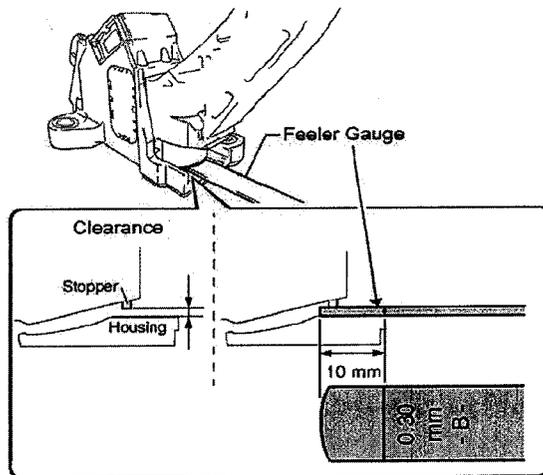
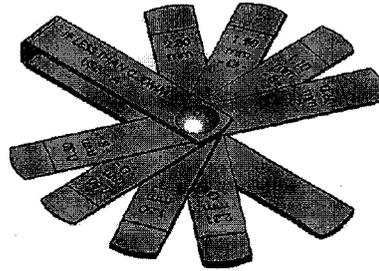


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Toyota Motor Sales, U.S.A., Inc.