



February 8, 2010

U.S. Department of Transportation
National Highway Traffic Safety Administration
The Office of Defects Investigation
Recall Management Division
1200 New Jersey Ave SE
Washington, DC 20590

RE: EQ08-015

To Whom It May Concern:

We have received the notification letter and your request for information concerning Shower doors w/ towel bars manufactured by Irvine Shade and door, INC.

This letter is in follow-up to our letter dated January 7, 2010.

Heartland RV purchased 4,574 shower doors with towel bars; we have reviewed in the order of 11,000 plus claims. We found 22 claims for the shower doors breaking, eleven of these occurred during transportation and therefore breakage would not have been caused by the towel bar. The eleven remaining claims indicate they broke due to door binding issues unrelated to the towel bar.

Based on the claim information submitted to us, we have concluded that there is no defect present in the shower door towel bar.

Respectfully

David Partin
Heartland Recreational Vehicles, LLC
574-266-8726 ex 1414