



February 5, 2010
(Sent Via Fax and U.S. Mail)

George H. Person
C/O Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Tel. 202.493.0481
Fax. 202.366.7882

Reference: EQ08-015

Dear Sir,

This letter provides the substantive response by Krystal Koach, Inc., d.b.a. Krystal Enterprises to the above-referenced inquiry. Krystal has conducted an extensive review and analysis of its purchasing records. Based on that review, Krystal confirmed that it NEVER purchased any doors, shower doors or windows manufactured by Irvine Shade and Door, Inc. (Irvine).

Although Krystal has never purchased any Irvine doors, shower doors or windows, Krystal has purchased window shades. Krystal's investigation confirmed that its purchase of said shades constitutes the entire relationship and Krystal's entire purchase history related to Irvine.

We understand this response concludes Krystal's responsibilities in this matter. However, if we can provide any further assistance, please feel free to contact me at your convenience.

Very truly,

Michel F. Mills, Esq.
General Counsel
Krystal Enterprises