



February 10, 2010

**Subject: Customer Notice
Remote Accelerator Switch**

Daimler Buses North America has determined that a recall will be issued in respect of the remote accelerator switch installed in the engine compartment on Orion transit buses. Customers are requested to review this Customer Notice and ensure bus maintainers follow the protocol provided below until issuance of the Recall Bulletin and completion of required corrective action. Daimler Buses has not received any reports of accidents resulting from the remote accelerator switch, and immediately initiated development of a corrective solution as soon as the issue was identified. All Orion bus models can continue to be operated in revenue service.

The remote accelerator (or Morse throttle control) is optional equipment and is not installed on all buses. Transit Authorities should determine if the remote accelerator is installed on their Orion buses. The remote accelerator switch is located in the engine compartment and allows bus mechanics to control the speed of the engine from the rear of the bus during vehicle maintenance.

Daimler Bus has determined that after completion of maintenance, if the remote accelerator switch has not been returned to its original position ("FRONT") and the throttle adjustment knob is not set at its minimum value, there is a possibility that a higher than expected acceleration can occur when the bus is first started after maintenance and the bus is put in gear when the brake is applied. **This condition will only occur after maintenance, and will not occur when the vehicle is in revenue service.** Until issuance of the Recall Bulletin and implementation of the required fix, if a bus has the remote accelerator switch option, bus maintainers are to ensure the following service procedures are followed after completion of engine maintenance:

- 1) Set the remote accelerator control knob to its lowest setting ('RPM'); and
- 2) Set the remote 'THROTTLE' switch to the 'OFF' or 'FRONT' position; and
- 3) Set the 'IGNITION' switch to the 'FRONT' or 'FORWARD' position.

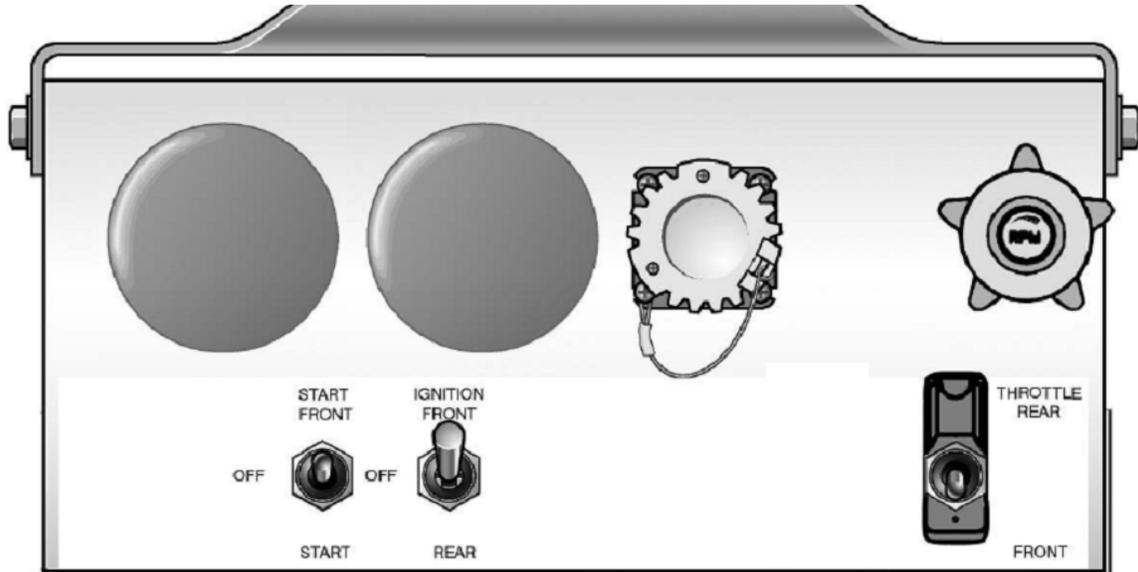
A diagram is provided below showing an example of the engine box configured correctly after maintenance.

The bus operator will not experience higher than expected acceleration if these steps are followed. A Recall Bulletin will be issued to all effected customers in March that will provide instructions on how to modify the remote accelerator to eliminate this condition.

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Diagram – Engine Box Configuration



An example of an engine box configured correctly after maintenance has been completed and the vehicle is ready to be started from the front of the vehicle.