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www.northwoodmfg.com

January 19, 2010

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION (NHTSA)  
OFFICE OF DEFECTS INVESTIGATION  
RECALL MANAGEMENT DIVISION (RMD)  
1200 NEW JERSEY AVENUE, SE  
WASHINGTON, DC 20590

ATTENTION: GEORGE H. PERSON, CHIEF  
And ALEX ANSLEY

RE: EQ08-015

Please consider this letter Northwood's response to the above-referenced matter regarding the defective glass shower doors with towel bars produced by Irvine Shade & Door.

Northwood Manufacturing of Virginia did not purchase or install any glass shower doors produced by Irvine Shade & Door.

Should you have any further questions regarding this matter, please do not hesitate to contact me.

Sincerely,

A handwritten signature in cursive script that reads "Matt Turley".

MATT TURLEY  
Director of Service & Warranty

MTsn

FAX: 202-366-7882  
ONE PAGE TRANSMITTED

ORIGINAL BY REGULAR MAIL