

The logo for Overland MotorCoach features the word "Overland" in a large, bold, serif font. Below it, the words "MotorCoach" are written in a smaller, bold, sans-serif font, with a stylized swoosh underline that starts under "Overland" and ends under "Coach".

Overland[®] MotorCoach

November 24, 1999

Dear Overland Lorado Owner:

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

Overland has determined that a defect which relates to motor vehicle safety exists in all models of Lorados manufactured between July 10, 1997 and November 17, 1999. These vehicles have 3" electrical conduit routed through the engine area with no heat shield protection. If this conduit gets hot, it can melt, burn or catch fire causing damage to motor home and (or) persons.

This is a situation that takes very little time to correct. We have made up a kit consisting of flexible heat deflector, two clamps to install the deflector and a clamp to fasten the pipe up with. This will be done at no charge to you the consumer.

Please contact your Overland dealer or a reliable service center as soon as possible to arrange a service date, so the dealer will have ample time to order the necessary parts for the repair. Instructions for making this correction have been sent to your dealer and the parts are available. The labor time necessary to perform this service correction on an a Lorado is approximately 1/2 hour. Please ask your dealer or service center if you wish to know how much additional time will be needed to schedule and process your vehicle.

Your Overland dealer or service center is best equipped to obtain parts and provide service to ensure that your vehicle is corrected as promptly as possible. If, however, you take your vehicle to your dealer on the agreed service date, and they do not remedy this condition on that date or within three (3) days, we recommend you contact the Overland customer service department by calling 1-219-293-0595.

After contacting your dealer and the Overland customer service, if you are still not able to have the safety defect remedied without charge and within a reasonable amount of time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 7th Street SW, Room 5319 Washington, DC 20590 or call 1-888-327-4236.

The enclosed owner reply card identifies your vehicle. You must present this card to your dealer when the vehicle is taken in for repair. You will be requested to sign and date this card at the time the repair is complete. If you no longer own this vehicle please complete the postage paid card and return it to us.

We are sorry to cause this inconvenience; however we have taken this action in the interest of your safety and continued satisfaction with our products.

Overland[®]

MotorCoach

November 24, 1999

Dear Overland Osprey Owner:

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

Overland has determined that a defect which relates to motor vehicle safety exists in all models of Ospreys manufactured between July 10, 1997 and November 17, 1999. These vehicles have 3" electrical conduit routed through the engine area with no heat shield protection. If this conduit gets hot, it can melt, burn or catch fire causing damage to motor home and (or) persons.

This is a situation that takes very little time to correct. We have made up a kit consisting of flexible heat deflector, two clamps to install the deflector and a clamp to fasten the pipe up with. This will be done at no charge to you the consumer.

Please contact your Overland dealer or a reliable service center as soon as possible to arrange a service date, so the dealer will have ample time to order the necessary parts for the repair. Instructions for making this correction have been sent to your dealer and the parts are available. The labor time necessary to perform this service correction on an a Osprey is approximately 1 1/2 hours. Please ask your dealer or service center if you wish to know how much additional time will be needed to schedule and process your vehicle.

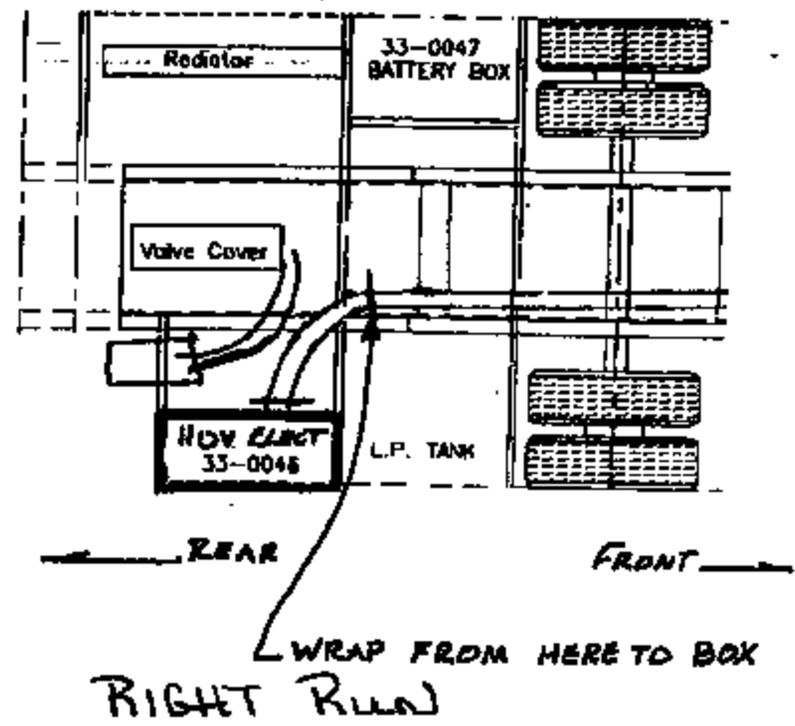
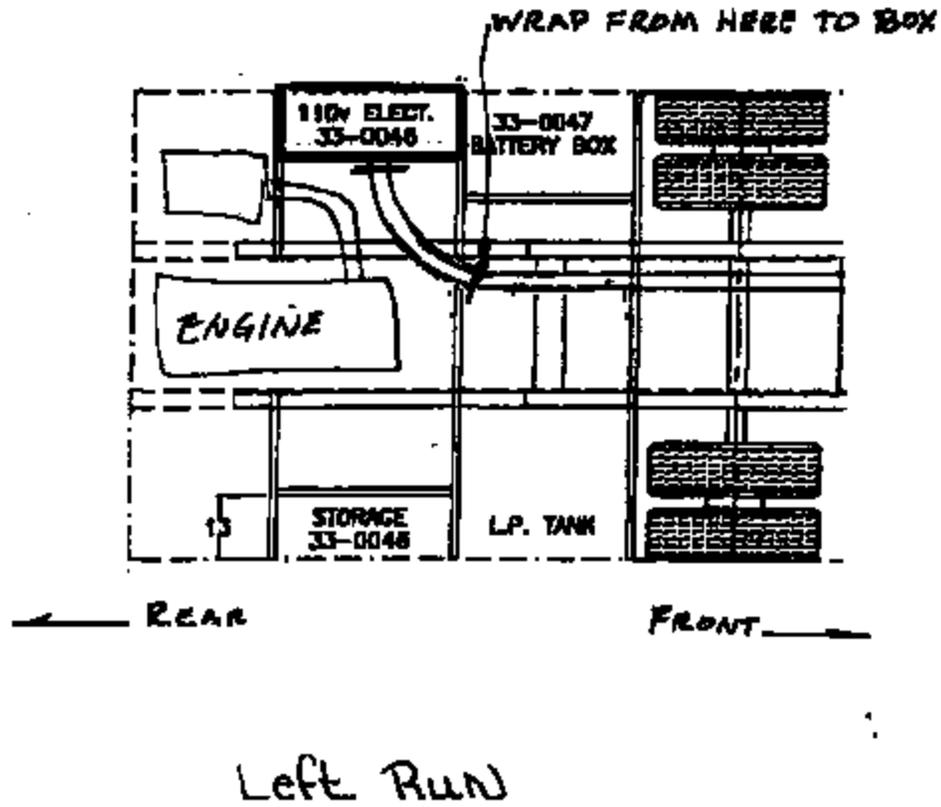
Your Overland dealer or service center is best equipped to obtain parts and provide service to ensure that your vehicle is corrected as promptly as possible. If, however, you take your vehicle to your dealer on the agreed service date, and they do not remedy this condition on that date or within three (3) days, we recommend you contact the Overland customer service department by calling 1-219-293-0595.

After contacting your dealer and the Overland customer service, if you are still not able to have the safety defect remedied without charge and within a reasonable amount of time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 7th Street SW, Room 5319 Washington, DC 20590 or call 1-888-327-4236.

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We are sorry to cause this inconvenience; however we have taken this action in the interest of your safety and continued satisfaction with our products.

THESE UNITS ARE ALL DIESEL PUSHERS. THE CONDUIT RUNNING OVER MOTOR AREA WILL DIPPER FROM ONLY 4" EXPOSED AND UP TO 12" DEPENDING ON WHICH MODEL. IT IS EASILY IDENTIFIABLE. IT IS THE ONLY 3" PLASTIC ELECTRIC CONDUIT IN REAR. RUNS DIRECTLY TO BACK OF 110v PANEL BOX.

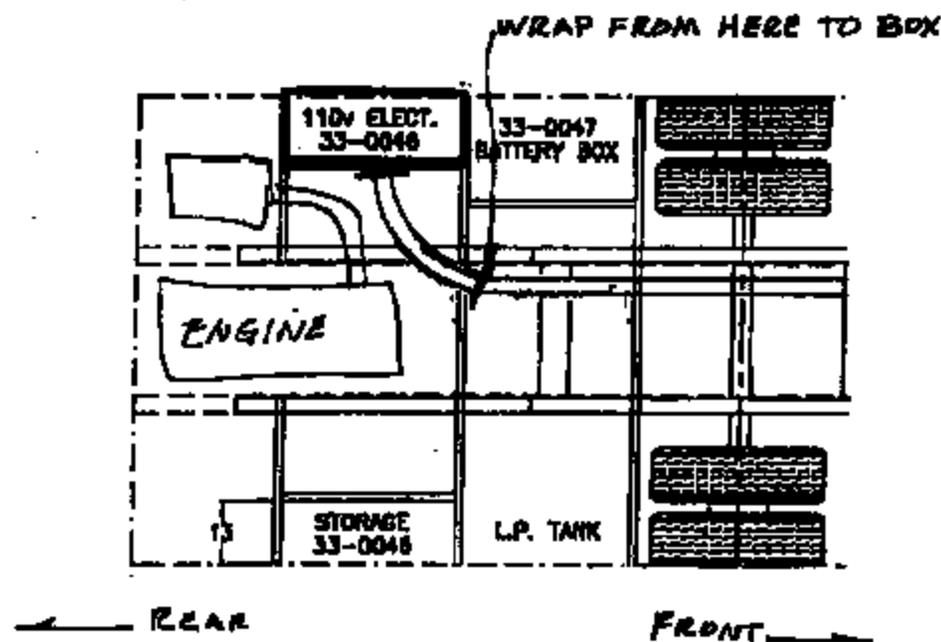


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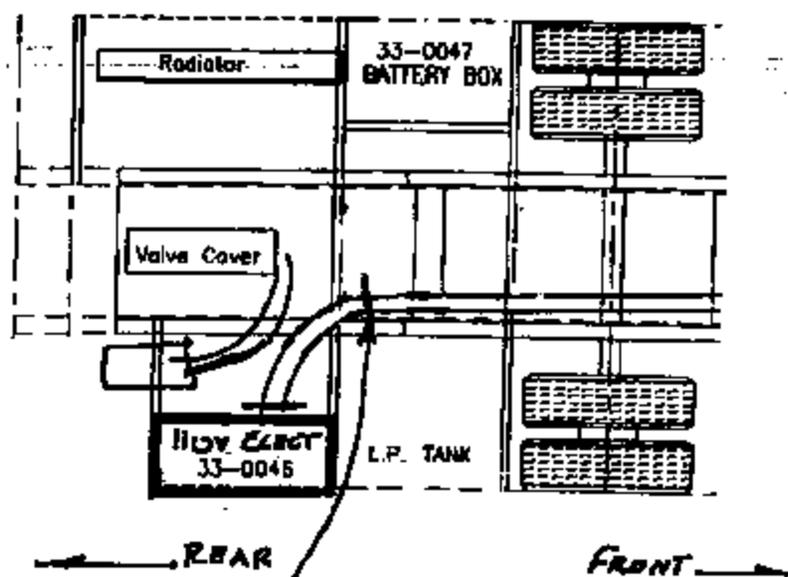
Dec. 03 1999 08:15AM P2

FAX NO. : 219 295 3514

FROM : OVERLAND MOTOR CORPCH



Left Run



WRAP FROM HERE TO BOX
Right Run