

Ansley, Alexander (NHTSA)

From: Jones, Liz [liz.jones@tiffinmotorhomes.com]
Sent: Monday, January 18, 2010 3:40 PM
To: Ansley, Alexander (NHTSA)
Subject: Emailing: DOC195

Attachments: DOC195.PDF



DOC195.PDF (49
KB)

My original e-mail stated that Tiffin had contacted Keystone RV Co. That was an error, I had really contacted Irvine. Now I have the letter stating that Tiffin did not order any of the product involved in the recall. If you need anything further, please let me know.

Thanks,
Liz Jones
256-356-0205

The message is ready to be sent with the following file or link attachments:

DOC195

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.

<<DOC195.PDF>>



January 11th 2010

Tiffan Supply
PO Drawer 460
Red Bay, AL 35582

Dear Liz:

You were recently notified by NHTSA that certain shower door products purchased from Irvine Shade & Door, Inc. may have a risk of glass breakage due to towel bars supplied with some of the doors ISD has manufactured. NHSTA recall #'s 07V-411 and 08V-639 detail the nature of the potential problem.

We have determined through an examination of our sales records that Tiffan Supply did not purchase this type of product or that the shower doors Tiffan Supply purchased were supplied without towel bars.

Thank you for your continued business.

Sincerely,

A handwritten signature in cursive script that reads "Nick Donis".

Nick Donis
VP Irvine Shade & Door, Inc.