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January 6, 2010

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION (NHTSA)
OFFICE OF DEFECTS INVESTIGATION
RECALL MANAGEMENT DIVISION (RMD)
1200 NEW JERSEY AVENUE, SE
WASHINGTON, DC 20590

ATTENTION: GEORGE H. PERSON, CHIEF
and ALEX ANSLEY

RE: EQ08-015

Please consider this letter Northwood's response to the above-referenced matter regarding the defective glass shower doors with towel bars produced by Irvine Shade & Door.

Northwood Manufacturing purchased thirty (30) shower doors with towel bars from Irvine Shade & Door from June 25, 2009 through October 8, 2009. The shower doors were installed in the Arctic Fox product line during the 2009 model year only. Northwood was supplied with the proper sized washer required for the safe installation of the towel bar to the shower door. Using the correct washer prevents the towel bar from coming in contact with the glass eliminating the possibility of breaking the glass when pressure is applied to the glass from any position.

Should you have any further questions regarding this matter, please do not hesitate to contact me.

Sincerely,

MATT TURLEY
Director of Service & Warranty

MTsn

FAX: 202-366-7882
ONE PAGE TRANSMITTED

ORIGINAL BY REGULAR MAIL