

Jan. 7. 2016 12:42PM

No. 1632 P. 1:2

10758 CR 2  
PO Box 52  
Middlebury, IN 46540  
574-825-4288  
574-825-4299 fax

**EverGreen  
Recreational  
Vehicles, LLC**

# Fax

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**To:** Mr. George Person - NHTSA      **From:** Tony Chupp

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**Fax:** 202-366-7882      **Pages:** 2

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**Phone:**      **Date:** January 7, 2010

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**Re:** Glass Shower Doors NVS-215aa      **CC:**

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**Urgent**     **For Review**     **Please Comment**     **Please Reply**     **Please Recycle**

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4/4/10

# EVERGREEN

RECREATIONAL VEHICLES

January 7, 2010

Mr. George H. Person  
 Office of Defects Investigation  
 National Highway Traffic Safety Administration  
 1200 New Jersey Ave SE  
 Washington, DC 20590

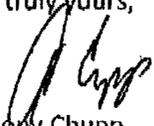
RE: NVS-215aa, EQ08-015, 07V-411, 08V-639 Glass Shower Doors

Dear Mr. Person,

I am in receipt of your letter regarding the inquiry relative to glass shower door breakage in Recreational Vehicles. It appears the Coachmen and Keystone recalls were related to product produced in calendar years ending in 2007. EverGreen Recreational Vehicles (EverGreen RV) began utilizing glass shower doors from Irvine Shade and Door about mid-year 2009. Based upon the fact that EverGreen RV has zero complaints, reports or incidents of door breakage, I am of the opinion that the captioned defect does not currently exist in product manufactured by EverGreen RV.

Please do contact me if I can be of further assistance in this matter.

Very truly yours,



Anthony Chupp

Director of Warranty & Service