



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

**DEC 23 2009**

4K Conversions LLC  
RR1 Box 11  
Foster, OK 73434

NVS-215aa  
EQ08-015  
07V-411  
08V-639

**Attn: Warranty/Compliance Dept.**

Dear Sir or Madam,

In a letter dated September 6, 2007 Keystone RV Company (Keystone) notified the National Highway Traffic Safety Administration (NHTSA) that it had decided certain Irvine Shade and Door, Inc (Irvine) glass shower doors with towel bars that were installed on recreational vehicles produced between October 19, 2006 through July 26, 2007 were defective, and that the defect related to motor vehicle safety. Keystone stated these towel bars can come into contact with, and potentially break, the shower glass door should pressure be applied. This risk of glass breakage can result in personal injury. NHTSA assigned recall number 07V-411 this matter. In a letter dated, December 4, 2008 Coachmen Recreational Vehicle Company, LLC (Coachmen) also reported this issue to NHTSA concerning Coachmen vehicles produced between June 15, 2001 and August 6, 2007 containing this Irvine equipment. NHTSA assigned recall number 08V-639 to this recall.

Keystone and Coachmen's recall documents can be found at the NHTSA website: <http://www-odi.nhtsa.dot.gov/recalls/recallsearch.cfm> and then by typing 07V411 (for Keystone's recall) or 08V639 (for Coachmen's recall) into the *NHTSA Campaign ID Number* box. The Defect Notice documents can be found by selecting the Document Search button at the bottom of the recall information listing.

The Office of Defects Investigation, Recall Management Division (RMD) is conducting an investigation of the circumstances of these safety recalls. The purpose of this request is to identify any and all motor vehicles that may have contained these or similar shower doors.

Irvine has provided NHTSA a list of purchasers of these glass shower doors but has not yet decided that these doors are defective. We are contacting each of these purchasers to advise them of this condition, to request additional information and to remind them of their obligations.



Accordingly, the purpose of this letter is to inquire if 4K Conversions LLC (your company) has purchased this equipment and installed it into new motor vehicles. If your company included these glass shower doors into new motor vehicles and if you agree with Keystone and Coachmen that a defect exists in this equipment, you must file a Defect Report and conduct a safety recall. Should you not agree a defect exists, your company must submit a written response to RMD detailing your position.

Federal Regulation 49 CFR part 573, Defect and Noncompliance Reports, requires that a manufacturer of motor vehicles or replacement equipment notify the National Highway Traffic Safety Administration (NHTSA) about each defect in its products that it decides is related to motor vehicle safety (Defect Report). In the case of a defect decided to exist in original equipment installed in the vehicles of more than one manufacturer, compliance of 573.6 is required of each vehicle manufacturer as to the vehicles in which the equipment has been installed as well as the manufacturer of the original equipment item. In this matter, there have been two defect reports filed by vehicle manufacturers regarding equipment manufactured by Irvine, however to date we have not received notification of the above-described defect from your company.

You must submit a Defect Report should you agree that a safety defect is present in these glass shower doors with mounted towel bars. Submission of this report to NHTSA and the initiation of a safety recall campaign will satisfy your company's response to this information request.

**Please Note:** A person/company that alters new vehicles with the installation of these shower doors may also be required to file a Defect Report with NHTSA. Should these shower doors be installed on a vehicle that is then sold to the first retail purchaser and you agree a defect exists in this equipment, a Defect Report will be required. Should you have any questions regarding your company's obligations in this matter, please contact Alex Ansley of NHTSA RMD at (202) 493-0481 or [alexander.ansley@dot.gov](mailto:alexander.ansley@dot.gov).

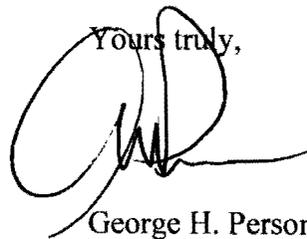
This letter is being sent to your company pursuant to 49 U.S.C. §30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. It constitutes a new request for information. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. §30165 or lead to an action of injunctive relief pursuant to 49 U.S.C. §30163. If your company believes that it should file a Defect Report with NHTSA in accordance with 49 CFR Part 573, please do so promptly. If needed, a guide is available on-line to assist you at <http://www-odi.nhtsa.dot.gov/recalls/>.

If your company claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your Company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

Your company's response, in writing must be submitted to RMD within 10 days of receiving this letter, referencing EQ08-015, either by FAX, e-mail, or any other method which enables your company to verify promptly that it was in fact received by RMD and the date it was received.

If you have any questions, please contact Mr. Alex Ansley of my staff at (202) 493-0481, by FAX at (202) 366-7882, or by e-mail at [alexander.ansley@dot.gov](mailto:alexander.ansley@dot.gov).

Yours truly,

A handwritten signature in black ink, appearing to be "G. Person", written over the text "Yours truly,".

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation

**Irvine Shade & Door, Inc. ~ EQ08-015**  
 IR Letters Mailed on 12/23/09, 12/24/09, & 12/29/09

OEM	Street	City	State	Zip
4k Conversions LLC	RR1 Box 11	Foster	OK	73434
Aero Coach	2164 Caragana Court	Goshen	IN	46526-9149
Thor Ind. / Airstream Inc	419 West Pike St	Jackson Center	OH	45334
Allen Camper Mfg. Co. Inc	Rt. 1, Box 16	Allen	OK	74825
Aluminum Trailer Company	P.O. Box 396	Nappanee	IN	46550
Atnip Constructions, LLC	39 County Road 6-SS	Cody	WY	82414
Auburn Sales	1551 Stone Court	Elkhart	IN	46514
A to Z Inc.	13110 E 49th Lane	Yuma	AZ	85367
Monaco RV LLC / Beaver Motor Coach	91320 Coburg Industrial Way	Coburg	OR	97408
Bentz Transport Products Inc.	2501 E 850 North	Ossian	IN	46777
Biscayne RV	16994 Kenilworth Road	Argos	IN	46501
Bison Living Quarters	P.O. Box 79	Goshen	IN	46527-0079
BJ Custom Coach	P.O. Box 86, 401 Jefferson	Murrayville	IL	62668
Bunk House Conversion, Inc.	235 Harvest Street	Winfield	AL	35594
Cactus Conversions	4100 Liberty Bell Road	Ft. Scott	KS	66701
Carriage Inc.	P.O. Box 246	Millersburg	IN	46543
Clearspring Conversions	968 Harlash Street	Kendallville	IN	46755
CDS, Custom Modifications	P.O. Box 243	Osceola	IN	46561
Cikira RV	26767 US 12	Sturgis	MI	49091
Cloverleaf RV	15351 S US 131	Schoolcraft	MI	49087
CNC Trailers & Fabrication	2981 Blue Star	Anaheim	CA	92807
Consolidated Leisure Industries LLC	P.O. Box 3008	Elkhart	IN	46515-3008
Conversion Brothers LLC	P.O. Box 1041	N Wilkesboro	NC	28659
Copperhead Interiors	21055 Protecta Drive	Elkhart	IN	46516
Cowboy Custom Conversions	26288 ST RT 159	Circleville	OH	43113
Comfort Quarters Conversions Inc.	23542 Cooper Drive	Elkhart	IN	46514
Thor Ind. / Crossroads RV	419 West Pike St	Jackson Center	OH	45334
Cruiser RV, LLC	7805 N. SR 9, P.O. Box 130	Howe	IN	46746-0130
Cowboy Style Conversions	300 River Road	Cedar Valle	KS	67024
Custom Campers	P.O. Box 965	Chanute	KS	66720-0965
Dalton's Enterprises	206 Gienow Road	Rual Retreat	VA	24368
Thor Ind. / Damon Corporation	419 West Pike St	Jackson Center	OH	45334
Double Duty RV Conversions	23024 Hospital Street	Cassopolis	MI	49031

Double "D" Distributors	P.O. Box 336	Pinkhill	NC	28572
Direct RV Inc/Americana	P.O. Box 9319	Truckee	CA	96162-9313
Diamond J Conversions	21947 Maries CR 313	Belle	MO	65013
D RV	P.O. Box 235	Howe	IN	46746-0235
Dream Catchers LLC	11301 South I-44 Service Road	Okalahoma City	OK	73173
Duster Camper II, Inc	2050 Bluebonnet Pkwy	Mcgregor	TX	76657
Thor Ind. / Dutchmen Mfg. Inc.	419 West Pike St	Jackson Center	OH	45334
Dynamax Corporation	P.O. Box 1948	Elkhart	IN	46515
Earthbound RV	14489 US 20	Middlebury	IN	46540
Eclipse Recreational	3016 Kansas Avenue #14	Riverside	CA	92507
El Monte RV	12818 Firestone Blvd	Santa Fe Springs	CA	90670
Elk Enterprises Inc.	3012 Mobile Drive	Elkhart	IN	46514
Entegra Coach Inc.	903 South Main St	Middlebury	IN	46540
Estate Manufacturing	4540 Pinecreek Road	Elkhart	IN	46516
Evergreen Recreational Vehicles	P.O. Box 52	Middlebury	IN	46540-0052
Extreme RV's LLC	412 Kit Avenue P.O. Box 1420	Caldwell	ID	83606-1420
Featherlite RV	Hwy 63 & 9	Cresco	IA	52136
Federal Coach, LLC	P.O. Box 180340	Ft. Smith	AR	72918
Fleetwood Motor Homes	1010 Commerce Dr	Decatur	IN	46733
FTCA Inc.	Box 111	Somerset	PA	15501
Northwood of Virginia	380 Battaile Drive	Winchester	VA	22601
Forest River Inc.	1710 Edison Rd	South Bend	IN	46617
Thor Ind. / Fourwinds, Inc.	419 West Pike St	Jackson Center	OH	45334
Frontier RV	1501 Sabine	Longview	TX	75601
Georgie Boy Manufacturing	P.O. Box 3017	Elkhart	IN	46515
Geti/G2	13912 SW HWY 54	Andover	KS	67002
Glidewell Trailer Sales	1441 Highway 72 West	Corinth	MS	38834
Gulfstream Coach	P.O. Box 1005	Nappanee	IN	46550-1005
Hawk Engineering Inc.	207 Country Estates Lane	Jackson	MO	63755
Heartland Recreational Vehicles, LLC	1330 Wade Dr	Elkhart	IN	46514
Hoosier Horse Trailers LLC	72298 SR 13 N	Syracuse	IN	46567
Horizon Industries, LLC	P.O. Box 630	Mt. Vernon	MO	65712
Host Industries	20545 Murray Road	Bend	OR	97701
Hy-Line Enterprises Holdings LLC	21674 Beck Drive	Elkhart	IN	46516

Indiana Custom Truck, LLC	P.O. Box 210	Lagrange	IN	46761-0210
Innovator Trailers Inc.	25786 Miner Road	Elkhart	IN	46514
Jayco R.V.	P.O. Box 460	Middlebury	IN	46540
J N J Conversions	6445 Packer Drive	Wausau	WI	54401
Juniata Valley RV	2 Industrial Circle	Mifflintown	PA	17059
Kuntry Kustom	423 S Main Street	Topeka	IN	46571
King of the Road	P.O. Box 127	Aurora	NE	68818
Thor Ind. / Komfort Corporation	419 West Pike St	Jackson Center	OH	45334
Krystal Enterprises	2701 E Imperial Hwy	Brea	CA	92821
K-Z RV	0985 N. 900 West	Shipshewana	IN	46565
Lakota Corporation	P.O. Box 219	Bristol	IN	46507-0219
Lamesa RV Center	7430 Copley Park Place	San Diego	CA	92111
Lance Campers	43120 Benter Street	Lancaster	CA	93535
Lazydays	6130 Lazy Days Blvd.	Seffner	FL	33584-2968
Lazy Daze Inc.	4303 Mission Blvd.	Montclair	CA	91763
Logan Coach LLC	P.O. Box 746	Logan	UT	84323
LQ Conversions, LLC	458 N. Tomahawk Trail	Nappanee	IN	46550
LSR Conversions	2571 Miner Rd.	Elkhart	IN	46514
Majestic Van Corp	8297 Gratiot Road	Saginaw	MI	48609
Marathon Homes	P.O. Box 1302	Elkhart	IN	46515-1302
Mike Thompsons RV	13940 Firestone Blvd.	Santa Fe Springs	CA	90670
MM Spirit Inc.	72298 SR 13 N	Syracuse	IN	46567
Monaco Coach	P.O. Box 40070	Eugene	OR	97404-0008
North American Traveler	1045 N Nappanee St.	Elkhart	IN	46514
CWI, Inc d/b/a National Supply	P.O. Box 90018	Bowling Green	KY	42102
New World West	940 Challenger	Brea	CA	92821
New Horizons RV Corp.	2401 Lacey Drive	Junction City,	KS	66441
Newmar Corporation	P.O. Box 30	Nappanee	IN	46550-0030
Northwood Investments	P.O. Box 3359	Lagrande	OR	97850-3359
NRC Modifications, Inc.	51045 Greenfield Pkwy.	Middlebury	IN	46540
Nu-Wa Industries	3701 Johnson Road	Chanute	KS	66720
Open Range	3195 N SR 5	Shipshewana	IN	46565
Outlaw Conversions	P.O. Box 154	Stephenville	TX	76401-0002
Pace American, Inc.	11550 Harter Drive	Middlebury	IN	46540-9663

Peterson Industries Inc.	616 E. Hwy 36	Smith Center	KS	66967-9592
Phoenix USA	2601 Marina Drive	Elkhart	IN	46514
Pilgrim International	105 14th Ave.	Middlebury	IN	46540
Play-Mor Trailers Inc.	P.O. Box 128	Westphalia	MO	65085-0128
Playmaker RV Inc.	25810 Miner Rd	Elkhart	IN	46514
Pontiac RV	I-55 & Route 23	Pontiac	IL	61764
Trailer Worx, Inc.	12796 State Hwy. 30	Blooming Prairie	MN	55917-6997
Potomac RV	57974 CR. 3 South	Elkhart	IN	46517
Powerhouse Coach Inc.	2901 E 14 N	Idaho Falls	ID	83401
Primetime Conversions, LLC	101 Avenue C #9	Cheyenne	WY	82007
Recreation By Design	21746 Buckingham Rd	Elkhart	IN	46516
Recreational Conversions & TRL Sale	2434 Dierdorff Rd	Goshen	IN	46526
Renegade	52216 State Rd 15	Bristol	IN	46507
Rexhall Industries	46147 7th Street West	Lancaster	CA	93534
Riverside RV	1110 West US 20	Lagrange	IN	46761
RP Custom Living Quarters	17359 LA Hwy 42	Livingston	LA	70754
Renegade Trailer Conversions	1055 Industrial Ct.	Moscow Mills	MO	63362
R.T.I.	P.O. Box 225	Huston	ID	83630
Monaco RV LLC / Safari Motor Coaches	91320 Coburg Industrial Way	Coburg	OR	97408
Sako Corporation	25762 Miner Road	Elkhart	IN	46514
S & S Canopies & Campers Mfg.	2740 Hwy 93 South	Kalispell	MT	59901
Showtime Conversions Inc.	P.O. Box 810	Middlebury	IN	46540-0810
Showhauler Trucks Inc.	P.O. Box 9	Middlebury	IN	46540-0009
Sierra Motor Corp	19224 CR 8 W	Bristol	IN	46507
Silver Crown Div of Supreme Corp.	P.O. Box 463	Goshen	IN	46527-0463
Silver Lite Trailers, Inc.	1291 S. A Street	Springfield	OR	97477
Six-Pac Campers Inc.	1460 Chruchill Downs Avenue	Woodland	CA	95776
Skyline Corporation	2520 ByPass Rd	Elkhart	IN	46514
Space Craft Mfg. Inc.	28115 West Hwy 40	Concord	MO	64020
Stable Living Conversions Inc.	1300 Industrial Park Dr.	Mountain Grove	MO	65711
Stallion Coach Inc.	17090 SR 120	Bristol	IN	46507
Stampede Conversions Inc.	24543 State Hwy 6	Navisota	TX	77868
Starcraft RV Inc.	536 Michigan Street	Topeka	IN	46571
Starcraft Bus	55470 CR 1	Elkhart	IN	46528

Double H Conversions	2343 W Brookelane	Springfield	MO	65807
Sunline Coach	245 S. Muddy Creek Road	Denver	PA	17517
Sundowner Trailers	9805 OK Hwy 48 South	Coleman	OK	73432
Sunnybrook RV Inc.	P.O. Box 2001	Middlebury	IN	46540-2001
Jag OKC LLC	3200 W Reno	Oklahoma City	OK	73107
Tetons Homes	P.O. Box 2349	Mills	WY	82644-2349
Thor Industries	419 West Pike St	Jackson Center	OH	45334
Tiffin Motor Homes	P.O. Box 596	Red Bay	AL	35582-0596
Travel Lite, Inc.	71913 CR 23	New Paris	IN	46553
Trail Lite Inc.	P.O. Box 40310	Eugene	OR	97404-0047
TL Industries Inc.	21748 Buckingham Rd	Elkhart	IN	46516
Twin Anchors RV	68054 U.S. Hwy 30	Colo	IA	50056
United Specialties Inc.	68939 M-103 (Mottville)	White Pigeon	MI	49099
Vacation Station RV	231 S Lincoln Ave	Corona	CA	92882
Vikings Recreational Vehicle	P.O. Box 907	Elkhart	IN	46515
Vintage Trailers	4660 Pine Creek Rd	Elkhart	IN	46516
Monaco RV LLC / R-Vision	91320 Coburg Industrial Way	Coburg	OR	97408
Warrior Industries	6418 US Hwy 377	Stephenville	TX	76401
Western World Inc.	312 Simplot Blvd	Caldwell	ID	83605
Whinny Cargo Conversions	273 Goldenrod Rd	Ozark	MO	65721
Wild Custom Conversions	10520 E 600 N	Grovertown	IN	46531
Winnebago Industries	P.O. Box 152	Forest City	IA	50436-0152
Warrior Lifestyles/Poker Clothing	24443 Hwy 74	Perris	CA	92570
Wray Brothers Inc.	296 CR 861	Crane Hill	AL	35053
Western Recreational Vehicles, Inc.	P.O. Box 9547	Yakima	WA	98909-9547
West Texas Conversions	863 CR 129	Stephenville	TX	76401