

November 2009

To: All Affected US Roadtrek Owners
From: Doug Porter, Quality, Service & Warranty Manager
RE: Notice of Recall 2009-02 (NHTSA 09V-437) Sprinter brake line clearance recall

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Roadtrek Motorhomes Inc. has decided that a defect which relates to motor vehicle safety exists in certain class "B" Sprinter RSAD, SSAD, RSAF and SSAF model motorhomes built between November 09, 2007 and September 30th, 2009.

The recall pertains to the installation of the auxiliary/coach batteries on the vehicle chassis. The brake line comes in close proximity to the battery/battery tray. Due to some variation in brake line length coming from the chassis manufacturer and some inconsistency in the battery assembly process in some units there is zero clearance between the battery/battery tray and the brake line. This situation can cause friction/rubbing between the battery/battery tray and the brake line which can damage the coating on the line and expose the bare steel. Adding to the circumstances is if and when a battery is overfilled there is a risk of acid spillage out of the top of the battery while the vehicle is in motion. The acid can then get between the battery and the brake line and in time it may soften the brake line coating. Under the acid attack the brake line can corrode and create pin holes in the material. Once the pin hole is created the system will leak and it will affect the ability to brake on all 4 wheels. This failure of the brake line could result in a crash which could lead to personal injury and possible death.

Corrective action requires all vehicles to be inspected for brake line location and corrosion in the problem area and the line replaced if required. If the brake line is OK the dealer must ensure that there is adequate clearance (min 3/8") between the line and the battery/battery tray. After replacement or adjusting the brake line clearance all of the wire harnesses, vacuum lines, etc. that had to be moved to access the brake line need to be returned to their original position. All of the electrical wires must be bundled together properly. Electrical wiring and the vacuum line must not be touching the battery post or any other part of the battery that can get hot during the charging process. If all work is required it will take about two hours to complete. However, additional time may be required depending on how dealer appointments are scheduled and processed. To obtain this free service contact your Chrysler/Dodge/Freightliner Sprinter or Roadtrek dealer service department at your earliest convenience. Upon contact with this Dealer have them contact Roadtrek at 1-888-762-3873 for further information. If you no longer own this vehicle, please inform the dealer or Roadtrek of this when you call. For more information contact our Service and Warranty department toll free at 1-888-ROADTREK (762-3873).

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100 Shirley Avenue, Kitchener, Ontario N2B 2E1
1-888-ROADTREK (888-762-3873) or 519-745-1169
Fax: 519-745-1160 ■ info@roadtrek.com ■ www.roadtrek.com

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information, please contact Roadtrek at 1-888-762-3873.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If this notification is inadequate or the corrections are not made in accordance with this notification within 60 days, you may advise the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience these actions may cause.

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