



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 9, 2009

MR. DOUG PORTER  
QUALITY, SERVICE AND WARRANTY MANAGER  
ROADTREK MOTORHOMES  
100 SHIRLEY AVENUE  
KITCHENER, ONTARIO, N2B 2E1

NVS-215dgl  
09V-437

SUBJECT: BRAKE LINE CLEARANCE

DEAR MR. PORTER:

This letter serves to acknowledge Roadtrek Motorhomes Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ROADTREK/RSAD/2007-2009  
ROADTREK/RSAF/2007-2009  
ROADTREK/SSAD/2007-2009  
ROADTREK/SSAF/2007-2009

**Mfg's Report Date:** November 3, 2009

**NHTSA Campaign Number:** 09V-437

**Components:** ELECTRICAL SYSTEM: BATTERY

**Potential Number of Units Affected:** 520

**Summary:**

ROADTREK IS RECALLING CERTAIN MODEL YEAR 2007-2009 CLASS B ROADTREK RSAD, SSAD, RSAF AND SSAF MOTORHOMES BUILT ON CHRYSLER SPRINTER VAN CHASSIS. THE BRAKE LINE COMES IN CLOSE PROXIMITY TO THE BATTERY AND BATTERY TRAY AND CAN RUB AGAINST THEM. THIS SITUATION CAN DAMAGE THE COATING ON THE BRAKE LINE AND EXPOSE THE BARE STEEL. ALSO, BATTERY ACID CAN DRIP ON THE BRAKE LINE.

**Consequence:**

EITHER OF THESE DEFECTS COULD RESULT IN A BRAKE FLUID LEAK WHICH COULD CAUSE PARTIAL BRAKE FAILURE. THIS COULD RESULT IN A CRASH.

**Remedy:**

DEALERS WILL INSPECT THE BRAKE LINE AND REPLACE IT WITH ADEQUATE CLEARANCE BETWEEN THE LINE AND THE BATTERY AND BATTERY TRAY. THE REMEDY WILL BE PERFORMED FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN DURING NOVEMBER 2009. OWNERS MAY CONTACT ROADTREK AT 1-888-762-3872.

**Notes:**

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner notification letter and it does not meet all the requirements of Part 577.

Second paragraph should read i.e., "Roadtrek Motorhomes Inc. has decided that a defect which relates to motor vehicle safety exists in certain class "B" Sprinter..."

Third paragraph change the word "personnel" to "personal".

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal flourish extending to the right.

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement