



**MOTOR COACH**  
INDUSTRIES

November 9, 2009

«Customer\_Name»  
ATTENTION: TECH SERVICE DEPT/MAINT  
«Address»  
«Address\_2»  
«City», «State» «Zip»  
«ctry»

**SUBJECT: SAFETY RECALL OF LUMINATOR HORIZON LED SIGNS**

Ref.: **NHTSA # 09E-054 (LUMINATOR)**  
**NHTSA # 09V-432 (MCI)**  
**TRANSPORT CANADA # 09-318**  
**MCI Service Bulletin 335**

Attention Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act and the Canadian Motor Vehicle Safety Act.

Motor Coach Industries, Inc. (“MCI”) has decided that a defect which relates to motor vehicle safety exists in certain MCI coaches containing Luminator Horizon LED side destination and route signs. Luminator reports that an open connector position in its model year 2001 – 2009 Horizon LED signs may result in debris and moisture collecting inside the connector, causing corrosion, a potential short circuit in the sign, and a possible thermal event. Please see the enclosed MCI Service Bulletin 335 and the Luminator attachments thereto for further information.

The vehicles that are subject to this notice are the following model year 2003 - 2007 MCI D4000, 2002 – 2009 MCI D4500, and 2007 MCI D4505 model coaches (last five VIN digits):

<b>54819 – 54842</b>	<b>55551 – 55561</b>	<b>55577 – 55578</b>	<b>55758</b>	<b>55760 – 55762</b>
<b>55939</b>	<b>55961</b>	<b>55964 – 55969</b>	<b>56077 – 56091</b>	<b>56093 – 56103</b>
<b>56187 – 56193</b>	<b>56263</b>	<b>56268 – 56298</b>	<b>56330 – 56350</b>	<b>56372 – 56373</b>
<b>56406 – 56407</b>	<b>56413 – 56421</b>	<b>56424 – 56427</b>	<b>56429 – 56435</b>	<b>56443 – 56450</b>
<b>56456 – 56483</b>	<b>56712 – 56713</b>	<b>56723 – 56742</b>	<b>56803 – 56804</b>	<b>56806</b>
<b>56927 – 56930</b>	<b>57035</b>	<b>57172 – 57191</b>	<b>57227 – 57237</b>	<b>57256 – 57288</b>

1700 EAST GOLF ROAD, SUITE 300  
SCHAUMBURG, ILLINOIS 60173  
847-285-2000 PHONE  
866-624-2622 TOLL FREE  
WWW.MCICOACH.COM

<b>57380 – 57399</b>	<b>57403</b>	<b>57410 – 57416</b>	<b>57695</b>	<b>57704</b>
<b>57708</b>	<b>57712</b>	<b>57716</b>	<b>57720</b>	<b>57724</b>
<b>57820 – 57829</b>	<b>57872 – 57884</b>	<b>57901 – 57917</b>	<b>57954</b>	<b>58114 – 58133</b>
<b>58162 – 58168</b>	<b>58179 – 58184</b>	<b>58197 – 58219</b>	<b>58221 – 58264</b>	<b>58392 – 58402</b>
<b>58404 – 58406</b>	<b>58481</b>	<b>58508 – 58509</b>	<b>58511</b>	<b>58513 – 58521</b>
<b>58534 – 58535</b>	<b>58611 – 58630</b>	<b>58659</b>	<b>58661 – 58675</b>	<b>58677</b>
<b>58695</b>	<b>58707 – 58712</b>	<b>58714 – 58716</b>	<b>58720 – 58733</b>	<b>58735</b>
<b>58737</b>	<b>58742</b>	<b>58744 – 58745</b>	<b>58747</b>	<b>58750 – 58751</b>
<b>58753 – 58771</b>	<b>58778 – 58792</b>	<b>58811 – 58829</b>	<b>58861 – 58865</b>	<b>58887 – 58889</b>
<b>58893 – 58906</b>	<b>58908</b>	<b>58910</b>	<b>58912</b>	<b>58914</b>
<b>58916</b>	<b>58918 – 58948</b>	<b>59027 – 59046</b>	<b>59053</b>	<b>59092 – 59097</b>

MCI is conducting a recall to inspect the affected coaches to determine whether they contain a Luminator Horizon LED sign covered by the recall, and to replace as necessary the affected signs and perform the other required service repairs. Please see the enclosed MCI Service Bulletin 335, including the Luminator Service Bulletin 9230 and Field Modification Instructions appended thereto, which describe in further detail the inspection and replacement procedures that will be undertaken in connection with this recall. The inspection and any necessary replacement of and service repairs to the affected signs will be done at no cost to you.

MCI records indicate that you are the owner or operator of the following vehicle(s) included in this recall:

«**Unit\_Numbers**»

MCI strongly urges you to have the recall inspection and any necessary sign replacement and service repairs performed on your vehicle(s) as quickly as possible.

You should contact Luminator at 1-972-516-3074 to request parts and labor allowance or if you have any questions regarding this recall. Please refer to the Luminator documents appended to the enclosed MCI Service Bulletin 335 for more detailed information.

If you have any questions about this recall campaign, you may contact the MCI Customer Service Line at 1-800-241-2947.

After contacting MCI Customer Service, if you are still unable to have the safety defect remedied without charge and within a reasonable time, you may submit a complaint:

For the U.S.:

The Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE.,  
Washington, DC 20590;  
or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to  
<http://www.safercar.gov>.

For Canada:  
Road Safety and Motor Vehicle  
Regulation Directorate  
Transport Canada  
Tower C, Place de Ville  
330 Sparks Street  
Ottawa, Ontario  
K1A 0N5  
or call the Transport Canada's Information Centre at 1-800-333-0371.

If you are the lessor of the vehicle(s) identified above, Federal law requires that you forward this notice by first class mail to the most recent lessee(s) known to you, within ten days of your receipt of this notice.

If you have sold or otherwise transferred the vehicle(s) identified above, please contact the MCI Customer Service Line at 1-800-241-2947 with all of the information you have regarding the current owner/operator of the vehicle(s), so that we can ensure that the vehicles are inspected and repaired as necessary.

If you had your vehicle repaired or inspected for this condition prior to receipt of this notice and incurred any costs, you may be eligible for reimbursement. Please contact the MCI Customer Service Line at 1-800-241-2947 for further information in that regard.

We regret the inconvenience this may cause you, but urge you to have your vehicle(s) inspected and repaired as necessary as soon as possible for your added safety and satisfaction.

Sincerely,

*Motor Coach Industries*  
Warranty Department

Enclosures: MCI Service Bulletin 335 (including attachments)

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