



November 6, 2009

Dear **(blank)** Vehicle Owner:

RE: SAFETY RECALL NOTICE - NHTSA 09V-412 , Transport Canada 09-295

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Daimler buses North America and LIFT-U has decided that a defect condition, which relates to motor vehicle safety, exists in certain platform lifts shipped from January 2001 to August 2009. The Logic Board Assembly in the wheelchair lift control box is subject to this voluntary recall.

Certain LIFT-U wheelchair lifts equipped with a certain Logic Board Assembly installed as original equipment on certain vehicles purchased by transit operators and also sold as after market replacement equipment, under certain conditions has the potential for the outboard ramp barrier to fold in and possibly pinch a lift passenger's feet. The potential for the defect condition to occur is when all of the following conditions are met: (a) the lift is deployed to a ground or sidewalk level boarding position; (b) a passenger is on the lift facing outward; (c) the lift has lost the deployed sensor signal; (d) the lift is restricted by the curb from recapturing the deployed signal; and (e) the operator activates either a deploy, raise, or lower function switch and continues to maintain pressure on the switch. **THE LIFT PASSENGER COULD BE SERIOUSLY INJURED.**

LIFT-U will provide remedied replacement Logic Board Assemblies free of charge. Contact LIFT-U to correct the wheelchair lifts. Complete the FAXBack form (included) by providing the date that buses have been corrected and the Lift serial number. Fax this form to BOTH Daimler Buses North America and Lift-U.

HOW TO CONTACT US

Telephone LIFT-U Field Service Manager, Jon Durham, with any questions you may have about this safety recall campaign. Jon will be coordinating and scheduling the remedied replacement of the affected component. The telephone number is (209) 838-2400, ext. 299.

If you believe LIFT-U fails to remedy the defect of the aforementioned Logic Board Assembly without charge and in a reasonable time following this notification, contact Daimler Buses North America. USA owners may also submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 800-424-9153); or visit <http://www.safercar.gov>.

We regret any inconvenience this recall campaign may cause you. We appreciate your understanding and cooperation in this matter.

Thank you,

Joe Labonte
Product Safety and Compliance Officer
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