



U.S. Department  
of Transportation

1200 New Jersey Ave, SE  
Washington, DC 20590

**National Highway  
Traffic Safety  
Administration**

September 22, 2009

Mr. Joe Labonte  
Product Safety and Compliance Officer  
Setra of North America, Inc.  
350 Hazelhurst Road  
Mississauga, Ontario Canada L5J 4T8

NVS-215kjs  
09V-044

Dear Mr. Labonte:

We have completed a review of the quarterly status reports for the second quarter of 2009. According to our records, Setra of North America, Inc.'s quarterly report for the safety recall 09V-044 concerning the emergency exit labels was due in this office on or before July 30, 2009, however, to date we have not received this report.

If you believe that you sent in this report, please provide a copy. If you believe that no reports are required, please explain the reason. Please provide your response by October 14, 2009.

You may fax or e-mail this to Mrs. Kelly Schuler at (202) 366-7882, Kelly.schuler@dot.gov. If you have any questions concerning this matter, please contact Kelly at (202) 366-5227.

Sincerely,

A handwritten signature in blue ink, appearing to read "G. Person".

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement