Indian MOTORCYCLE

To: George Person, Chief Recall Management Division

Phone: 202-366-5232

Fax #: 202 366-7882

03V-130

From: Debbie Gonzales, Service Bulletin Administrator

Date: May 1, 2003

Re: Recall Bulletins

Mr. Person,

I am sending you a complete set of Indian Motorcycle Recall Bulletins.

The following recalls: IMCSB-038, IMCSB-039, IMCSB-040, IMCSB-042, IMCSB-044, IMCSB-045, IMCSB-048, IMCSB-050 and IMCSB-053, reflect a revision change only. The revision change will bring consistent formatting to the document title descriptions, including the last section of each recall, (Dealer Protocol – Order/Reporting/Credit).

I am also including a newly released recall, which is being sent as to you as part of the NHTSA notification process:

1) Document copy - IMCSB-054 (Recall-Replacement Fuel Tank Vent Tube)
2) End Consumer Letter (dated April 28, 2003).

If you have any questions concerning the content of this notification package, please feel free to contact me.

Sincerely,

Debbie Gonzales

Debbie Gonzales
Indian Motorcycle Company
Service Bulletin Administrator
200 E. Tenth Street
Gilroy, CA. 95020
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dgonzales@indianmotorcycle.com

Indian MOTORCYCLE

Bulletin #:	IMCSB-054
Rev:	B
Pages:	7
Author:	Richard Waters
Date:	4/11/03
Affected Models:	Spirit/Scout MY 2002 & MY 2003
VIN's:	See attached

Recall: Service Bulletin

Recall - Replacement Fuel Tank Vent Tube

Regarding Safety Recall 03V-130

IMPORTANT NOTE: Federal law requires the dealer to complete the recall service prior to retail delivery of vehicles still in dealer inventory.

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Failure to repair within sixty (60) days after tender of a vehicle is considered evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owner may be entitled to an identical or reasonably equivalent vehicle at no charge, or to a refund of the purchase price less a reasonable allowance for depreciation.

As you will see in reading the attached copy of the letter that is being sent to owners, the owners are being instructed to contact Indian Motorcycle Corporation customer service if their dealer does not remedy the condition within a reasonable time of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, consumers are also instructed on how to contact the National Highway

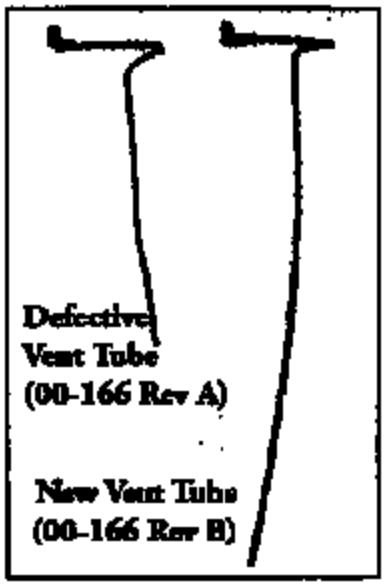
Material Required: Service Kit P/N 00-177
(Order kit through Parts & Accessories Division)

Part #	Part Description	Qty
00-166	Vent Tube (Rev B)	1
96-776	Zip Ties	6
IMCSB-052	Service Instructions	1

Tools Required

Side cutter pliers	Zip Tie Tool

Parts Identification

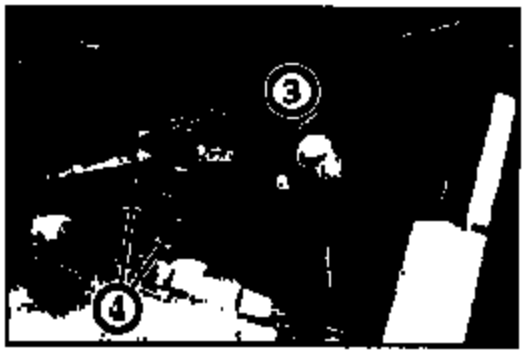


Time Required: 0.30 hrs

Replacement Fuel Tank Vent Tube
Read these instructions carefully and thoroughly before commencing work. If you do not understand the instructions or have questions, see your supervisor. If you are unsure of any of the procedures, please contact your Indian Field Service Manager (FSM).

Description

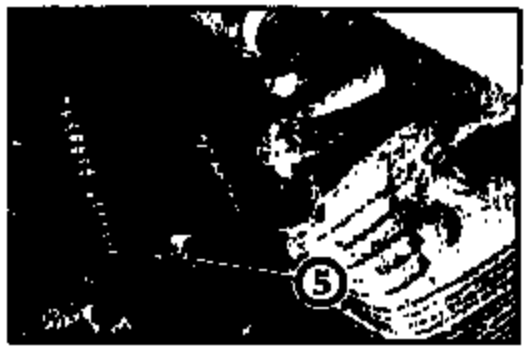
The position of the vent tube on the under side of the frame must be re-routed due to dirt and contaminants blocking the open end of tube. Blockage at the end of the tube will cause a vacuum in the fuel tank which prevents fuel flowing freely from the tank to the carburetor.



Preparation

1 Using side cutters carefully remove the Zip ties securing the existing fuel tank vent tube.

2 Disconnect the vent tube from the fuel tank and discard.



Installation

3 Fit the new vent tube to the fuel tank spigot.

4 Route the vent tube along the fuel tank cross-over tube and using 2 Zip ties, secure the tube in two places as shown.

Note: The tube is pre-formed to follow the cross-over tube and frame.

5 Route the vent tube through the clutch cable guide and down the frame.

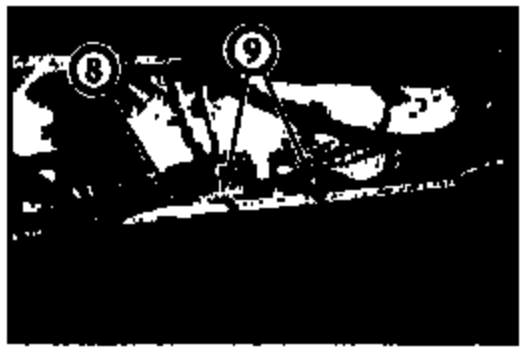
6 Using a Zip tie, secure the tube 3" above the fork on the frame.

7 Using a Zip tie, secure the tube to the clutch cable above the back of the right foot rest gusset plate.

8 Route rearwards and position the end of the tube on the inboard side of the frame.

9 Using 2 Zip ties, secure the vent tube along with the brake hose to the lower frame as shown.

10 Check the vent tube is securely tied and will not chafe or interfere with any other parts.



Dealer Protocol - Order /Reporting/Credit:

• **Ordering:** Dealer must order recall campaign replacement kit part number 00-177 (Kit, Fuel Tank Vent Tube Replacement). Submit claim electronically through Dealer Extranet (VIN required to process order). Follow Drop Down Menu - Warranty & Service/New Warranty/Recall Claim (kit will be shipped to dealer at no part cost and no freight charge).

• **Reporting:** Upon completion of recall activity for Fuel Tank Vent Tube Kit, dealer will submit an electronic Dealer Response Card (DRC) via Dealer Extranet.

• **Credit:** Upon completion of Reporting Process via Dealer Extranet an electronic Labor Claim will be processed to reimburse 0.3 hours labor time at the dealer's labor rate.

Note to Dealer: Completion date of repair is required of dealer when submitting via Dealer Extranet.

• Do Not Return defective parts to the factory.

• Do Not dispose of defective parts.

The defective parts will be subject to standard IMC audit review procedure.

Field Service Managers
Reggie Weakley: 408-846-7105 • Don Mahovlic: 408-846-7201 • Gary Andersen: 408-846-7305 • Rich Kennedy 408-846-7107

Routing

Service Manager	Sales Manager	Parts Manager	Lead Technician	Technician #1	Technician #2	Technician #3	Technician #4	Return this to:

Spirit 2002

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April 28, 2003

Dear Indian Motorcycle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Any vehicle lessor who receives this notice must forward a copy to the lessee within 10 days, as required by Federal law.

REASON FOR NOTICE

Indian Motorcycle Corporation ("IMC") has decided that a defect which relates to motor vehicle safety exists in certain 2002 and 2003 Indian Spirit™ and Scout™ motorcycles produced through September 4, 2002. Due to the positioning of the gas tank vent tube, the vent tube can become clogged with debris, particularly in wet weather. Vent tube clogging can cause interruption of fuel flow to the carburetor, causing the bike to come to a halt and increasing the risk of a crash. A clogged vent tube may also cause pressure to build up in the gas tank and push a small amount of gas out of the fuel filler cap seal. Fuel leakage in the presence of an ignition source could result in fire.

WHAT YOUR INDIAN DEALER WILL DO

Your dealer will replace your current vent tube with a longer tube repositioned to prevent clogging. This replacement will be performed without charge to you. If you have previously had your vent tube replaced, please contact IMC Customer Service at the number given below to obtain a reimbursement.

WHAT YOU SHOULD DO

Your IMC dealer is fully prepared to assist you. Please contact your IMC dealer as soon as possible to arrange a service date so the dealer may repair your bike. The actual labor time necessary to replace the vent tube is around 20 minutes, but your dealer may need additional time with your motorcycle depending on how appointments are scheduled and processed. When you make your appointment with the dealer, please let the dealer know that you are coming in for the recall work so that the dealer can order the necessary replacement parts.

If you need assistance locating the IMC dealer or authorized service center nearest you, please contact **IMC Customer Service at 1-888-899-2997**. Also, if you take your bike in on an agreed service date and the repair is not performed within a reasonable time, please call IMC Customer Service. If you have sold or traded your bike, please let us know by completing the postage paid reply card and returning it to us.

If after contacting your dealer and IMC customer service you still have not received the necessary service without charge within a reasonable amount of time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S. W., Washington, D.C. 20590 or call 1-888-327-4236.

We here at IMC apologize for any inconvenience this has caused you. Please understand that we have sent you this notice because we care about your safety. We urge you to get your bike serviced promptly.

Thank you for your attention to this important matter.

George Nobile, Vice President of Customer Service