



APR -7 2003

U.S. Department  
of Transportation

400 Seventh Street, SW  
Washington, DC 20590

**National Highway  
Traffic Safety  
Administration**

**ACKNOWLEDGMENT FAX SHEET OF RECEIPT OF  
DEFECT INFORMATION REPORT SUBMITTED UNDER 49 CFR PART 573**

Assigned Recall No. 03E-018 by the  
National Highway Traffic Safety Administration

**Part 573 Report Date:** March 27, 2003

**MANUFACTURER:** International Thermal Research (ITR)

**MANUFACTURER CONTACT:** Mr. Marcello Velenosi

**FAX:** 604-278-1274

**SUBJECT:** 1,055 International Thermal Research, Hurricane Hot Water Heaters, Models C0 20/32/45/65/85/105/45XL, equipped with electronic control boards, model V2001, for use on motorhomes. The electronic control board may adversely affect safety features in some of the systems protecting against overheating. If the safety features do not shut down properly, the heating system can continue heating, possibly resulting in a fire.

This is an acknowledgment for this recall. After our review of your report and associated documents, we may have additional comments or concerns.

**NOTIFICATION TO PURCHASERS**

We have reviewed your proposed owner notification letter and have noted the following deficiencies. We suggest the following changes. Please submit a finalized notification letter for our records.

- We suggest the following paragraph:

International Thermal Research has decided that a defect which relates to motor vehicle safety exists in our V2001 electronic control boards which is used on our Hurricane Heating Systems. This problem can result in overheating and a potential

fire situation. Our information is that you own a motor home or boat that contains one of these units.

- Effective January 15, 2003, manufacturers are required by 49 CFR 573.6(c)(8)(i) to provide the agency with a plan stating how they will reimburse owners for prenotification remedies. This plan can be provided in a general format and referred to in future Defect/Noncompliance Information Reports or a new plan can be submitted with each recall.

### **QUARTERLY REPORTS**

As stated in Part 573.6, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Since notification to customers will begin during the second quarter of 2003, April 1 through June 30, ITR's first report must be received in this office on or before July 30, 2003.

Please provide the agency with any final documents pertaining to this recall when they become available.

If you have any questions, please call:

*7/16*  
*1/1/03*

Kelly Schuler, Safety Defect Analyst or George Person, Chief  
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Recall Management Division  
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Faxed on 4/2/03