

Fleetwood Enterprises, Inc.
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January 3, 2000

SS/RVPC 00-58

Kelly Schuler
Recall Analysis Division
Office of Defects Investigation
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
400 Seventh St., S.W.
Washington, D.C. 20590

Re: Safety Recall Campaign #99V-156 QRP99-023

Dear Kelly,

In response to your request to provide ODI with an explanation as to why none of the motor homes involved in the above referenced recall have been corrected, the following thoughts are offered:

1. Fleetwood has made 2 mailings to owner's of record. The mailings have been submitted to NHTSA and emphasize safety and the need for repair. Fleetwood intends to make a telephone contact with a sampling of these owner's to gather information and determine what course(s) of additional action may be necessary.
2. Fleetwood intends to conduct an internal test of our reporting systems to assure accuracy of information presented.

Fleetwood will closely monitor the December quarter end results and combine that knowledge with above to act responsibly.

If any additional information is needed, please contact me at (909) 351-3646 or fax at (909) 351-3776.

Sincerely,



Shelley Smith
RV Group Product Compliance

cc: Robert E. Wozniak