



GENERAL MOTORS NORTH AMERICA  
Safety Center

99V-193

February 7, 2000

Ms. Kathleen C. DeMeter, Director  
Office of Defects Investigation  
NHTSA Safety Assurance  
400 Seventh Street, S.W.  
Washington, D.C. 20590

Dear Ms. DeMeter:

This letter is in response to your recent verbal request for dates by which owner notification letters will be mailed for two pending field actions. The two field actions were the:

- [99Z006]
- Special Policy (GM 99048) involving certain 1993-1996 trucks and vans, and
  - Safety Recall (GM 99041 and NHTSA 99V183) involving 1991-98 Chevrolet and GMC T model trucks equipped with a EBC4 ABS (Anti-lock Brake System).

#### Special Policy

As you may know, Special Policy notification letters have already been mailed to those owners whose vehicles could be reprogrammed and did not require additional hardware. Mailing of owner notification letters for the portion of the vehicle population that require a new computer module are scheduled to begin during the last week of May, 2000. A phased notification of approximately 4 mailings will be required, with the last mailing scheduled to be completed by December, 2000.

The owner notification schedule is based on production schedules of required parts. GM will continue to monitor this schedule closely with its suppliers and notify NHTSA if any significant change should occur.

#### Safety Recall

Mailing of owner notification letters for this recall is anticipated to begin in May, 2000. Again, based on production schedules of the required parts, a phased notification will be required. The last mailing should be completed by October, 2000.

The owner notification schedule is based on production schedules of required parts. GM will continue to monitor this schedule closely with its suppliers and notify NHTSA if any significant change should occur.

If you have any questions or require further information, please don't hesitate to contact me.

Sincerely,

Frank G. Stonyo, Jr.  
Director  
Product Investigations





January 15, 2002

Mr. Jonathan D. White, Chief  
Recall Analysis Division  
Office of Defects Investigation  
NHTSA Safety Assurance  
400 Seventh Street, S.W.  
Washington, D.C. 20590

NSA-11bj  
OR01-061

Dear Mr. White:

This letter is GM's response to your Owner Renotification (OR), dated December 13, 2001, to renotify owners involved in recall 99V-193 (GM recall number 99041) concerning 1991-96 Chevrolet Blazer and S10, GEO Jimmy and Sonoma Trucks - Incorrect Front Axle Status Signal to EBC4 ABS.

Your requests and our corresponding replies are as follows:

**GM should conduct the owner renotification in accordance with the guidelines listed below.**

- **Before conducting the owner renotification, GM should obtain an updated owner list, for this recall campaign, based on current state motor vehicle registration records.**
- **GM's proposed owner renotification letter for this recall must meet the requirements of 49 CFR Part 577.10, "Follow-up Notification," and must be submitted to NHTSA for review before owner renotification begins. Part 577.10(e)(1) specifically requires that the renotification letter be identified as a "...follow-up to an earlier communication."**
- **GM is requested to file three additional quarterly status reports in accordance with Part 573.6**
- **Furnish a proposed schedule for conducting the owner renotification that includes the following information:**
  - a. **the date on which the search of current state motor vehicle registration records will be initiated in order to update the original owner list;**
  - b. **the approximate date on which the revised owner list will be available to initiate owner renotification;**
  - c. **the approximate date on which the owner renotification will begin; and**
  - d. **the approximate date on which the owner renotification will be completed (if the owner renotification is to be staggered, give the beginning and ending owner renotification date for each segment).**

Enclosed is a copy of the proposed owner renotification letter to be used for the follow-up notification.

**Product Investigations**

Mail Code: 480-106-304 • 30500 Mound Road • Warren, MI 48090-8055  
Phone: (586) 968-8029 • Fax: (586) 947-2318  
Recall 99041 - OR01-061 Response.doc

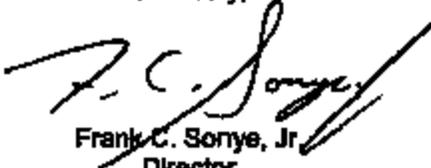


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- a. A request was made for the current state motor vehicle registration records on December 22, 2001.
- b. General Motors received the vehicle registration records on January 5, 2002.
- c. The owner renotification will begin approximately January 24, 2002.
- d. The owner renotification will be completed approximately January 24, 2002.

If you require further information about this response or the nature or scope of our searches, please contact me or Ms. Joy M. Hotchkiss (586-886-5474) of my staff.

Sincerely,



Frank C. Sonye, Jr.  
Director  
Product Investigations

attachments

**How Long Will The Repair Take?** The length of time required to perform this service correction is approximately 30 minutes. Additional time may be required to schedule and process your vehicle. If your dealer has a large number of vehicles awaiting service, this additional time may be significant. Please ask your dealer if you wish to know how much additional time will be needed to schedule, process and repair your vehicle.

**Contacting Your Dealer:** Please contact your Chevrolet dealer as soon as possible to arrange a service date. Parts are available and instructions for making this correction have been sent to your dealer. Your Chevrolet dealer is best equipped to obtain parts and provide services to correct your vehicle as promptly as possible. Should your dealer be unable to schedule a service date within a reasonable time, you should contact the Chevrolet Customer Assistance Center at 1-800-222-1020. The deaf, hearing impaired, or speech impaired should call 1-800-833-2438 (utilizes Telecommunication Devices for the Deaf/Text Telephones, TDD/TTY).

If, after contacting the Chevrolet Customer Assistance Center, you are still not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call 1-888-327-4236.

**Customer Reply Card:** The attached customer reply card identifies your vehicle. Presentation of this card to your dealer will assist in making the necessary correction in the shortest possible time. If you no longer own this vehicle, please let us know by completing the attached and mailing it in the postage paid envelope.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

**Chevrolet Motor Division  
General Motors Corporation**

Enclosure