

DUCATINORTH AMERICA inc 237 West Parkway
Pompton Plains, NJ 07444-1028
Tel. 973-839-2600
Fax 973-839-2331

Corporate Headquarters

BY TELEFAX AND CERTIFIED MAIL

February 16, 1999

99V-047 (61)

*Ms. Kathleen DeMeter, Director
Office of Defects Investigation
National Highway Traffic Safety Adm.
400 Seventh Street, S.W.
Washington, D.C. 20590*

*CC: Ms. Kelly Schuler
Recall Analysis Division*

Dear Ms. DeMeter:

Ducati Motor Spa. Has determined that a safety recall campaign should be conducted on Ducati motorcycles M900 MY 1996. Specifically, Ducati will replace the fuel line connecting fuel filter and fuel cock.

Ducati Motor Spa will recall and modify all affected:

- M900 MY 1996 (Approximately 560 motorcycles)*

Ducati North America will notify all owners of affected vehicles directly, following approval of the recall campaign by N.H.T.S.A.

Attached to this notification are detailed service repair instructions and copy of owner notification letter. The time required to carry out the fuel line replacement is approximately 10 minutes.

We remain at your disposal for any further information you may require.

*If you have any questions concerning this matter, please call :
Renato Airne (973) 839-2600 Ext. 17 or by Fax (973) 839-7742*

Sincerely yours,

*Renato Airne
National Service Manager DNA*



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Corporate Headquarters

99V-047 (32)

February 17, 1999

Subject: *Ducati Motorcycles M900 MY 1996
(From VIN # TB010415 to VIN # TB011558)*

Recall Campaign I.D. No. _____

*Procedure: Replacement of the fuel line connecting fuel filter
and fuel cock.*

Dear Ducati Owner:

*This notice is sent to you in accordance with the requirements of the National
Traffic and Motor Vehicle Safety Act.*

*Ducati Motor Spa has determined that a safety related defect exists in some
1996 M900 models. Our records show that you are the owner of a Ducati
motorcycle affected by this notice. Please take the time to read this letter
and help us take the appropriate steps to ensure that your vehicle is operating
safely and properly.*

Description of defect

Ducati Motor Spa has determined that it is possible that the fuel line can leak.

Description of remedy

Your Ducati dealer will replace the fuel line connecting fuel filter and fuel cock.

Your appointment with your Ducati dealer - service free of charge.

*We request that you telephone your authorized Ducati dealer as soon as
possible and make an appointment so that the dealer can order the required
replacement part and service can be performed without delay. The service
will take approximately ten minutes, however, allow your dealer to receive the
necessary replacement part before you leave your vehicle for service.*

Precautions prior to service

*Prior to the time that your motorcycle has been serviced you should check the
fuel line connecting fuel filter and fuel cock for possible leak. If you notice
such a condition, do not drive your motorcycle. Please contact your authorize
Ducati dealer for a service appointment.*



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Service problem help

If you believe that your dealer failed or is unable to perform the service within a reasonable period of time, please write to:

*Ducati North America, Inc.
237 West Parkway
Pompton Plains, New Jersey 07444-1028*

*If you still cannot obtain satisfaction, you may file a complaint with the Administrator, National Highway Traffic Safety Administration, 400 South Street, S.W., Washington D.C. 20590.
Telephone: 1-800-424-9393. Washington D.C. area: 366-0123.*

We regret any inconvenience to your safety from this action; however, your safety and satisfaction are important to us and we request that you bring your Ducati motorcycle to your dealer at your earliest convenience.

Thank you for riding a Ducati motorcycle.

Sincerely yours,

Ducati North America, Inc.



DUCAFINORTI AMERICA inc. 237 West Parkway
Fompton Plains, NJ 07144-1028
Tel. 973-839-2600
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Corporate Headquarters

99V-047 (J4)

Date : February 19, 1999

To : All Ducati Dealers

From : Service Department

Subj. : Recall Campaign I.D. No. _____ authorized part order form

Part Number _____

VIN # _____ Customer name _____

Dealer name _____ Dealer # _____

Please Fax this form to:

(973) 839-7742



99V-047 (15)

IMPORTANT

Ducati North America, Inc.
Campaign Bulletin
I.D. No. _____

February 18, 1999

Subject: Ducati Motorcycles M900 MY 1996
(From VIN # TB010415 to VIN # TB 011558)

Recall Campaign I.D. No. _____

Procedure: Replacement of the fuel line connecting fuel filter and fuel cock.

Dear Ducati Dealer:

This is to inform you of the initiation of a recall campaign involving some M900 MY 1996 equipped with fuel cock.

Defect description

It is possible that the fuel line connecting the fuel filter and the fuel cock can leak.

Remedial action

Replacement of the fuel line.

Customer notification

Ducati North America Inc. will notify all known owners of affected vehicles directly by first class mail on or about _____ 1999. A sample copy of the owner notification letter is enclosed for your information.

Vehicle allocation

Prior to owner notification, we will furnish you with a list of affected vehicles containing names and addresses of owners residing within your primary area of influence.

Limitation on sale or lease of certain vehicles

Section 154(d) of the National Traffic and Motor Vehicle Safety Act of 1996 mandates that dealers correct, prior to sale or lease, any vehicle which fails to comply with an applicable motor vehicle safety standard or vehicle which contains a defect relating to motor vehicle safety. It is therefore mandatory that any vehicle in your inventory and affected by this recall be corrected prior to sale or lease.



99V-047 (06)

Page 2 (Recall Campaign I.D. No. _____)

Part supply

At the time of the recall campaign service appointment is scheduled, the part number 59010891A must be ordered by you from Ducati North America Inc, and will be shipped to you free of charge using the part form attached.

Repair instructions

Attached to this notification are detailed campaign service instructions. Please adhere closely to this procedure.

Special tools

No special tools are required.

Time allowance (Reimbursement procedure)

See Campaign Service and Repair Instructions.

Campaign authorization

Ducati North America, Inc. will mail a notification letter to all known owners. If a customer does not present the notification letter, it is important that you confirm the eligibility for recall status before you commence work by contacting Ducati North America, Inc. service department in writing by fax at (973) 839-7742.
Reimbursement request for duplicate recall repairs will not be accepted.

Dealer obligation

This program is designed to complete the necessary repairs and to achieve owner satisfaction. Therefore, we ask you take prompt and courteous action in accordance with these directives.

Please provide a copy of this communication to every person in your dealership who has recall-related responsibilities.

Thank you for your cooperation.

Ducati North America, Inc.

Renato Aime
National Service Manager

IMPORTANT: All dealer principals and service and parts managers should read and initial this notice.



99V-047 (37)

Safety Recall Campaign I.D. No. _____

Service and repair Instructions.

Ducati motorcycles:

- M900 MY 1996 (From VIN # TB010415 to VIN # TB011558)

Total number of vehicles involved in this recall campaign 560

Disassembly:

- Lift the fuel tank and hold it steady using the suitable rod.
- To drain the tank of the fuel, unscrew and remove the drain plug (1) with its gasket. To save time, you may apply a clamp to the fuel line connecting the tank to filter (A)
- Remove the clamps (2) at filter and fuel cock using the suitable pliers. Remove the connecting line.
- Fit two clamps (2) on the new line (3) and fit it onto the filter and cock. Press the line ends onto the fittings until they locate securely in place.
- Slide the clamps (2) up to right below the largest part of the fitting and lock them using the suitable pliers. To verify correct installation, pull the line to make sure it is well secured to both filter and cock.

Reassembly:

- Refit the drain plug (1) with its gasket, using some Loctite on the thread. Torque up to 10 Ft/lb.

Reimbursement procedure:

After the modification has been performed, the dealer will submit a warranty claim request on paper or on D.C.S.

Ducati North America, Inc. will reimburse at a flat rate of 0.2 Hr.

Recall Campaign I.D. No. _____

- Claim type PC
- Causal part 00099 _____
- Failure code 074
- Labor operation 42-043

