

# Dometic Quarterly Report to NHTSA - Recall 08E-032

Quarter 2: April 1, 2009 - June 30, 2009      Report Date: July 31, 2009

Manufacturer: Dometic    Report Author: Pat McConnell    Phone: (260) 463-7690    Recall Subject: Refrigerators

Included in this email is a spreadsheet titled "Dometic 08E-032 Q2 2009" Report.

This spreadsheet features a format requested by NHTSA in Q1 2008. It contains information on the OEMs that are working with Stericycle Corporation to handle the recall. These are the only OEMs that Dometic has information on.

Please Note the following:

**Dometic Warranty Customers:** These are completed fixes for owners whose name originally showed up on Dometic's warranty registration list, but were not on any provided OEM customer list and cannot be attributed to an OEM that Stericycle currently works with.

**Consignee Additions:** These are completed fixes that fall into one of the following two categories:

- Fixes completed with the OEM slot of the warranty card empty or the wording illegible.
- Fixes completed where the OEM written on the card is not signed up with Stericycle. They are only able to track information for companies that are doing work with Stericycle

**Stock Units:** These are fixes completed on refrigerators that were in the possession of Dealer inventory, and the OEM could not be ascertained for the same reasons listed above.

In short...

1. NHTSA Safety Recall Campaign Number: 08E-032
2. Total number of refrigerators involved: 745,574  
Total number of rework kits installed in quarter 2 2009: 55,008  
Total number of rework kits installed from recall start date to end of quarter 2 2009: 208,668

Contact Pat McConnell at (260) 463-7690 with questions or follow-up in regards to this report.

<u>OEM Name</u>	<u># Of Kits(Q)</u>	<u>Total Kits</u>	<u>Notifications(Q)</u>	<u>Total Notifications</u>	<u>Failed(Q)</u>	<u>Total Failed</u>
Adventure	201	228	0	4657	0	179
Airstream	159	179	0	4322	0	155
AllenCamper	1	0	0	17	0	0
AmeriCamp	9	19	0	83	0	4
Bison	60	78	0	1172	0	20
Cache	0	0	0	0	8	0
Cargo	6	8	0	162	0	5
Coach House	8	88	0	271	0	7
Coachman	819	930	0	35292	0	2501
ColumbiaNorthwest	0	0	0	39	0	5
Consignee Additions	24458	129237	0	0	0	0
CowboyClassic	0	0	0	12	0	1
CreativeMobile	0	0	0	2	0	0
Crossroads	1203	1347	0	15201	0	633
CruiserRV	16	18	0	1205	0	72
Damon	377	482	0	4838	0	156
dodgen	4	6	0	154	0	5
Dometic Warrenty Customers	2151	38056	0	107676	0	12023
Double B	2	3	0	28	0	3
Double Duty	0	0	0	0	0	0
DoubleTree	25	26	0	670	0	111
Dusters	20	56	0	36	0	26
Eagle CAP	2	2	0	16	0	3
Eclipse	1	2	0	91	0	4
Extreme	218	454	0	2715	0	323
fleetwood	2597	2998	0	53444	0	2519
Fleetwood Folding	162	182	0	1575	0	42
fore travel	0	0	0	7	0	0
ForestRiver	8466	9905	0	107417	0	4492
Forks	0	0	0	5	0	0
fourwinds	6	55	0	1584	0	47
Frontier GA	1	2	0	8	0	0
Frontier TX	0	0	0	18	0	0
Glendale	378	471	0	3498	0	152
Glidewell	0	0	0	2	0	1
Gore	0	0	0	6	0	0
Granduer	4	0	0	5	0	0
GulfStream	642	766	0	27027	0	916
heartland	202	246	0	5063	0	221
Hoffman	0	0	0	2	0	0
Host	29	34	0	455	0	37

Jensen	0	0	0	2	0	0
KES	0	10	0	70	0	4
Keystone	6041	6946	0	129980	0	4470
Lakota	1	11	0	47	0	2
lazy daze	15	17	0	621	0	12
Leisure Times	0	0	0	3	0	1
Marathon	0	0	0	22	0	1
monaco	3	25	0	82	0	1
New Horizons	5	6	0	114	0	15
Newmar	463	572	0	6492	0	279
NRC	0	0	0	2	0	0
nuwa	11	12	0	376	0	14
PacificCoachWorks	21	32	0	232	0	14
Palomino	0	74	0	0	0	0
Pegasus	0	0	0	11	0	3
PeteCustome	1	1	1	1	0	0
Phoenix	0	0	0	1	0	0
RBD	19	23	0	700	0	84
Renegade	30	44	0	371	0	8
Rexhall	0	0	0	32	0	4
Roadmaster	0	0	0	725	0	6
Rolling M Trailers	0	0	0	30	0	2
RT Conversions	0	0	0	3	0	0
RV Squared	0	0	0	0	0	0
Show Hauler	0	0	0	2	0	0
Showtime	0	0	0	3	0	0
SilverCrown	0	0	0	36	0	0
Skyline	1323	1571	0	21186	0	1053
SP Conversions	0	0	0	5	0	0
space craft	1	1	0	12	0	0
star craft	1333	1511	0	14710	0	381
Sundowner	80	106	0	1628	0	64
Sunnybrook	1076	1252	0	8905	0	265
Sunray	49	64	0	821	0	40
super vac	0	0	0	3	0	0
teckworks	0	0	0	0	0	0
Thor America	0	0	0	2	0	1
Tiffin	385	608	0	3496	0	101
trails west	77	104	0	593	0	30
TransportDesign	1	1	0	15	0	0
Universal	0	0	0	1	0	0
Vintage	10	33	0	231	0	9
Warrior	0	0	0	10	0	4

WestCoast	12	14	0	227	0	3
Wheelhorse	0	0	0	0	0	0
Stock Units	1824	9752	0	587590	0	32678
<b>Total</b>	<b>55008</b>	<b>208668</b>	<b>1</b>	<b>1158168</b>	<b>0</b>	<b>64212</b>