



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 14, 2009

MR. LEE MILLER  
PURCHASING  
QUALITY VANS  
1865 SOUTH INDIAN BEND ROAD  
TEMPLE, AZ 85281

NVS-215kjs  
09V-325

**SUBJECT: THRESHOLD WARNING SYSTEM/FMVSS 403**

**DEAR MR. MILLER:**

This letter serves to acknowledge Quality Vans' notification to the National Highway Traffic Safety Administration (NHTSA) of a safety noncompliance with Federal Motor Vehicle Safety Standard No. 404, "Platform Lift Installations in Motor Vehicles," in the vehicles described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

CHEVY/1500/2007  
CHEVY/2500/2007-2008  
CHEVY/3500/2005-2006  
ELITE/5TH WHEEL TRAILER/2006  
FORD/E-250/2004  
FORD/E-350/2005-2006  
SPRINTER/2500/2007

**NHTSA Campaign Number:** 09V-325

**Mfg's Report Date:** July 30, 2009

**Components:** EQUIPMENT ADAPTIVE

**Potential Number of Units Affected:** 14

**Summary:**

QUALITY VANS IS RECALLING CERTAIN MODEL YEAR 2004 THROUGH 2008 VANS MANUFACTURED BETWEEN AUGUST 2005 AND NOVEMBER 2007, EQUIPPED WITH RICON PLATFORM STYLE WHEELCHAIR LIFTS. THESE VEHICLES FAIL TO COMPLY WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 404, "PLATFORM LIFT INSTALLATIONS IN MOTOR VEHICLES." THE THRESHOLD WARNING SYSTEM MAY NOT DETECT THE PRESENCE OF A WHEELCHAIR OR MOBILITY AID USER IN A CERTAIN SPOT WITHIN THE DEFINED THRESHOLD AREA.

**Consequence:**

THE USER OF THE LIFT COULD BE INJURED SHOULD THE LIFT MOVE UNINTENTIONALLY.

**Remedy:**

QUALITY VANS IS WORKING WITH RICON TO CORRECT THE WHEELCHAIR LIFTS FREE OF CHARGE (PLEASE SEE 07E095). OWNERS MAY CONTACT RICON AT 1-818-267-3000 OR QUALITY VANS AT 1-480-464-7007.

**Notes:**

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

This recall was the subject of an Equipment Query, EQ08-011, conducted by the Office of Defects Investigation.

You are reminded that under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

The information in your noncompliance report appears to satisfy the requirements of 49 CFR 573.6.

We have received Quality Vans' proposed owner notification letter and it meets the requirements of Part 577. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

It is our understanding that Ricon will be handling the remedy and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Ricon's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contacts for this recall will be Delia Lopez or Kelly Schuler, who may be reached by phone at 202-366-9525 or 202-366-5227, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or [Kelly.Schuler@dot.gov](mailto:Kelly.Schuler@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "G. Person".

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement