



Volvo Cars of North America, LLC

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Product Safety & Compliance

******* IMPORTANT VEHICLE RECALL NOTICE *****
INSPECTION REQUIRED PRIOR TO CUSTOMER DELIVERY**

DATE: June 08, 2009

TO: All U.S. and Canadian Volvo Retailers

RE: Volvo Recall 214 Certain Model Year 2008 & 2009 S80, V70 & XC70 Vehicles

The sale or lease of defective or non-compliant motor vehicles or equipment is prohibited. Vehicles in retailer inventory must be remedied prior to sale. Repair information is attached to this communication.

Volvo Cars of North America, LLC and Volvo Cars of Canada Corp. (Volvo) have decided that a defect related to motor vehicle safety exists in certain model year 2008 & 2009 S80, V70 and XC70 vehicles. Volvo has found that under certain conditions the engine cooling fan may stop working due to a software programming error in the Fan Control Module (FCM). Depending on driving conditions, the customer may experience reduced air conditioning performance, and / or a rapid increase in engine coolant temperature. This situation may result in loss of cooling system function and engine break down. The driver may not have sufficient time to react to the warning light(s) or the text message in the instrument panel. Volvo considers this to be an unreasonable risk to motor vehicle safety.

The corrective action will be to upgrade the Fan Control Module (FCM) software by replacing the FCM.

Recall 214 affects 17,614 vehicles in the U.S. and 1,522 in Canada.

OWNER NOTIFICATION

Owner notification is scheduled to begin in late June.

RETAILER RESPONSIBILITIES

Retailers must perform this recall campaign on eligible vehicles regardless of miles/kilometers or vehicle age. All work performed under this recall campaign is free of charge to the owner.

In the event that a customer does not have a notification letter, the owner is not to be refused the work. Your regional representative will follow up to ensure that this recall campaign is proceeding smoothly.

A complete description of the recall campaign requirements and claim submission procedures is below. It is the retailer's responsibility to review the details provided in the materials listed below with all involved personnel.

- Service Manager Bulletin
- Retailer Tech Journal
- Parts Bulletin

Your cooperation in completing this important recall is greatly appreciated.

Drive Safely,

Adam Kopstein

Manager, Product Safety and Compliance

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