



IC Bus, LLC
4201 Winfield Road
Warrenville, IL 60555 USA

navistar.com

A NAVISTAR COMPANY

SAFETY RECALL G-09501

JUNE 2009

Dear IC Bus Customer,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain BE, CE/ IC/ CS, and FE model commercial and school buses built 2/2/00 thru 6/2/08 with a stepwell heater feature code 0048PMS or 0548001 and/or rear wall mounted 75,000 BTU heater feature code 0048TAR or 0048PSX.

REASON FOR THIS RECALL

The heater blower motor may overheat during low speed operation possibly resulting in a vehicle fire.

RISK TO MOTOR VEHICLE SAFETY

A vehicle fire may result in property damage, personal injury, or death.

This is a follow up notice to the Interim Notice concerning this recall that was mailed to you in March. A remedy has been developed and you should have your vehicle repaired.

ACTIONS YOU SHOULD TAKE

Please contact your local IC Bus dealer to schedule an appointment to have your vehicle repaired. Your nearest dealer may be located by calling 1-800-448-7825 or by visiting <http://www.navistar.com> and clicking on the IC Bus logo icon.

The repair will involve replacement of the blower motor of the stepwell heater and/or the rear wall mounted heater. Dealers will have parts and instructions to repair your vehicle by 6/12/09. This repair will be performed free of charge and may take approximately 60 minutes to complete.

IF YOU DO NOT OWN THIS VEHICLE

If you do not own the vehicle identified on the enclosed Authorization for Recall Service card, please fill out and return mail the card so that you will not be contacted again about this recall.

IF YOU NEED ASSISTANCE

If you believe that IC Bus has failed to perform this repair within a reasonable amount of time, or the existing condition was not remedied without charge, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9152); or go to <http://www.safercar.gov>.

LESSOR REQUIREMENTS

Federal regulations require that any vehicle lessor receiving this Recall Notice forward a copy of it to the lessee within ten days.

REIMBURSEMENT ELIGIBILITY

If you have previously paid for repairs as a result of this defect, you may be entitled to recovery of those expenses if they occurred 2/9/08 thru 7/1/09. Contact your IC Bus dealer with your original repair documentation with proof of payment and the service advisor will determine what, if any, of the repair costs will qualify for reimbursement. You may also submit a claim yourself using the enclosed Request for Reimbursement card.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

IC Bus, LLC