



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 21, 2009

MR. TIMOTHY L. LAFON  
MANAGER, REGULATORY AFFAIRS  
VOLVO TRUCKS NORTH AMERICA  
PO BOX 26115  
GREENSBORO NC 27409

NVS-215dgl  
09V-173

**SUBJECT: WIPER MOTOR**

**DEAR MR. LAFON:**

This letter serves to acknowledge Volvo Trucks North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

VOLVO/VHD/2001-2008

VOLVO/VNL/2001-2008

VOLVO/VNM/2001-2008

VOLVO/VT/2001-2008

**NHTSA Campaign Number:** 09V-173

**Mfg's Report Date:** May 18, 2009

**Components:** VISIBILITY: WINDSHIELD WIPER/WASHER: MOTOR

**Potential Number of Units Affected:** 127,764

**Summary:**

VOLVO TRUCKS IS RECALLING 127,764 MY 2001-2008 VHD, VNL, VNM, AND VT TRUCKS. A SEAL MAY FAIL ALLOWING WATER AND CONTAMINANTS TO SEEP INTO THE WINDSHIELD WIPER MOTOR.

**Consequence:**

IF THIS HAPPENS A SHORT CIRCUIT MAY OCCUR, WHICH OVER TIME COULD POSSIBLY LEAD TO A VEHICLE FIRE.

**Remedy:**

VOLVO HAS NOT YET PROVIDED A REMEDY PLAN INCLUDING WHEN REPAIR PARTS WILL BE AVAILABLE. VOLVO WILL NOTIFY OWNERS OF PRECAUTIONS TO TAKE UNTIL REPAIRS CAN BE MADE ABOUT JUNE 15, 2009. OWNERS MAY CONTACT VOLVO TRUCKS AT 1-800-528-6586.

**Notes:**

VOLVO TRUCKS RECALL NO. RVXX0902. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read 'G. Person', with a long horizontal flourish extending to the right.

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement