



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 19, 2009

MR. CHRISTOPHER T. SANDVIG
GENERAL MANAGER COMPLIANCE/TREAD
SERVICE & QUALITY
VOLKSWAGEN OF AMERICA, INC.
3800 HAMLIN ROAD
AUBURN HILLS, MI 48326

NVS-215dgl
09V-164

SUBJECT: DRIVESHAFT SCREWS

DEAR MR. SANDVIG:

This letter serves to acknowledge Volkswagen of America, Inc.'s (VW) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
VOLKSWAGEN/JETTA/2006-2009

NHTSA Campaign Number: 09V-164

Mfg's Report Date: May 13, 2009

Components: POWER TRAIN: DRIVELINE: DRIVESHAFT

Potential Number of Units Affected: 25,594

Summary:

VOLKSWAGEN IS RECALLING 25,594 MY 2006-2009 JETTA 5TH GENERATION EQUIPPED WITH 2.0I ENGINE. THE FASTENING SCREW CONTACT SURFACES ON THE DRIVESHAFT COVER PLATE MAY NOT HAVE BEEN MANUFACTURED TO FACTORY SPECIFICATIONS. SOME SCREWS MAY NOT HAVE BEEN TORQUED PROPERLY DURING ASSEMBLY AND COULD LOOSEN OVER TIME, CAUSING A KNOCKING SOUND WHEN THE VEHICLE IS IN MOTION. THE DRIVESHAFT SCREWS COULD LOOSEN TO THE POINT WHERE THE DRIVESHAFT DETACHES FROM THE GEARBOX.

Consequence:

IF THE VEHICLE IS MOVING WHEN THIS HAPPENS, THE DETACHED DRIVESHAFT COULD CAUSE DAMAGE THE GEARBOX HOUSING. A DAMAGE GEARBOX HOUSING COULD LEAK GEARBOX OIL ONTO THE STREET AND CREATE A RISK OF A VEHICLE CRASH FOR BOTH THE DRIVER AND OTHER MOTORISTS.

Remedy:

DEALERS WILL INSPECT THE DRIVESHAFT SCREWS AND REPLACE THE SCREWS FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN ON OR BEFORE JUNE 19, 2009. OWNERS MAY CONTACT VOLKSWAGEN AT 1-800-822-8987.

Notes:

VOLKSWAGEN RECALL NO. 40J2/S4. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement