

# MOTOR VEHICLE RECALL

Dear 1999-2004 Sonata or 2001-2004 XG300 or XG350 Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Hyundai has decided that a defect, which relates to motor vehicle safety, exists in certain model year 1999 through 2004 Hyundai Sonata vehicles produced beginning on September 15, 1998 through November 20, 2003 and certain model year 2001 through 2004 Hyundai XG300 and XG350 vehicles produced beginning on July 13, 2000 through November 20, 2003. This recall affects such vehicles registered in and operated in Connecticut, Delaware, Illinois, Indiana, Iowa, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, West Virginia, and Wisconsin, and the District of Columbia (the Salt Belt).

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

## **What is the problem?**

- During winter months, large quantities of salt are used to de-ice roads in the Salt Belt states, noted above. Road salt may result in internal corrosion of the front subframe that is progressive and may result in thinning or perforation of the subframe steel. The corrosion is frequently visible and often discovered during inspection or routine maintenance. You may also hear noises or notice tire misalignment and steering pull. These are indications your vehicle should be serviced. If these signals are undetected or unheeded, the corrosion may progress and the forward mounting of the lower control arm may detach from the sub-frame. If that happens, the vehicle may lose drive power to the wheels. In more severe circumstances, the front wheel may make contact with the fender or wheel well.

The corrosion provides warnings in the form of noises, tire misalignment and steering pull. If allowed to progress, separation of the forward mounting of the lower control arm may increase the risk of a vehicle crash.

## **What will Hyundai do?**

- We are asking you to schedule an appointment as soon as possible to take your vehicle to your Hyundai dealer. The Hyundai dealer will measure the thickness of the front subframe and inspect the front subframe for corrosion damage. If specified levels of corrosion damage are found, the front subframe will be replaced with a new subframe that incorporates additional holes in the upper and lower panels. If your front subframe does not require replacement, the dealer will add drainage holes to the subframe and will treat the subframe with rust-proofing material to arrest the corrosion process. This procedure will be performed at no charge to you. You should plan to leave your vehicle at your Hyundai dealer to have this service performed. Repair times will vary and depend on your dealer's appointment schedule.

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## **What should you do?**

- We urge you to call your Hyundai dealer to schedule an appointment to have this work performed as soon as possible.

## **What if you have other questions?**

- If you have any difficulty having this repair performed, we recommend that you call the Hyundai Customer Assistance Center at 1-800-633-5151. If you are still not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

## **Reimbursement Notification**

- Hyundai has a program for reimbursing owners of 1999 through 2004 Sonatas or 2001 through 2004 XG300 and XG350 vehicles produced through November 20, 2003 who paid to have the front subframe replaced after April 14, 2008 and prior to receiving this recall notification letter.

To obtain information about reimbursement from Hyundai, please call the Hyundai Customer Assistance Center at 1-800-633-5151. Ask about reimbursement information for campaign 089.

We urge your prompt attention to this important safety matter.

Hyundai Motor America