

## Investigation Action Plan

### RQ98-011: Automatic Shoulder Belt Failure

**Opened:** 7/31/98

**Issue:** The recall defect is the motorized shoulder belt track assembly which may wear sufficiently under certain conditions causing the buckle assembly to jam in place. The recall has a low completion rate and numerous consumer complaints indicating an inability to have the recall work done.

**Recall:** 97V-172; Ford conducted the recall for all 1990 through 1992 model year Probe which were equipped with front seat motorized (passive) shoulder belts as standard equipment. The affected vehicles were built from August 14, 1989 through February 7, 1992. The motorized shoulder belt of the affected vehicles may malfunction due to wear of the track assemblies that guide the moveable shoulder belt anchorages along the sides of the roof above the doors.

**Scope:** 1990-92 Ford Probe.

**Population:** 224,867 vehicles

**Reports:** 16 from ODI.

**Current Status:** Ford agreed to send a renotify letter to all owners.

**Next Action:**

- Inform Ford to provide completion rates for the next six quarters.
- Close RQ.

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