

FORD QUARTERLY SAFETY COMPLETION REPORT

Quarter Ending September 30, 1999

SAFETY RECALL NO.		QUARTERS REPORTED		OWNER NOTIFICATION		NOTES	VEHICLES INVOLVED	PROCEDURES COMPLETED w/		UNREACHABLES w/				
FORD	FORD	START	NO.	BEGAN	ENDED			INSPECTED	REPAIRED	UNDETERMINED	ALTERED	REFUSED	AT RISK	SCRAPPED
99V-093	99S11	Sep-99	1	8/30/1999	8/30/1999		102,820	n/a	25,923	140	1	0	2	37
99V-103	99S14	Sep-99	1	7/18/1999	9/2/1999	d/	605,581	n/a	267,286	4,206	0	0	3	589
99V-147	99S17	Sep-99	1	9/18/1999		d/	789,723	n/a	116,723	23,151	0	0	7	320
99V-164	99S18	Sep-99	1	7/14/1999	7/16/1999		854,288	n/a	471,123	2,208	0	0	3	346
99V-194	99S19	Sep-99	1	8/17/1999	8/17/1999		159,565	n/a	73,653	378	0	0	1	129
99V-204	99S20	Sep-99	1	7/28/1999	7/28/1999		328	13	308	4	0	0	0	0
99V-205	99S21	Sep-99	1	8/10/1999	8/10/1999		3,796	n/a	1,699	1	0	0	0	0
99V-228	99S22	Sep-99	1	9/29/1999	9/29/1999		10,011	n/a	1,086	94	0	0	0	2
99V-028	99S01	Jun-99	2	4/7/1999	4/7/1999		23,097	n/a	11,098	180	0	0	0	35
99V-030	99S02	Jun-99	2	6/9/1999	6/11/1999		32,317	n/a	2,010	884	0	0	0	8
99V-048	99S04	Jun-99	2	4/7/1999	4/7/1999		2,893	n/a	850	12	0	0	0	0
99V-050	99S05	Jun-99	2	5/5/1999	5/5/1999		1,687	n/a	606	27	0	0	0	1
99V-058	99S06	Jun-99	2	5/17/1999	5/17/1999		2,012	n/a	1,058	3	0	0	0	0
99V-069	99S12	Jun-99	2	5/7/1999	5/7/1999		53,784	n/a	49,783	77	1	0	0	2
99V-094	99S13	Jun-99	2	6/17/1999	6/17/1999		10,851	n/a	5,789	155	0	0	1	26
99V-124	99S15	Jun-99	2	5/20/1999	5/21/1999		262,895	n/a	143,793	4,187	0	0	28	684
99V-123	99S16	Jun-99	2	5/17/1999	5/17/1999		15,881	n/a	9,676	3	0	0	0	0
99V-257	99S26	Mar-99	3	2/20/1999	2/20/1999		340	n/a	182	10	0	0	0	0
99V-323	99S36	Mar-99	3	1/20/1999	5/18/1999	w/	3,044,229	n/a	1,426,369	2,328	9	1	24	27,468
99V-322	99S37	Mar-99	3	1/19/1999	1/18/1999		158,191	n/a	127,091	606	26	0	2	802
99V-029	99S02	Mar-99	3	3/18/1999	3/24/1999		762,201	n/a	412,196	5,768	1	0	8	1,080
99V-060	99S08	Mar-99	3	3/26/1999	3/26/1999		4,599	2,979	68	22	0	0	0	0
99V-062	99S09	Mar-99	3	3/27/1999	10/12/1999	f/	896,739	48,206	552,741	2,725	0	1	5	378
99V-233	99S28	Dec-98	4	11/20/1998	11/20/1998		158,700	n/a	113,297	930	0	0	0	122
99V-269	99S29	Dec-98	4	11/13/1998	11/13/1998		2,188	n/a	1,821	0	0	0	1	0
99V-208	99S30	Dec-98	4	12/28/1998	12/28/1998		5,593	n/a	3,682	32	0	0	0	6
99V-288	99S31	Dec-98	4	11/25/1998	11/25/1998		1,814	n/a	1,155	2	0	0	0	0
99V-295	99S32	Dec-98	4	12/30/1998	12/30/1998		4,038	3,512	20	5	0	0	0	0
99V-304	99S33	Dec-98	4	12/28/1998	12/28/1998	g/	18,539	n/a	13,919	66	0	0	0	4
99V-305	99S34	Dec-98	4	12/28/1998	12/28/1998		19	n/a	11	0	0	0	0	0
99V-312	99S35	Dec-98	4	12/30/1998	12/30/1998		297	96	118	2	0	0	0	0
99V-021	99S02	Sep-98	5	7/17/1998	7/17/1998	h/	11,836	n/a	11,836	0	0	0	0	0
99V-094	99S15	Sep-98	5	7/18/1998	11/4/1998	i/	322,136	n/a	222,257	1,202	3	0	4	1,855
99V-161	99S18	Sep-98	6	8/24/1998	8/24/1998		202,355	n/a	169,572	352	22	0	2	209
99E-020	99S20	Sep-98	6	8/28/1998	8/28/1998		83	n/a	68	0	0	0	0	0
99V-184	99S21	Sep-98	6	8/31/1998	8/31/1998		2,880	1,088	1,240	0	0	0	0	1
99V-192	99S22	Sep-98	6	8/31/1998	8/31/1998		1,978	n/a	1,518	0	0	0	0	1
99V-198	99S23	Sep-98	6	9/4/1998	9/4/1998		9,665	4,073	3,218	4	0	0	0	0
99V-201	99S24	Sep-98	6	9/9/1998	9/9/1998		332	81	210	0	0	0	0	0
99V-204	99S25	Sep-98	6	9/4/1998	9/23/1998	j/	8,308	4,330	562	1	0	0	0	2
97V-174	97S67	Jun-98	8	4/8/1998	4/8/1998		83,494	n/a	22,878	2,709	0	2	2	530
99V-008	99S01	Jun-98	8	5/27/1998	8/5/1998		507,279	n/a	372,812	3,454	5	1	20	2,659
99V-026	99S03	Jun-98	8	4/9/1998	8/5/1998	k/	541,219	n/a	541,219	0	0	0	0	0
99V-012	99S04	Jun-98	8	4/30/1998	5/1/1998	l/	58,839	n/a	56,839	0	0	0	0	0
99V-041	99S05	Jun-98	8	4/13/1998	4/13/1998		1,708	n/a	1,270	4	0	0	0	2
99V-052	99S06	Jun-98	8	5/18/1998	5/19/1998		21,788	4,046	8,229	107	1	0	1	26
99V-060	99S09	Jun-98	8	5/18/1998	5/20/1998		297,010	n/a	268,657	1,442	0	2	5	189
99V-067	99S10	Jun-98	8	6/17/1998	6/17/1998		441	343	25	0	0	0	0	1
99V-070	99S11	Jun-98	8	5/13/1998	5/13/1998	m/	3,551	n/a	2,558	0	0	0	0	0
99V-086	99S14	Jun-98	8	6/18/1998	3/1/1999	n/	1,487,877	n/a	1,075,878	3,507	33	0	5	379
99V-101	99S16	Jun-98	8	5/20/1998	5/20/1998		11,204	n/a	9,978	14	0	0	0	5
99V-118	99S17	Jun-98	8	5/26/1998	6/4/1998	o/	91,641	78,767	2,189	48	0	0	0	85
99V-001	99S19	Jun-98	8	5/18/1998	5/29/1998		167,742	n/a	97,251	0	0	0	0	2,064
97V-204	97S63	Mar-98	7	3/2/1998	11/6/1998	p/	73,337	n/a	60,187	288	1	0	0	138
97V-209	97S62	Mar-98	7	1/19/1998	7/20/1998	q/	62,691	n/a	48,440	318	7	1	1	22
97V-124	97S77	Dec-97	8	10/8/1997	10/8/1997		2,238	n/a	1,319	58	3	0	0	2
97V-150	97S82	Dec-97	8	10/15/1997	10/15/1997		568	n/a	348	18	0	0	0	2
97V-167	97S90	Dec-97	8	12/31/1997	2/9/1998	r/	29,822	n/a	12,695	984	9	1	0	27
99V-253	99S61	Mar-97	11	1/31/1997	11/4/1998		110,801	n/a	65,850	258	1	0	6	98
99V-172	99S46	Dec-96	12	10/11/1996	2/26/1999	s/	234,867	n/a	108,429	304	4	2	6	983
99V-172	99S99	Dec-96	12	10/11/1996	2/26/1999	w/	234,867	81,275	44,301	32	0	0	2	892
99V-024	99S35	Mar-96	15	3/22/1996	9/14/1998	t/	131,337	n/a	98,209	1,497	3	1	17	245

Quarterly Recall Completion Report Notes

- a/ Reflects the number of vehicles on which reports of action have been received from dealers and processed by Ford as of the end of the reporting period. Those in the "inspected" category were found to not require the recall service. Those in the "repaired" category did have the recall service performed.
- b/ Represents the number of first-class letters to owners, as shown on Company records, returned by the United States Postal Service for reasons such as addressee unknown, no such street number, or no such business office in the state. Also included are units reported to be stolen, scrapped, altered such that the safety recall service cannot be performed or is inappropriate, and where the owner refuses the safety recall service.
- c/ 99V-103 / 99S14
Letters were mailed to 121,000 owners on July 16, 1999. A second phase mailing to 121,000 owners occurred on July 29, 1999. A third phase mailing to 121,000 owners occurred on August 11, 1999. A fourth phase mailing to 99,998 owners occurred from August 25, 1999. Remaining letters were mailed to owners on September 2, 1999.
- d/ 99V-147 / 99S17
Letters were mailed to 400,000 owners from June 18, 1999 through June 24, 1999. A second phase mailing to 150,000 owners occurred on October 18, 1999. Remaining owner letters are expected to be mailed in November 1999 based on label availability.
- e/ 99V-323 / 99S36
Letters were mailed to 1,014,800 owners from January 20, 1999 through February 1, 1999. A second phase mailing to 507,400 owners occurred from February 8, 1999 through February 10, 1999. A third phase mailing to 507,400 owners occurred on February 22, 1999. A fourth phase mailing to 504,180 owners occurred from March 8, 1999 through March 10, 1999. Remaining owner letters were mailed to owners from May 14, 1999 through May 16, 1999.
- f/ 99V-062 / 99S08
A pre-release warning letter that identified an interim fix until the parts for the permanent fix become available was mailed to owners on March 27, 1999 through March 31, 1999. A second owner notification, identifying the permanent fix, was mailed to owners from May 24, 1999 through May 26, 1999. For administrative purposes, 2,772 additional vehicles, not originally affected by this recall, were added to this campaign on September 14, 1999. A large fleet customer inadvertently disabled the speed control system by clipping the cable on these vehicles. These additional owner letters were mailed on October 12, 1999.
- g/ 99V-304 / 99S33
This recall supersedes recall 98S11 and includes all vehicles originally identified in 98S11. Vehicles that were previously repaired for 98S11 will require this revised service part.
- h/ 99V-021 / 98S02
A label and a form letter were mailed to each owner on July 17, 1998. This recall program is considered 100% complete.
- i/ 99V-084 / 98S15
Letters were mailed to all owners on July 16 and July 17, 1998 stating that their vehicle was involved in 98S15 / 98M02 and that parts were currently available for 98M02 but not for 98S15. Owners were mailed a postcard on November 4, 1998 stating that parts are now available for 98S15.
- j/ 99V-204 / 98S25
The original recall involved 5,886 vehicles in the U.S. and Federalized Territories. Letters were mailed to these owners on September 4, 1998. On September 14, 1998, 322 vehicles were added to the original recall. These additional owner letters were mailed on September 23, 1998.
- k/ 99V-028 / 98S03
An owner guide was mailed to each owner on April 9, 1998 through June 5, 1998. This recall program is considered 100% complete.

- V** 98V-012 / 98S04
An "Are You Using It Right?" booklet, air bag warning pamphlet with sticker, and a label were mailed to each owner on April 30, 1998 through May 1, 1998. This recall program is considered 100% complete.
- m** 98V-070 / 98S11
This recall was superseded by recall 98S33.
- n** 98V-096 / 98S14
A pre-release warning letter that identified an interim fix until the parts for the permanent fix become available was mailed to owners on June 18, 1998 through July 13, 1998. A second owner notification identifying the permanent fix began phase mailing in December 1998. The first phase letters were mailed to 117,178 owners on December 31, 1998 and January 4, 1999. A second phase mailing to 333,000 owners occurred on January 27, 1999. The remaining owner letters were mailed on March 1, 1999.
- o** 98V-116 / 98S17
Letters were mailed to 90,449 owners on May 26, 1998. Remaining owner letters were mailed on June 4, 1998.
- p** 97V-204 / 97S63
Letters were mailed to 4,122 owners on March 2, 1998. A second phase mailing to 3,753 owners occurred on April 1, 1998. A third phase mailing to 7,300 owners occurred on May 13, 1998. A fourth phase mailing to 6,330 owners occurred on June 15, 1998. A fifth phase mailing to 7,000 owners occurred on July 10, 1998. A sixth phase mailing to 8,111 owners occurred on July 31, 1998. A seventh phase mailing to 12,500 owners occurred on October 16, 1998. Remaining owner letters were mailed on November 6, 1998.
- q** 97V-209 / 97S92
Letters were mailed to 14,502 owners on January 19, 1998. A second phase mailing to 13,679 owners occurred on February 17, 1998. A third phase mailing to 10,808 owners occurred on March 10, 1998. A fourth phase mailing to 10,000 owners occurred on June 15, 1998. Remaining owner letters were mailed on July 20, 1998.
- r** 97V-187 / 97S90
Letters were mailed to 2,000 owners on December 31, 1997. A second phase mailing to 7,000 owners occurred on January 16, 1998. A third phase mailing to 7,000 owners occurred on January 23, 1998. A fourth phase mailing to 7,000 owners will occur on January 30, 1998. Remaining owner letters were mailed on February 9, 1998.
- s** 98V-172 / 98S48 / 98S99
The NHTSA mandated second owner letter to 77,839 owners began December 31, 1998. A second phase mailing to 97,968 owners occurred on February 3, 1999. Remaining owner letters were mailed to owners on February 26, 1999.
- V** 98V-024 / 98S35
There were 5,495 model year 1994 Ranger vehicles added to this campaign on September 14, 1999. These vehicles were inadvertently omitted from the original VIN extract. Letters were mailed to owners on October 12, 1999. Additionally, since the initial launch of this recall, the population of vehicles in the ten-county Los Angeles area was re-evaluated three times to identify any "new" vehicles (i.e., vehicles that might exhibit the same concern) that had moved into that area. The number of vehicles found that met this criterion was 2,694 vehicles on March 20, 1997, 2412 vehicles on May 27, 1998, and 2707 vehicles on September 10, 1999. The owners of these vehicles were mailed a letter at the time they were identified. The total units identified was adjusted to 131,337 to include these identified vehicles and the omitted Ranger vehicles.

FORD QUARTERLY SAFETY COMPLETION REPORT

Quarter Ending December 31, 1999

SAFETY RECALL NO.		QUARTERS REPORTED		OWNER NOTIFICATION		NOTES	VEHICLES INVOLVED	PROCEDURES COMPLETED #		UNREACHABLE #				
RECALL	FORD	START	NO.	ISSUED	ENDED			INSPECTED	REPAIRED	ENCLAMBERED	ALTERED	REMOVED	STOLEN	SCRAPPED
99V-243	99S23	Dec-99	01	10/20/99	10/22/99		280,481	n/a	131,807	8,079	0	0	0	314
99V-247	99S25	Dec-99	01	10/29/99	10/29/99		22,084	n/a	7,208	181	0	0	0	28
99V-250	99S26	Dec-99	01	10/19/99	10/19/99		25,306	n/a	9,127	8	0	0	0	1
99V-265	99S27	Dec-99	01	11/06/99	11/06/99		10,637	n/a	3,092	9	0	0	0	17
99V-267	99S29	Dec-99	01	11/30/99	11/30/99		5,126	n/a	970	38	0	0	0	0
99V-275	99S30	Dec-99	01	11/10/99	11/12/99		184,731	n/a	28,017	1,027	0	0	0	241
99V-276	99S31	Dec-99	01	11/02/99	11/02/99		108	n/a	19	0	0	0	0	0
99V-311	99S32	Dec-99	01	12/01/99	12/01/99		267,738	n/a	67,813	6,713	0	0	0	72
99V-308	99S33	Dec-99	01	12/22/99	12/22/99		70,116	n/a	9,908	1,918	0	0	0	110
99V-348	99S35	Dec-99	01	12/07/99	12/07/99		23,108	n/a	5,239	623	0	0	0	5
99V-093	99S11	Sep-99	02	08/30/99	08/30/99		102,820	n/a	53,335	184	3	1	2	48
99V-103	99S14	Sep-99	02	07/16/99	08/02/99	cf	605,581	n/a	385,998	3,704	0	3	3	746
99V-147	99S17	Sep-99	02	06/18/99	11/28/99	df	789,723	n/a	781,892	27,450	1	0	8	372
99V-154	99S18	Sep-99	02	07/14/99	07/16/99		854,288	n/a	698,245	1,935	1	0	4	354
99V-184	99S19	Sep-99	02	08/17/99	11/08/99	ef	158,565	n/a	112,529	438	0	0	2	148
99V-204	99S20	Sep-99	02	07/28/99	07/28/99		328	13	311	0	0	0	0	0
99V-205	99S21	Sep-99	02	08/10/99	08/10/99		3,785	n/a	2,835	1	0	0	0	0
99V-226	99S22	Sep-99	02	08/29/99	08/29/99		10,011	n/a	4,388	322	0	0	0	3
99V-029	99S01	Jun-99	03	04/07/99	04/07/99		23,097	n/a	13,805	151	0	0	0	38
99V-088	99S03	Jun-99	03	05/08/99	06/11/99	ff	32,817	n/a	31,418	891	0	0	0	7
99V-048	99S04	Jun-99	03	04/07/99	04/07/99		2,898	n/a	1,101	11	0	0	0	0
99V-050	99S05	Jun-99	03	05/06/99	05/06/99		1,687	n/a	786	27	0	0	0	1
99V-058	99S08	Jun-99	03	05/17/99	05/17/99		2,012	n/a	1,320	3	0	0	0	0
99V-099	99S12	Jun-99	03	05/07/99	05/07/99		53,784	n/a	44,188	69	2	2	0	4
99V-094	99S13	Jun-99	03	08/17/99	08/17/99		10,951	n/a	6,718	136	0	0	1	28
99V-124	99S15	Jun-99	03	05/20/99	05/21/99		282,885	n/a	182,881	3,321	0	3	18	789
99V-128	99S16	Jun-99	03	05/17/99	05/17/99		15,881	n/a	11,831	1	0	0	0	1
99V-257	99S28	Mar-99	04	02/26/99	02/26/99		340	n/a	182	8	0	0	0	0
99V-323	99S38	Mar-99	04	01/20/99	05/18/99	gf	3,044,662	n/a	1,819,239	4,791	8	5	70	30,547
99V-322	99S37	Mar-99	04	01/19/99	01/19/99		158,181	n/a	132,080	322	27	0	0	836
99V-029	99S02	Mar-99	04	03/19/99	03/24/99		762,201	n/a	488,182	5,384	1	5	8	1,223
99V-080	99S06	Mar-99	04	03/28/99	03/28/99		4,568	3,340	81	18	0	0	0	0
99V-082	99S09	Mar-99	04	03/28/99	10/12/99	fv	898,739	52,073	822,855	2,481	0	0	3	391
99V-283	99S28	Dec-98	05	11/20/98	11/20/98		153,700	n/a	127,508	891	0	0	0	126
99V-286	99S29	Dec-98	05	11/13/98	11/13/98		2,189	n/a	2,035	0	0	0	0	0
99V-208	99S30	Dec-98	05	12/28/98	12/28/98		6,683	n/a	4,087	0	0	0	0	6
99V-288	99S31	Dec-98	05	11/25/98	11/25/98		1,814	n/a	1,287	1	0	0	0	3
99V-298	99S32	Dec-98	05	12/30/98	12/30/98		4,038	3,847	20	2	0	0	0	0
99V-304	99S33	Dec-98	05	12/28/98	12/28/98	h	18,639	n/a	14,270	25	0	0	0	4
99V-303	99S34	Dec-98	05	12/28/98	12/28/98		19	n/a	14	0	0	0	0	0
99V-312	99S35	Dec-98	05	12/30/98	12/30/98		297	101	129	2	0	0	0	0
99V-021	99S02	Sep-98	06	07/17/98	07/17/98	h	11,636	n/a	11,389	443	0	0	0	10
99V-084	99S16	Sep-98	06	07/16/98	11/04/98	h	322,136	n/a	281,837	1,071	2	0	3	1,341
99V-161	99S18	Sep-98	06	08/24/98	08/24/98		202,366	n/a	177,192	266	24	3	2	214
99E-020	99S20	Sep-98	06	08/28/98	08/28/98		83	n/a	85	0	0	0	0	0
99V-184	99S21	Sep-98	06	08/31/98	08/31/98		2,880	1,118	1,289	0	0	0	0	5
99V-192	99S22	Sep-98	06	08/31/98	08/31/98		1,878	n/a	1,583	1	0	0	0	3
99V-198	99S28	Sep-98	06	08/04/98	08/04/98		8,885	4,290	3,416	0	0	0	0	0
99V-201	99S24	Sep-98	06	08/08/98	08/08/98		332	62	220	0	0	0	0	0
99V-204	99S25	Sep-98	06	08/04/98	08/23/98	h	8,308	4,579	869	1	0	0	0	8
97V-174	97S87	Jun-98	07	04/06/98	04/08/98		83,484	n/a	23,737	2,714	0	2	3	552
98V-086	98S14	Jun-98	07	06/18/98	03/01/99	mf	1,487,877	n/a	1,190,444	1,692	38	21	8	473
97V-204	97S85	Mar-98	06	03/02/98	11/08/98	nf	73,387	n/a	82,858	219	1	0	0	141
97V-209	97S82	Mar-98	06	01/18/98	07/20/98	of	82,581	n/a	50,881	283	7	2	0	23
97V-124	97S77	Dec-97	09	10/08/97	10/08/97		2,236	n/a	1,962	58	3	0	0	2
97V-150	97S82	Dec-97	09	10/15/97	10/15/97		589	n/a	353	18	0	0	0	2
97V-187	97S80	Dec-97	09	12/31/97	02/08/98	pf	28,622	n/a	12,858	985	9	1	0	28
97V-091	97S74	Jun-97	11	8/11/97	8/11/97	cf	1,883	n/a	898	1	0	0	0	0
96V-263	96S81	Mar-97	12	1/31/97	11/4/98		110,801	n/a	87,164	255	0	0	0	56
96V-172	96S48	Dec-96	13	10/11/96	2/26/98	h	224,867	n/a	112,614	224	4	2	5	564
96V-172	96S89	Dec-96	13	10/11/96	2/28/98	h	224,867	82,639	48,175	32	0	0	2	892
98V-024	98S35	Mar-98	16	3/22/98	9/14/98	af	131,337	n/a	94,787	2,422	3	1	18	260

Quarterly Recall Completion Report Notes

- a/ Reflects the number of vehicles on which reports of action have been received from dealers and processed by Ford as of the end of the reporting period. Those in the "inspected" category were found to not require the recall service. Those in the "repaired" category did have the recall service performed.
- b/ Represents the number of first-class letters to owners, as shown on Company records, returned by the United States Postal Service for reasons such as addressee unknown, no such street number, or no such business office in the state. Also included are units reported to be stolen, scrapped, altered such that the safety recall service cannot be performed or is inappropriate, and where the owner refuses the safety recall service.
- c/ 99V-103 / 99S14
Letters were mailed to 121,000 owners on July 16, 1999. A second phase mailing to 121,000 owners occurred on July 29, 1999. A third phase mailing to 121,000 owners occurred on August 11, 1999. A fourth phase mailing to 99,998 owners occurred from August 25, 1999. Remaining letters were mailed to owners on September 2, 1999.
- d/ 99V-147 / 99S17
A label and a letter were mailed to 400,000 owners from June 16, 1999 through June 24, 1999. A second phase mailing to 150,000 owners occurred on October 20, 1999 through October 22, 1999. Remaining letters were mailed from November 5, 1999 through November 9, 1999. This recall program is considered 100% complete.
- e/ 99V-194 / 99S18
Letters were mailed to 153,530 owners on August 17, 1999. On October 15, 1999, an additional 6,035 vehicles were added to this recall. These additional owner letters were mailed on November 8, 1999.
- f/ 99V-039 / 99S03
A label and a letter were mailed to each owner from June 9, 1999 through June 11, 1999. This recall program is considered 100% complete.
- g/ 99V-323 / 99S36
Letters were mailed to 1,014,800 owners from January 20, 1999 through February 1, 1999. A second phase mailing to 507,400 owners occurred from February 8, 1999 through February 10, 1999. A third phase mailing to 507,400 owners occurred on February 22, 1999. A fourth phase mailing to 504,180 owners occurred from March 8, 1999 through March 10, 1999. Remaining owner letters were mailed to owners from May 14, 1999 through May 18, 1999.
- h/ 99V-062 / 99S06
A pre-release warning letter that identified an interim fix until the parts for the permanent fix become available was mailed to owners from March 27, 1999 through March 31, 1999. A second owner notification, identifying the permanent fix, was mailed to owners from May 24, 1999 through May 28, 1999. For administrative purposes, 2,772 additional vehicles, not originally affected by this recall, were added to this campaign on September 14, 1999. A large fleet customer inadvertently disabled the speed control system by clipping the cable on these vehicles. These additional owner letters were mailed on October 12, 1999.
- i/ 99V-304 / 99S33
This recall supersedes recall 98S11 and includes all vehicles originally identified in 98S11. Vehicles that were previously repaired for 98S11 will require this revised service part.
- j/ 99V-021 / 98S02
A label and a letter were mailed to each owner on July 17, 1998. This recall program is considered 100% complete.
- k/ 99V-094 / 98S15
Letters were mailed to all owners on July 16 and July 17, 1998 stating that their vehicle was involved in 98S15 / 98M02 and that parts were currently available for 98M02 but not for 98S15. Owners were mailed a postcard on November 4, 1998 stating that parts are now available for 98S15.

- v **96V-204 / 96S25**
The original recall involved 5,966 vehicles in the U.S. and Federalized Territories. Letters were mailed to these owners on September 4, 1998. On September 14, 1998, 322 vehicles were added to the original recall. These additional owner letters were mailed on September 23, 1998.
- mf **96V-095 / 96S14**
A pre-release warning letter that identified an interim fix until the parts for the permanent fix become available was mailed to owners from June 18, 1998 through July 13, 1998. A second owner notification identifying the permanent fix began phase mailing in December 1998. The first phase letters were mailed to 117,178 owners on December 31, 1998 and January 4, 1999. A second phase mailing to 333,000 owners occurred on January 27, 1999. The remaining owner letters were mailed on March 1, 1999.
- nv **97V-204 / 97S83**
Letters were mailed to 4,122 owners on March 2, 1998. A second phase mailing to 3,753 owners occurred on April 1, 1998. A third phase mailing to 7,300 owners occurred on May 13, 1998. A fourth phase mailing to 6,330 owners occurred on June 16, 1998. A fifth phase mailing to 7,000 owners occurred on July 10, 1998. A sixth phase mailing to 6,111 owners occurred on July 31, 1998. A seventh phase mailing to 12,500 owners occurred on October 16, 1998. Remaining owner letters were mailed on November 6, 1998.
- of **97V-209 / 97S92**
Letters were mailed to 14,502 owners on January 19, 1998. A second phase mailing to 13,679 owners occurred on February 17, 1998. A third phase mailing to 10,808 owners occurred on March 10, 1998. A fourth phase mailing to 10,000 owners occurred on June 15, 1998. Remaining owner letters were mailed on July 20, 1998.
- pl **97V-187 / 97S90**
Letters were mailed to 2,000 owners on December 31, 1997. A second phase mailing to 7,000 owners occurred on January 16, 1998. A third phase mailing to 7,000 owners occurred on January 23, 1998. A fourth phase mailing to 7,000 owners will occur on January 30, 1998. Remaining owner letters were mailed on February 9, 1998.
- qf **97V-091 / 97S74**
As stated in Ford's response to the agency's audit (AQ89-003), Ford has contacted the three largest fleets (Ryder, Budget and Penske) affected by this recall to request immediate completion of all open units.
- rf **96V-172 / 96S48 / 96S99**
The NHTSA mandated second owner letter to 77,839 owners began December 31, 1998. A second phase mailing to 97,968 owners occurred on February 3, 1999. Remaining owner letters were mailed to owners on February 26, 1999.
- sl **96V-024 / 96S35**
There were 5,495 model year 1994 Ranger vehicles added to this campaign on September 14, 1999. These vehicles were inadvertently omitted from the original VIN extract. Letters were mailed to owners on October 12, 1999. Additionally, since the initial launch of this recall, the population of vehicles in the ten-county Los Angeles area was re-evaluated three times to identify any "new" vehicles (i.e., vehicles that might exhibit the same concern) that had moved into that area. The number of vehicles found that met this criterion was 2,694 vehicles on March 20, 1997, 2412 vehicles on May 27, 1998, and 2707 vehicles on September 10, 1999. The owners of these vehicles were mailed a letter at the time they were identified. The total units identified was adjusted to 131,337 to include these identified vehicles and the omitted Ranger vehicles.

FORD QUARTERLY SAFETY COMPLETION REPORT

Quarter Ending March 31, 2000

SAFETY RECALL NO.		QUARTERS REPORTED		OWNER NOTIFICATION		ADVISORY	VEHICLES INVOLVED	PROCESSED COMPLAINTS			UNREACHABLE			
MODEL	YEAR	QTR	NO.	ISSUED	DEADLINE			RECEIVED	RESOLVED	UNRESOLVED	ALTERNATE	REMOVED	STOLEN	SCRAPPED
00V-020	00001	Mar-00	1	08/17/00	08/17/00		1,469	n/a	125	3	0	0	0	
00V-050	00002	Mar-00	1	n/a	n/a	of	44	n/a	44	0	0	0	0	
00V-083	00008	Mar-00	1	n/a	n/a	of	83	n/a	83	0	0	0	0	
00V-084	00007	Mar-00	1	n/a	n/a	of	80	n/a	80	0	0	0	0	
00V-091	00102	Mar-00	1	01/11/00	01/11/00		1,341	n/a	203	2	0	0	0	
00V-210	00004	Mar-00	1	02/14/00	03/01/00	of	470,582	n/a	83,286	18,200	0	0	0	
00V-347	00006	Mar-00	1	01/19/00	01/19/00		41,881	n/a	21,938	163	0	0	2	
00V-243	00023	Dec-99	2	10/20/99	10/22/99		280,481	n/a	177,787	1,188	0	0	0	
00V-247	00025	Dec-99	2	10/23/99	04/14/00	of	22,324	n/a	10,862	188	0	0	1	
00V-280	00028	Dec-99	2	10/18/99	10/18/99		25,308	n/a	12,844	9	0	0	3	
00V-285	00027	Dec-99	2	11/09/99	11/09/99		10,537	n/a	6,636	17	0	0	0	
00V-287	00029	Dec-99	2	11/05/99	11/05/99		5,125	n/a	1,989	39	0	0	0	
00V-275	00030	Dec-99	2	11/10/99	11/12/99		184,731	n/a	48,829	1,231	0	0	9	
00V-275	00031	Dec-99	2	11/02/99	11/02/99	of	106	n/a	106	0	0	0	0	
00V-311	00032	Dec-99	2	12/01/99	12/01/99		257,758	n/a	181,220	418	18	0	1	
00V-309	00033	Dec-99	2	12/23/99	12/23/99		70,116	n/a	34,202	116	1	0	0	
00V-348	00035	Dec-99	2	12/07/99	02/26/00	of	28,986	n/a	16,015	272	0	0	0	
00V-093	00011	Sep-99	3	08/30/99	08/30/99		102,620	n/a	65,667	179	2	1	3	
00V-100	00014	Sep-99	3	07/16/99	09/03/99	of	806,881	n/a	425,848	3,273	0	0	4	
00V-147	00017	Sep-99	3	06/18/99	11/08/99	of	789,723	n/a	789,723	0	0	0	0	
00V-184	00018	Sep-99	3	07/14/99	07/18/99		854,288	n/a	654,840	1,880	2	0	4	
00V-194	00019	Sep-99	3	08/17/99	11/08/99	of	188,885	n/a	124,308	389	0	0	1	
00V-204	00020	Sep-99	3	07/20/99	07/20/99		326	13	311	0	0	0	0	
00V-205	00021	Sep-99	3	08/10/99	08/10/99		3,785	n/a	2,907	1	0	0	0	
00V-228	00022	Sep-99	3	08/23/99	09/29/99		30,811	n/a	5,405	280	0	0	0	
00V-028	00001	Jun-99	4	04/07/99	04/07/99		23,097	n/a	14,508	162	0	0	0	
00V-039	00006	Jun-99	4	05/08/99	06/11/99	of	32,317	n/a	32,317	0	0	0	0	
00V-045	00004	Jun-99	4	04/07/99	04/07/99		2,889	n/a	1,288	11	0	0	0	
00V-050	00005	Jun-99	4	05/05/99	05/05/99		1,667	n/a	865	27	0	0	0	
00V-056	00008	Jun-99	4	06/17/99	05/17/99		2,012	n/a	1,475	2	0	0	0	
00V-088	00012	Jun-99	4	06/07/99	05/07/99		59,794	n/a	45,777	83	2	2	0	
00V-094	00013	Jun-99	4	06/17/99	06/17/99		10,861	n/a	7,082	154	0	0	1	
00V-124	00016	Jun-99	4	05/20/99	05/21/99		262,885	n/a	168,368	3,377	0	3	19	
00V-123	00015	Jun-99	4	06/17/99	06/17/99		15,881	n/a	12,709	0	0	0	1	
00V-287	00026	Mar-99	5	02/26/99	02/28/99		340	n/a	196	8	0	0	0	
00V-323	00038	Mar-99	5	01/20/99	05/18/99	of	3,044,332	n/a	1,584,931	8,837	8	10	183	
00V-322	00037	Mar-99	5	01/18/99	01/18/99		198,181	n/a	184,388	342	27	0	0	
00V-029	00002	Mar-99	5	04/19/99	03/24/99		762,201	n/a	476,586	6,473	1	6	25	
00V-060	00005	Mar-99	5	03/26/99	03/28/99		4,389	3,548	97	14	0	0	0	
00V-082	00008	Mar-99	5	03/28/99	10/12/99	of	886,798	54,477	669,490	2,182	0	0	3	
00V-233	00025	Dec-98	6	11/20/98	11/23/98		163,700	n/a	132,173	684	0	0	1	
00V-289	00028	Dec-98	6	11/13/98	11/13/98		2,188	n/a	2,058	0	0	0	0	
00V-208	00030	Dec-98	6	12/28/98	12/28/98		5,993	n/a	4,267	7	0	0	0	
00V-288	00031	Dec-98	6	11/25/98	11/25/98		1,814	n/a	1,384	1	0	0	0	
00V-295	00032	Dec-98	6	12/30/98	12/30/98		4,036	3,707	20	3	0	0	0	
00V-304	00033	Dec-98	6	12/28/98	12/28/98	of	18,538	n/a	14,610	28	0	0	0	
00V-308	00034	Dec-98	6	12/28/98	12/28/98		18	n/a	14	0	0	0	0	
00V-312	00035	Dec-98	6	12/30/98	12/30/98		287	104	186	2	0	0	0	
00V-094	00015	Sep-98	7	07/16/98	11/04/98	of	322,136	n/a	238,446	1,684	2	0	3	
00V-095	00014	Jun-98	8	06/18/98	03/01/99	of	1,487,877	n/a	1,208,859	1,896	37	21	18	
07V-004	07009	Mar-97	9	03/02/97	11/08/97	of	78,537	n/a	83,762	328	1	0	0	
07V-124	07077	Dec-97	10	10/08/97	10/08/97		2,236	n/a	1,958	58	3	0	0	
07V-160	07082	Dec-97	10	10/15/97	10/15/97		588	n/a	563	18	0	0	0	
07V-187	07090	Dec-97	10	12/01/97	02/08/98	of	29,522	n/a	12,743	983	9	1	0	
07V-081	07074	Jun-97	12	01/11/97	01/11/97	of	1,683	n/a	1,578	1	0	0	0	
06V-263	06061	Mar-97	13	1/8/97	11/4/96		110,601	n/a	88,072	254	1	0	6	
06V-172	06046	Dec-96	14	10/11/96	2/28/99	of	224,687	n/a	114,788	114	4	1	6	
06V-172	06039	Dec-96	14	10/11/96	2/28/99	of	224,687	82,538	47,271	11	1	0	1	
06V-024	06036	Mar-96	17	3/22/96	9/14/96	of	131,357	n/a	96,368	2,380	3	1	18	

Quarterly Recall Completion Report Notes

- a/* Reflects the number of vehicles on which reports of action have been received from dealers and processed by Ford as of the end of the reporting period. Those in the "inspected" category were found to not require the recall service. Those in the "repaired" category did have the recall service performed.
- b/* Represents the number of first-class letters to owners, as shown on Company records, returned by the United States Postal Service for reasons such as addressee unknown, no such street number, or no such business office in the state. Also included are units reported to be stolen, scrapped, altered such that the safety recall service cannot be performed or is inappropriate, and where the owner refuses the safety recall service.
- c/* 00V-050 / 00802, 00V-083 / 00806 and 00V-94 / 00807
No owner notification was conducted as these vehicles were repaired either by Ford assembly plant personnel directly or in conjunction with affected dealers prior to delivery to customers.
- d/* 99V-310 / 99824
Letters were mailed to 235,000 owners on February 14, 2000 and February 15, 2000. Remaining letters were mailed to owners from February 28, 2000 through March 1, 2000.
- e/* 99V-247 / 99825
Letters were mailed to 22,084 owners on October 29, 1999. On March 29, 2000, an additional 280 vehicles were added to this recall. These additional owner letters were mailed on April 14, 2000.
- f/* 99V-278 / 99831
A placard and a letter were mailed to each owner on November 2, 1999. This recall program is considered 100% complete.
- g/* 99V-346 / 99835
Letters were mailed to 23,108 owners on December 7, 1999. On February 15, 2000, an additional 5,850 vehicles were added to this recall. These additional owner letters were mailed on February 25, 2000.
- h/* 99V-103 / 99814
Letters were mailed to 121,000 owners on July 16, 1999. A second phase mailing to 121,000 owners occurred on July 29, 1999. A third phase mailing to 121,000 owners occurred on August 11, 1999. A fourth phase mailing to 99,995 owners occurred from August 25, 1999. Remaining letters were mailed to owners on September 2, 1999.
- i/* 99V-147 / 99812
A label and a letter were mailed to 400,000 owners from June 16, 1999 through June 24, 1999. A second phase mailing to 180,000 owners occurred on October 20, 1999 through October 22, 1999. Remaining letters were mailed from November 5, 1999 through November 9, 1999. This recall program is considered 100% complete.
- j/* 99V-184 / 99819
Letters were mailed to 153,530 owners on August 17, 1999. On October 15, 1999, an additional 8,035 vehicles were added to this recall. These additional owner letters were mailed on November 8, 1999.
- k/* 99V-038 / 99803
A label and a letter were mailed to each owner from June 9, 1999 through June 11, 1999. This recall program is considered 100% complete.
- l/* 99V-323 / 99838
Letters were mailed to 1,014,900 owners from January 20, 1999 through February 1, 1999. A second phase mailing to 507,400 owners occurred from February 8, 1999 through February 10, 1999. A third phase mailing to 507,400 owners occurred on February 22, 1999. A fourth phase mailing to 504,180 owners occurred from March 8, 1999 through March 10, 1999. Remaining owner letters were mailed to owners from May 14, 1999 through May 18, 1999.

98V-062 / 98909

A pre-release warning letter that identified an interim fix until the parts for the permanent fix become available was mailed to owners from March 27, 1999 through March 31, 1999. A second owner notification, identifying the permanent fix, was mailed to owners from May 24, 1999 through May 28, 1999. For administrative purposes, 2,772 additional vehicles, not originally affected by this recall, were added to this campaign on September 14, 1999. A large fleet customer inadvertently disabled the speed control system by clipping the cable on these vehicles. These additional owner letters were mailed on October 12, 1999.

98V-304 / 98933

This recall supersedes recall 98S11 and includes all vehicles originally identified in 98S11. Vehicles that were previously repaired for 98S11 will require this revised service part.

98V-094 / 98S15

Letters were mailed to all owners on July 16 and July 17, 1998 stating that their vehicle was involved in 98S15 / 98M02 and that parts were currently available for 98M02 but not for 98S15. Owners were mailed a postcard on November 4, 1998 stating that parts are now available for 98S15.

98V-095 / 98S14

A pre-release warning letter that identified an interim fix until the parts for the permanent fix become available was mailed to owners from June 18, 1998 through July 13, 1998. A second owner notification identifying the permanent fix began phase mailing in December 1998. The first phase letters were mailed to 117,178 owners on December 31, 1998 and January 4, 1999. A second phase mailing to 339,000 owners occurred on January 27, 1999. The remaining owner letters were mailed on March 1, 1999.

97V-304 / 97983

Letters were mailed to 4,122 owners on March 2, 1998. A second phase mailing to 3,753 owners occurred on April 1, 1998. A third phase mailing to 7,300 owners occurred on May 13, 1998. A fourth phase mailing to 6,330 owners occurred on June 15, 1998. A fifth phase mailing to 7,000 owners occurred on July 10, 1998. A sixth phase mailing to 6,111 owners occurred on July 31, 1998. A seventh phase mailing to 12,500 owners occurred on October 16, 1998. Remaining owner letters were mailed on November 6, 1998.

97V-187 / 97980

Letters were mailed to 2,000 owners on December 31, 1997. A second phase mailing to 7,000 owners occurred on January 16, 1998. A third phase mailing to 7,000 owners occurred on January 23, 1998. A fourth phase mailing to 7,000 owners will occur on January 30, 1998. Remaining owner letters were mailed on February 9, 1998.

97V-091 / 97974

As stated in Ford's response to the agency's audit (AQ99-003), Ford has contacted the three largest fleets (Ryder, Budget and Penske) affected by this recall to request immediate completion of all open units.

98V-172 / 98948 / 98989

The NHTSA mandated second owner letter to 77,838 owners began December 31, 1998. A second phase mailing to 97,969 owners occurred on February 3, 1999. Remaining owner letters were mailed to owners on February 26, 1999.

98V-024 / 98935

There were 5,495 model year 1994 Ranger vehicles added to this campaign on September 14, 1999. These vehicles were inadvertently omitted from the original VIN extract. Letters were mailed to owners on October 12, 1999. Additionally, since the initial launch of this recall, the population of vehicles in the ten-county Los Angeles area was re-evaluated three times to identify any "new" vehicles (i.e., vehicles that might exhibit the same concern) that had moved into that area. The number of vehicles found that met this criterion was 2,894 vehicles on March 20, 1997, 2412 vehicles on May 27, 1998, and 2707 vehicles on September 10, 1999. The owners of these vehicles were mailed a letter at the time they were identified. The total units identified was adjusted to 131,337 to include these identified vehicles and the omitted Ranger vehicles.

FORD QUARTERLY SAFETY COMPLETION REPORT

Quarter Ending June 30, 2000

RECALL NO.	DATE	STATUS	QTY	START DATE	END DATE	COMPLETION DATE	RECALL NO.	DATE	STATUS	QTY	START DATE	END DATE	COMPLETION DATE	RECALL NO.	DATE	STATUS	QTY	START DATE	END DATE	COMPLETION DATE
00V-076	00503	Jun-00	1	4/12/2000	4/12/2000		258,863	19,109	113,648	2,087	0	0	0	401						
00V-072	00504	Jun-00	1	5/2/2000	5/3/2000		190,812	n/a	68,888	184	0	0	0	33						
00V-073	00505	Jun-00	1	5/15/2000	5/16/2000		585,039	n/a	183,432	949	0	0	0	348						
00V-115	00508	Jun-00	1	5/30/2000	5/30/2000		3,803	n/a	485	5	0	0	0	0						
00V-138	00509	Jun-00	1	5/19/2000	5/19/2000		21,438	n/a	7,180	1	0	0	0	0						
00V-020	00501	Mar-00	2	3/17/2000	3/17/2000		1,468	n/a	472	1	0	0	0	0						
00V-050	00502	Mar-00	2	n/a	n/a	cl	44	n/a	44	0	0	0	0	0						
00V-083	00506	Mar-00	2	n/a	n/a	cl	83	n/a	89	0	0	0	0	0						
00V-084	00507	Mar-00	2	n/a	n/a	cl	50	n/a	80	0	0	0	0	0						
00V-361	00502	Mar-00	2	1/11/2000	1/11/2000		1,961	n/a	390	2	0	0	0	0						
00V-310	00504	Mar-00	2	2/14/2000	3/1/2000	cl	470,582	n/a	147,882	345	0	0	0	921						
00V-347	00538	Mar-00	2	1/19/2000	1/19/2000		41,881	n/a	28,867	92	0	0	0	3						
00V-243	00523	Dec-99	3	10/20/1999	10/22/1999		290,481	n/a	209,441	831	0	0	0	440						
00V-247	00525	Dec-99	3	10/29/1999	4/14/2000	cl	22,324	n/a	12,707	189	0	0	1	87						
00V-280	00526	Dec-99	3	10/19/1999	10/19/1999		25,308	n/a	15,194	14	0	0	0	3						
00V-285	00527	Dec-99	3	11/9/1999	11/9/1999		10,837	n/a	8,933	5	0	0	0	21						
00V-267	00529	Dec-99	3	11/30/1999	11/30/1999		5,125	n/a	2,478	18	0	0	0	0						
00V-275	00530	Dec-99	3	11/10/1999	11/21/1999		164,731	n/a	60,605	944	0	0	5	444						
00V-279	00531	Dec-99	3	11/2/1999	11/2/1999	f	108	n/a	108	0	0	0	0	0						
00V-311	00532	Dec-99	3	12/1/1999	12/1/1999		267,798	n/a	184,809	287	13	0	0	120						
00V-308	00533	Dec-99	3	12/29/1999	12/29/1999		70,116	n/a	42,837	57	1	0	0	108						
00V-346	00535	Dec-99	3	12/1/1999	2/25/2000	cl	28,856	n/a	20,378	170	0	0	0	11						
00V-093	00511	Sep-99	4	8/30/1999	8/30/1999		102,820	n/a	72,125	81	2	1	0	59						
00V-103	00514	Sep-99	4	7/15/1999	8/2/1999	lv	658,581	n/a	484,880	2,482	0	0	0	1,057						
00V-147	00517	Sep-99	4	8/18/1999	11/9/1999	v	789,728	n/a	788,302	26,262	1	0	0	482						
00V-184	00518	Sep-99	4	7/14/1999	7/19/1999		854,288	n/a	707,211	309	2	8	0	465						
00V-194	00519	Sep-99	4	8/17/1999	11/8/1999	y	159,885	n/a	134,439	232	0	0	0	211						
00V-204	00520	Sep-99	4	7/23/1999	7/23/1999		325	13	311	0	0	0	0	0						
00V-205	00521	Sep-99	4	8/10/1999	8/16/1999		2,785	n/a	3,254	0	0	0	0	0						
00V-228	00522	Sep-99	4	8/28/1999	8/28/1999		10,811	n/a	6,952	283	0	0	0	4						
00V-028	00501	Jun-99	5	4/7/1999	4/7/1999		23,047	n/a	15,084	148	0	0	0	40						
00V-029	00503	Jun-99	5	6/9/1999	8/11/1999	w	32,317	n/a	32,317	0	0	0	0	0						
00V-046	00504	Jun-99	5	4/7/1999	4/7/1999		2,893	n/a	1,407	8	0	0	0	0						
00V-050	00505	Jun-99	5	3/5/1999	5/8/1999		1,887	n/a	688	27	0	0	0	1						
00V-098	00508	Jun-99	5	5/17/1999	5/17/1999		2,812	n/a	1,587	0	0	0	0	0						
00V-088	00512	Jun-99	5	6/7/1999	8/7/1999		53,784	n/a	47,831	88	2	1	0	5						
00V-094	00513	Jun-99	5	6/17/1999	6/17/1999		10,551	n/a	7,580	149	0	0	0	32						
00V-124	00515	Jun-99	5	3/20/1999	5/21/1999		282,698	n/a	173,012	3,255	0	8	18	821						
00V-123	00516	Jun-99	5	5/17/1999	5/17/1999		15,631	n/a	13,670	0	0	0	0	1						
00V-257	00528	Mar-99	6	2/25/1999	3/28/1999		340	n/a	203	4	0	0	0	0						
00V-323	00536	Mar-99	6	1/20/1999	5/18/1999	f	3,044,352	n/a	1,620,401	3,878	7	10	129	23,100						
00V-322	00537	Mar-99	6	1/19/1999	1/19/1999		158,181	n/a	136,992	321	28	0	0	654						
00V-029	00502	Mar-99	6	3/19/1999	3/24/1999		782,301	n/a	491,031	5,148	1	8	19	1,355						
00V-060	00506	Mar-99	6	3/28/1999	3/28/1999		4,880	3,704	105	4	0	0	0	1						
00V-082	00509	Mar-99	6	3/23/1999	10/12/1999	cl	888,739	85,332	686,861	1,202	0	0	3	488						
00V-095	00514	Jun-99	8	8/18/1998	3/1/1999	cl	1,467,877	n/a	1,245,587	1,375	37	20	17	582						
00V-081	00514	Jun-97	13	6/11/1997	8/11/1997	cl	1,888	n/a	1,478	1	0	0	0	0						
00V-172	00548	Dec-98	18	10/11/1998	2/28/1999	cl	226,857	n/a	115,781	125	4	1	6	1,002						
00V-172	00549	Dec-98	18	10/11/1998	2/28/1999	cl	234,867	68,348	47,875	12	1	0	1	1,008						
00V-024	00535	Mar-98	18	3/22/1998	9/14/1998	cl	131,387	1	88,788	2,286	5	1	16	382						

July 31, 2000

Quarterly Recall Completion Report Notes

- a/ Reflects the number of vehicles on which reports of action have been received from dealers and processed by Ford as of the end of the reporting period. Those in the "inspected" category were found to not require the recall service. Those in the "repaired" category did have the recall service performed.
- b/ Represents the number of first-class letters to owners, as shown on Company records, returned by the United States Postal Service for reasons such as addresses unknown, no such street number, or no such business office in the state. Also included are units reported to be stolen, scrapped, altered such that the safety recall service cannot be performed or is inappropriate, and where the owner refuses the safety recall service.
- c/ 00V-080 / 00002, 00V-083 / 00006 and 00V-94 / 00007
No owner notification was conducted as these vehicles were repaired either by Ford assembly plant personnel directly or in conjunction with affected dealers prior to delivery to customers. These recall programs are considered 100% complete.
- d/ 99V-310 / 99034
Letters were mailed to 235,000 owners on February 14, 2000 and February 15, 2000. Remaining letters were mailed to owners from February 28, 2000 through March 1, 2000.
- e/ 99V-247 / 99026
Letters were mailed to 22,064 owners on October 29, 1999. On March 29, 2000, an additional 250 vehicles were added to this recall. These additional owner letters were mailed on April 14, 2000.
- f/ 99V-276 / 99021
A placard and a letter were mailed to each owner on November 2, 1999. This recall program is considered 100% complete.
- g/ 99V-346 / 99026
Letters were mailed to 23,108 owners on December 7, 1999. On February 15, 2000, an additional 5,850 vehicles were added to this recall. These additional owner letters were mailed on February 25, 2000.
- h/ 99V-103 / 99014
Letters were mailed to 121,000 owners on July 16, 1999. A second phase mailing to 121,000 owners occurred on July 29, 1999. A third phase mailing to 121,000 owners occurred on August 11, 1999. A fourth phase mailing to 89,998 owners occurred from August 25, 1999. Remaining letters were mailed to owners on September 2, 1999.
- i/ 99V-147 / 99017
A label and a letter were mailed to 400,000 owners from June 16, 1999 through June 24, 1999. A second phase mailing to 150,000 owners occurred on October 20, 1999 through October 22, 1999. Remaining letters were mailed from November 5, 1999 through November 9, 1999. This recall program is considered 100% complete.
- j/ 99V-194 / 99010
Letters were mailed to 153,630 owners on August 17, 1999. On October 15, 1999, an additional 6,035 vehicles were added to this recall. These additional owner letters were mailed on November 8, 1999.
- k/ 99V-039 / 99003
A label and a letter were mailed to each owner from June 9, 1999 through June 11, 1999. This recall program is considered 100% complete.
- l/ 99V-323 / 99026
Letters were mailed to 1,014,800 owners from January 20, 1999 through February 1, 1999. A second phase mailing to 507,400 owners occurred from February 8, 1999 through February 10, 1999. A third phase mailing to 507,400 owners occurred on February 22, 1999. A fourth phase mailing to 504,180 owners occurred from March 8, 1999 through March 10, 1999. Remaining owner letters were mailed to owners from May 14, 1999 through May 18, 1999.

ml 96V-062 / 96300

A pre-release warning letter that identified an interim fix until the parts for the permanent fix become available was mailed to owners from March 27, 1999 through March 31, 1999. A second owner notification, identifying the permanent fix, was mailed to owners from May 24, 1999 through May 28, 1999. For administrative purposes, 2,772 additional vehicles, not originally affected by this recall, were added to this campaign on September 14, 1999. A large fleet customer inadvertently disabled the speed control system by clipping the cable on these vehicles. These additional owner letters were mailed on October 12, 1999.

nl 96V-036 / 96514

A pre-release warning letter that identified an interim fix until the parts for the permanent fix become available was mailed to owners from June 18, 1998 through July 13, 1998. A second owner notification identifying the permanent fix began phase mailing in December 1998. The first phase letters were mailed to 117,178 owners on December 31, 1998 and January 4, 1999. A second phase mailing to 333,000 owners occurred on January 27, 1999. The remaining owner letters were mailed on March 1, 1999.

ol 97V-081 / 97374

As stated in Ford's response to the agency's audit (AQ99-003), Ford has contacted the three largest fleets (Ryder, Budget and Penske) affected by this recall to request immediate completion of all open units.

pl 96V-172 / 96348 / 96390

The NHTSA mandated second owner letter to 77,830 owners began December 31, 1998. A second phase mailing to 97,868 owners occurred on February 3, 1999. Remaining owner letters were mailed to owners on February 26, 1999.

ql 96V-024 / 96335

There were 5,495 model year 1994 Ranger vehicles added to this campaign on September 14, 1999. These vehicles were inadvertently omitted from the original VIN extract. Letters were mailed to owners on October 12, 1999. Additionally, since the initial launch of this recall, the population of vehicles in the ten-county Los Angeles area was re-evaluated three times to identify any "new" vehicles (i.e., vehicles that might exhibit the same concern) that had moved into that area. The number of vehicles found that met this criterion was 2,894 vehicles on March 20, 1997, 2412 vehicles on May 27, 1998, and 2707 vehicles on September 10, 1998. The owners of these vehicles were mailed a letter at the time they were identified. The total units identified was adjusted to 131,337 to include these identified vehicles and the omitted Ranger vehicles.