



RECEIVED
MAY 29 11:12:47
Recall Notice
DEFECTS INVESTIGATION

W-9902

January, 2000

Dear Western Star Owner:

RE: Western Star Recall Notice W-9902 – Meritor 15" x 4" Q-Plus Cam Brakes

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Western Star Trucks Inc. has identified you as an owner of one of the vehicles affected by this Recall. The enclosed "Recall Notice" card identifies your vehicle.

If you do not own the vehicle whose serial number appears on the enclosed recall card, it is *important* that you return this notice to Western Star Trucks Inc. with any information you can furnish that will assist us in locating the present owner. No postage is required, as Western Star will pay the return postage on this card.

Vehicles Affected:

Western Star Trucks Inc. has been informed by Meritor Automotive (formerly Rockwell) that a non-compliance which relates to motor vehicle safety exists in 50 Western Star trucks, equipped with the following components:

- Trucks Only
- Front Gross Axle Weight Rating that exceeds 12,000 lbs.
- Meritor 15" x 4" Q-Plus cam brakes manufactured between January 1, 1999 and September 30, 1999.
- Equipped with Federal Mogul Friction Products' 3030-197 brake lining (Meritor R-201)
- Equipped with wheels greater than 20 inch diameter or larger.
- Equipped with Type 20 Air Chambers (or smaller)
- Equipped with 5 1/2 inch slack adjuster (or shorter)

The Problem:

Meritor has advised that the 15" Q-Plus brake equipped with Federal Mogul Friction Products' 3030-197 lining manufactured between January 1, 1999 and September 30, 1999 can demonstrate the required deceleration performance but, for the application and component combinations listed above, have exceeded the maximum allowable 85 psi pressure required for the brake recovery phase of the test.

What You Must Do:

- For your safety Western Star Trucks Inc. **URGES** you to contact your nearest Western Star dealer *immediately* to book a service appointment to have the front linings or brake assemblies replaced.
- This recall service will be performed at no charge to you regardless of your vehicle's age or mileage.
- Please present the "Recall Notice" card to the dealer where the recall service will be performed.

If your vehicle is not modified within a reasonable time after tendering it to a Dealer at the agreed service date, please contact Western Star Trucks Inc., Compliance and Recall Department, 2076 Enterprise Way, Kelowna, BC, Canada, V1Y 6H8 (Phone: 250-868-6222). United States residents may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW., Washington, D.C., 20590, or call the toll free Auto Safety Hot-line at 800-424-9393 (Washington, D.C. residents may call 202-366-0123).

We regret any inconvenience this situation may cause, and hope you will share in our concern for your safety and satisfaction with our product.

**WESTERN STAR TRUCKS INC.
VEHICLE REGULATIONS AND COMPLIANCE DEPARTMENT**

