

99V-082.003 (01)

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Report

RECEIVED
2000 AUG 18
OFFICE
OF INVESTIGATION

On August 16, 2000, Country Coach [MFR] decided that (a defect which relates to motor vehicle safety) (a noncompliance with Federal Motor Vehicle Safety Standard No. 49) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: August 16, 2000

Furnish the manufacturer's identification code for this recall (if applicable): 99E-037

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Country Coach, Inc. P.O. Box 400 or 135 East First Ave.
Junction City, OR 97448 Phone: (541) 998-3720 / 1 (800) 547-8015
Fax: (541) 998-9590

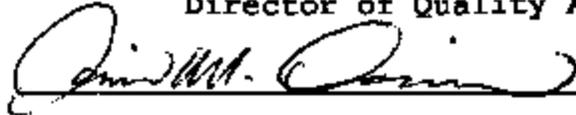
Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

David M. Diamond, Vice President of Engineering and Director
of Quality Assurance.

Telephone Number: (541) 998-3720 Fax No.: (541) 998-9272

Name and Title of Person who prepared this report.

David M. Diamond
Vice President of Engineering and
Director of Quality Assurance

Signed: 

8-21-00

³Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. Jon White at (202) 366-5227 or by FAX at (202) 366-7882.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): MHL Model Years Involved: 1999 Model(s): INTRIGUE

Production Dates: Beginning: 3/3/99 Ending: 6/25/99

VIN Range: Beginning: _____ Ending: 4U7B5DK10X1101183

Vehicle Type: MPV Bodystyle: Class A Motorhome-Rear Engine (Diesel)

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Limited to coaches equipped with brake linings identified

in the Meritor Campaign Notice. NHTSA File: 99E-037

Make(s): MHL Model Years Involved: 1999 Model(s): ALLURE

Production Dates: Beginning: 3/4/99 Ending: 6/24/99

VIN Range: Beginning: _____ Ending: 4U7A5DJ19X1101177

Vehicle Type: MPV Bodystyle: Class A Motorhome-Rear Engine (Diesel)

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Limited to coaches equipped with brake linings identified

in the Meritor Campaign Notice. NHTSA File: 99E-037

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period. 131 units recalled. Total 100%

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

of Vehicles	Number
Model <u>131</u> Year <u>1999</u>	
<u>Potentially Involved</u>	

Total Number Potentially Affected by the Recall: 131

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: 100%

Identify and describe how the recall population was determined—in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

The recalled Meritor Brakes were supplied to Country Coach by Westport Axle Corp. as an assembled portion of a steer axle assembly. Westport Axle Corp. has supplied to Country Coach a complete list of serial numbers of the steer axles manufactured between 1/1/99 and 9/30/99 with the subject Meritor brakes. Country Coach has identified (by virtue of archival production records) all of the VIN's which have the Westport steer axles with subject Meritor Brakes.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

According to the Meritor recall campaign notice (NHTSA File: 99E-037), the defect is located at the brake linings. The nature of the defect is that the brake lining does not consistently satisfy the Dynamometer test performance requirements S5.4.3 (Brake Recovery) of FMVSS-121.

Describe the cause(s) of the defect or noncompliance condition.

Subject Meritor brakes have exceeded the maximum allowable 85psi pressure required for the brake recovery phase of the above referred test.

Describe the consequence(s) of the defect or noncompliance condition.

Country Coach has not been supplied with a description from Meritor, of the consequences of the defect.

Identify any warning which can (a) precede or (b) occur.

Unknown.

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

Westport Axle Corp.

837 East 79th St.

Cleveland, OH 44103

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

Westport Axle Corp. - Mr. Frank Johnson

Meritor Automotive - Mr. G.T. Bowman

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete Item 6, otherwise Item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

N/A

V. Identify the Remedy

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

Meritor Automotive Inc. is requesting that Federal Mogul Friction Products' 3030-197 brake linings manufactured between January 1, 1999 through September 30, 1999 requires removal and replacement. Meritor is furnishing replacement brake linings which are free of the subject defect.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Country Coach assumes that the replacement linings will pass performance standards related to brake recovery.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

To remedy the defect in the field, Country Coach is replacing the brake linings. This recall will replace all 131 of the identified (defective) brakes.

VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

All 131 Westport steer axles with subject Meritor brakes will have the brake linings replaced as soon as Meritor can supply Country Coach with new brake linings. Country Coach does not foresee any problems with implementing the recall.

VII. Furnish Recall Communications

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.*

Note that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.

**DEALER SERVICE
BULLETIN**

**COUNTRY COACH
DynaMax Chassis**

VIA: CERTIFIED MAIL, RETURN RECEIPT REQUESTED, AND
FIRST CLASS MAIL

DATE: August 2000

RE: VEHICLE DEFECT OWNER NOTIFICATION 99E-037

Dear Country Coach Service Provider:

This bulletin is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DEFECT DESCRIPTION:

Country Coach has been advised by Meritor Automotive Inc. that a defect exists on certain Country Coach Motorhomes, which is related to Motor Vehicle Safety. These vehicles are equipped with Federal-Mogul Friction Products' 3030-197 brake linings. These brake linings do not satisfy the performance requirements related to brake recovery.

MODELS AFFECTED:

INTRIGUE:

MHI 400BT AMADEUS
MHI 320CA GARNET
MHI 360CA MONTAGE
MHI 400PR PRISM
MHI 400CD SG COOK'S DELIGHT
MHI 360CN SG COOK'S NOOK
MHI 360GO SG GALLEY'S OPEN
MHI 400GR SG GOURMET ON THE ROAD
MHI 400GV SR GRANDVIEW
MHI 400BT SR VISTA
MHI 360ET TIARA
MHI 400ET WISTERIA

ALLURE:

MHL 400BN BANDON
MHL 360KL KLAMATH
MHL 400CH SG CHANDLER
MHL 360DT SG DESCHUTES
MHL 400LP SG LA PINE
MHL 360RG SR ROGUE
MHL 400SN SR SENECA

To correct this condition, Meritor and Federal-Mogul Friction products recommend that the brake linings be removed and replaced. This work will be done free of charge to the consumer. Removed parts must be destroyed. Repair labor is not expected to exceed one (1) hour per wheel end.

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Failure to repair within sixty (60) days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

**DEALER SERVICE
BULLETIN****COUNTRY COACH**

If the condition is not adequately repaired within a reasonable time, the owner may be entitled to an identical or reasonable equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the attached copy of the letter that is being sent to owners, the owners are being instructed to contact the Country Coach customer service department. If their dealer does not remedy the condition within three (3) days of the mutually agreed upon service date, or if the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

Sincerely,

Doug Rutherford
DynoMax Chassis Product Support Coordinator, Country Coach, Inc.

Enclosure (1)

cc. Gary Dwyer, Vice President, Service, Country Coach, Inc.
David M. Diamond, Vice President of Engineering/Quality Assurance, Country Coach, Inc.

COUNTRY COACH

135 East 1st Avenue • P.O. Box 400 • Junction City, Oregon 97448 • (800) 547-8015 • (541) 998-3720 • (541) 998-9272
[FAX]

VIA: CERTIFIED MAIL, RETURN RECEIPT REQUESTED, AND
FIRST CLASS MAIL

August 15, 2000

RE: **VEHICLE DEFECT OWNER NOTIFICATION 99E-037**

Dear Country Coach Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DEFECT DESCRIPTION:

Country Coach has been advised by Meritor Automotive Inc. that a defect exists on certain Country Coach Motorhomes, which is related to Motor Vehicle Safety. These vehicles are equipped with Federal-Mogul Friction Products' 3030-197 brake linings. These brake linings do not satisfy the performance requirements related to brake recovery.

MODELS AFFECTED:**INTRIGUE:**

MHI 400BT AMADEUS
MHI 320CA GARNET
MHI 360CA MONTAGE
MHI 400PR PRISM
MHI 400CD SG COOK'S DELIGHT
MHI 360CN SG COOK'S NOOK
MHI 360GO SG GALLEY'S OPEN
MHI 400GR SG GOURMET ON THE ROAD
MHI 400GV SR GRANDVIEW
MHI 400BT SR VISTA
MHI 360ET TIARA
MHI 400ET WISTERIA

ALLURE:

MHL 400BN BANDON
MHL 360KL KLAMATH
MHL 400CH SG CHANDLER
MHL 360DT SG DESCHUTES
MHL 400LP SG LA PINE
MHL 360RG SR ROGUE
MHL 400SN SR SENECA

To correct this condition, Meritor and Federal-Mogul Friction products recommend that the brake linings be removed and replaced. This work will be done free of charge to the consumer. The removed parts will be retained and destroyed by the dealer. Repair labor is not expected to exceed one (1) hour per wheel end.

Please contact your Country Coach dealer or call Country Coach for a recommended service facility as soon as possible to arrange a service date and shipment of your new Brake Linings prior to your service date. Instructions for making this correction have been sent to your dealer.

COUNTRY COACH

135 East 1st Avenue • P.O. Box 400 • Junction City, Oregon 97448 • (800) 547-8015 • (541) 998-3720 • (541) 998-9272
[FAX]

If you take your vehicle to your dealer on the agreed service date and they do not remedy this condition on that date or within three (3) days, we recommend you contact Country Coach customer service by calling 1-800-452-8015 and ask for Dynamax Chassis Service.

After contacting your dealer and Country Coach customer service, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington D.C. 20590, or call 1-800-424-9393 (Washington D.C. residents use 1-202-366-0123).

If you have sold or traded your vehicle, please let us know by completing the prepaid postage reply card and returning it to us.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

The service facility that does the repairs will need the enclosed warranty claim form to submit their billing.

Sincerely,

Doug Rutherford
DynaMax Chassis Product Support Coordinator, Country Coach, Inc.

Enclosure (1)

cc. Gary Dwyer, Vice President, Service, Country Coach, Inc.
David M. Diamond, Vice President of Engineering/Quality Assurance, Country Coach, Inc.

Meritor Automotive, Inc.
2135 West Maple Road
Troy, MI 48064-7186

99V-082,003 (11)



MERITOR

Subject: CAMPAIGN NOTICE:

Meritor 15" Diameter (widths: 4" & 5") Air Actuated Q-Plus Cam Brake
(Predominantly Installed in heavy truck front axle applications) Equipped with
Federal-Mogul Friction Products' 3030-197 Brake Lining actuated with Type 20
air chambers x 5.5" slack adjusters manufactured between January 1, 1999
through September 30, 1999

Meritor File: CXDE

NHTSA File: 99E-037

Dear Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and
Motor Vehicle Safety Act.

General Information

Meritor Automotive has determined that certain 15" diameter Q-Plus cam actuated brakes
equipped with Federal-Mogul Friction Products' 3030-197 brake lining do not
consistently satisfy the dynamometer test performance requirements S5.4.3 (Brake
Recovery) of FMVSS-121.

Specifically, the 15" Q-Plus brake equipped with Federal Mogul Friction Products' 3030-
197 lining can demonstrate the required deceleration performance but, for the application
and component combinations listed below, have exceeded the maximum allowable 85 psi
pressure required for the brake recovery phase of the test.

99V-082.003(12)

November, 1999

Page 2

To correct this condition, Meritor and Federal-Mogul Friction Products recommend that the brake linings that are currently-installed in vehicles that meet the application criteria listed below be removed and replaced with an substitute lining that is able to comply with the stated test requirement.

A list of candidate brake assemblies is attached. Only those brake assemblies which have been installed in vehicles which meet ALL of the following vehicle configuration requirements require replacement:

- (1) Trucks Only. Tractor applications are excluded from the test requirements per FMVSS-121, S 5.4.3 (a)
- (2) Gross Axle Weight Rating (GAWR) that exceed 12,000 lbs. Vehicles with GAWR ratings equal to 12,000 lbs. are not affected by this Notice.
- (3) Meritor 15" x 4", 15" x 5" Q -- Plus cam brakes manufactured between January 1, 1999 and September 30, 1999
- (4) Equipped with Federal Mogul Friction Products' 3030-197 brake lining (Meritor R-201)
- (5) Equipped with wheels of 20 inch diameter and larger. Vehicles equipped with 19.5 inch wheels are not affected by this Notice.
- (6) Equipped with Type 20 Air Chambers (or smaller)
- (7) Equipped with 5-1/2" length slack adjuster (or shorter)

Replacement Shoe & Lining Assemblies

Meritor anticipates that individual applications and customer preferences may influence which of several suitable brake lining alternatives will be most appropriate for individual application specifications. Therefore, Meritor recommends that each OEM review the attached list in order to determine which brake assemblies may meet the criteria for replacement. Then contact Meritor Brake Engineering (248-435-3907) to review this information in order to verify the analysis and to determine which replacement lining(s) (shoe and lining assemblies) will be the most appropriate replacement for the particular vehicle configuration(s) identified.

Meritor has an adequate inventory of replacement brake linings (shoe and lining assemblies) to support this Program now.

November, 1999
Page 3

99V-082.003 (13)

Claims for Credit

Meritor will reimburse your company for reasonable material and labor charges required to remove and replace the brake shoe & lining assemblies on the affected axle only in vehicles that meet the above-listed criteria.

Repair labor is not expected to exceed one (1) hour per wheel end

Documented warranty claims for installation labor expenses should refer to Meritor Campaign CXDE and should be sent to:

Mr. Jim Nemeth
Meritor Automotive
2135 West Maple Road
Troy, MI 48084

Properly documented claims for reimbursement for parts and labor should contain the following information:

- Reference to Meritor Campaign CXDE
- Serial Number of Front Axle
- 17 digit Vehicle Identification Number (VIN)
- Fleet unit number of vehicle
- Vehicle Owner's name and address
- Vehicle In-Service Date
- Vehicle Repair Date
- Vehicle Mileage at time of repair
- Name and address of Repair Facility and copy of the wrk order
- Total hours required to perform the repair, up to the maximum specified above.
- Repair facility's officially published labor rate.

Returned Parts

Removed parts should be mutilated to prevent inadvertent re-use and held by the servicing dealer until reviewed by a Meritor representative. Dealers are authorized to discard the removed material only after receiving warranty credit for the recommended repairs.

November, 1999
Page 4

99V-082.003 (19)

Questions or Requests for Service Information

Meritor Maintenance Manual No. 4 "Cam Master Brakes " contains information that is helpful for replacing the brake shoe and lining assemblies.

Questions or requests for service information may be directed to the Mr. Gary Ganaway (248-435-3907). Requests for information regarding suspension applications should be directed to Mr. Jim Eckelberry (248-435-3492).

If you conclude that Meritor or Federal-Mogul Friction Products has not enabled you to remedy this condition in a reasonable time, you may submit a complaint to the:

Administrator
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

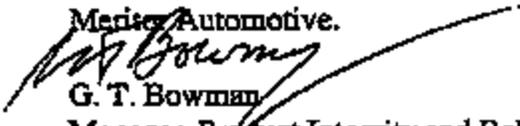
- or -

Call the toll free Auto Safety Hotline: 1-800-424-9393
(Washington D.C. Residents call 202-366-0123)

We regret any inconvenience that this situation may cause but assure you that Meritor's and Federal Mogul Friction Products' concern is for your continued satisfaction with our products.

Sincerely,

Meritor Automotive.


G. T. Bowman
Manager, Product Integrity and Reliability

copy: NHTSA

99V-082.003 (15)

RECEIVED

FEB 22 2000

ISO 9001 Certified



A Custom Axle Company

COPY

February 17, 2000

Country Coach
Ben Buchanan
PO Box 400
Junction City, OR 97448

Reference: Meritor 15" Q-Plus Brake Campaign Notice

Dear Mr. Buchanan;

This letter is a follow up to the Meritor 15" Q-Plus Brake Campaign Notice dated 12-15-99. Attached is a list of all the axles Westport Axle has shipped to you between 1/1/99 and 9/30/99. The list contains the axle part number, invoice date, and serial number.

Please read and review the 12-15-99 Notice carefully. If your application meets all of the stated criteria, then please follow the instructions as stated in the Campaign Notice for resolution of the condition.

Replacement Kit:

Meritor Automotive, Inc. is offering a replacement kit to resolve the situation. The kit number is KSR210 4702QP. Please order one kit per brake from Westport Axle Corporation.

Labor Costs:

Labor costs can be charged back based on the Campaign Notice criteria. Please review the Meritor Campaign Notice for details and limitations. All labor charges and required documentation should be submitted to Westport Axle Corporation which will then be forwarded to Meritor Automotive, Inc. for settlement.

Westport Axle Corporation is asking that the number of kits required to remedy the Campaign be submitted to us by April 30, 2000.

Regards,

David Tobiasz
Manager, Inside Sales

**Westport Axle Corporation – Meritor 15" Q-Plus Brake Campaign
Axles Shipped between 01/01/99 and 09/30/99**

CCI COUNTRY COACH, INC.

Record #	Invoice Date	Part Number	Serial Number	Replacement Kit #	
1	1/14/99	120600-0185	10855	58709	KSR210 4702QP 2-9-99
2	1/14/99	120600-0185	30368	58710	KSR210 4702QP
3	1/14/99	120600-0185	30369	58711	KSR210 4702QP
4	1/14/99	120600-0185	10857	58712	KSR210 4702QP
5	1/14/99	120600-0185	10860	58713	KSR210 4702QP
6	1/14/99	120600-0185	30373	58078	KSR210 4702QP
7	1/14/99	120600-0185	10858	58077	KSR210 4702QP
8	1/14/99	120600-0185	10856	58078	KSR210 4702QP
9	1/14/99	120600-0185	10853	58079	KSR210 4702QP 2-9-99
10	1/14/99	120600-0185	30367	58080	KSR210 4702QP 2-8-99
11	1/14/99	120600-0185	10854	58081	KSR210 4702QP 2-9-99
12	1/14/99	120600-0185	10850	58082	KSR210 4702QP 2-2-99
13	1/14/99	120600-0185	10852	58083	KSR210 4702QP 2-8-99
14	1/14/99	120600-0185	10851	58084	KSR210 4702QP 2-2-99
15	1/14/99	120600-0185	10864	58085	KSR210 4702QP
16	1/14/99	120600-0185	10862	58086	KSR210 4702QP
17	1/14/99	120600-0185	10863	58087	KSR210 4702QP
18	1/14/99	120600-0185	30372	58088	KSR210 4702QP
19	1/14/99	120600-0185	30370	58089	KSR210 4702QP
20	1/14/99	120600-0185	30371	58090	KSR210 4702QP
21	1/28/99	120600-0185	10868	58091	KSR210 4702QP
22	1/28/99	120600-0185	10867	58092	KSR210 4702QP
23	1/28/99	120600-0185	10866	58093	KSR210 4702QP
24	1/28/99	120600-0185	10865	58094	KSR210 4702QP
25	1/28/99	120600-0185	10870	58678	KSR210 4702QP
26	1/28/99	120600-0185	10869	58680	KSR210 4702QP
27	1/29/99	120600-0185		58681	KSR210 4702QP
28	1/29/99	120600-0185	30374	58682	KSR210 4702QP
29	1/29/99	120600-0185	10871	58683	KSR210 4702QP
30	1/29/99	120600-0185	10872	58684	KSR210 4702QP
31	1/29/99	120600-0185	10877	58685	KSR210 4702QP
32	1/29/99	120600-0185	10876	58686	KSR210 4702QP
33	1/29/99	120600-0185	10874	58687	KSR210 4702QP
34	1/29/99	120600-0185	10873	58688	KSR210 4702QP
35	1/29/99	120600-0185	10875	58689	KSR210 4702QP
36	1/29/99	120600-0185	30376	58690	KSR210 4702QP
37	1/29/99	120600-0185	30377	58691	KSR210 4702QP

**Westport Axle Corporation -- Meritor 16" Q-Plus Brake Campaign
Axles Shipped between 01/01/99 and 09/30/99**

CCI		COUNTRY COACH, INC.			
Record #	Invoice Date	Part Number	Serial Number	Serial Number	Replacement Kit #
38	1/29/99	120600-0185	30376	59862	KSR210 4702QP
39	1/29/99	120600-0185		59863	KSR210 4702QP
40	1/29/99	120600-0185		59864	KSR210 4702QP
41	2/9/99	120600-0185	30370	59871	KSR210 4702QP
42	2/9/99	120600-0185		59872	KSR210 4702QP
43	2/9/99	120600-0185		59873	KSR210 4702QP
44	2/9/99	120600-0185		59874	KSR210 4702QP
45	2/9/99	120600-0185	30380	59875	KSR210 4702QP
46	2/9/99	120600-0185	10877	59876	KSR210 4702QP
47	2/9/99	120600-0185	10886	59877	KSR210 4702QP
48	2/9/99	120600-0185		59878	KSR210 4702QP
49	2/9/99	120600-0185		59879	KSR210 4702QP
50	2/9/99	120600-0185	10883	59880	KSR210 4702QP
51	2/9/99	120600-0185		59881	KSR210 4702QP
52	2/9/99	120600-0185		59882	KSR210 4702QP
53	2/9/99	120600-0185	30584	59883	KSR210 4702QP
54	2/9/99	120600-0185	30385	59884	KSR210 4702QP
55	2/9/99	120600-0185		59885	KSR210 4702QP
56	2/9/99	120600-0185	10882	59886	KSR210 4702QP
57	2/9/99	120600-0185	10884	59887	KSR210 4702QP
58	2/9/99	120600-0185	30383	59888	KSR210 4702QP
59	2/9/99	120600-0185		59889	KSR210 4702QP
60	2/9/99	120600-0185		59890	KSR210 4702QP
61	3/18/99	120600-0185	10894	60841	KSR210 4702QP
62	3/18/99	120600-0185	10895	60842	KSR210 4702QP
63	3/18/99	120600-0185	10896	60843	KSR210 4702QP
64	3/18/99	120600-0185	30395	60844	KSR210 4702QP
65	3/18/99	120600-0185	30396	60845	KSR210 4702QP
66	3/18/99	120600-0185	10898	60846	KSR210 4702QP
67	3/18/99	120600-0185	10888	60847	KSR210 4702QP
68	3/18/99	120600-0185	30391	60848	KSR210 4702QP
69	3/18/99	120600-0185	30393	60849	KSR210 4702QP
70	3/18/99	120600-0185	30394	60850	KSR210 4702QP
71	3/18/99	120600-0185		60851	KSR210 4702QP
72	3/18/99	120600-0185	10891	60852	KSR210 4702QP
73	3/18/99	120600-0185	10887	60853	KSR210 4702QP
74	3/18/99	120600-0185	30392	60854	KSR210 4702QP

**Westport Axle Corporation -- Meritor 15" Q-Plus Brake Campaign
Axles Shipped between 01/01/99 and 09/30/99**

CCI COUNTRY COACH, INC.

Record #	Invoice Date	Part Number	Serial Number	Replacement Kit #	
75	3/18/99	120600-0185	10892	80655	KSR210 4702QP
76	3/18/99	120600-0185	10893	80656	KSR210 4702QP
77	3/29/99	120600-0185	10903	81951	KSR210 4702QP
78	3/29/99	120600-0185	30399	81952	KSR210 4702QP
79	3/29/99	120600-0185	30398	81953	KSR210 4702QP
80	3/29/99	120600-0185	30397	81954	KSR210 4702QP
81	3/24/99	120600-0185	10909	81955	KSR210 4702QP
82	3/24/99	120600-0185	30400	81956	KSR210 4702QP
83	3/24/99	120600-0185	10904	81957	KSR210 4702QP
84	3/24/99	120600-0185	10905	81958	KSR210 4702QP
85	3/24/99	120600-0185	10910	81959	KSR210 4702QP
86	3/24/99	120600-0185	10911	81960	KSR210 4702QP
87	3/24/99	120600-0185	10900	81961	KSR210 4702QP
88	3/24/99	120600-0185	10899	81962	KSR210 4702QP
89	3/24/99	120600-0185	10906	81963	KSR210 4702QP
90	3/24/99	120600-0185	10907	81964	KSR210 4702QP
91	3/24/99	120600-0185	10902	81965	KSR210 4702QP
92	3/24/99	120600-0185	10901	81966	KSR210 4702QP
93	4/9/99	120600-0185	10913	82029	KSR210 4702QP
94	4/9/99	120600-0185	10912	82030	KSR210 4702QP
95	4/9/99	120600-0185	10922	82031	KSR210 4702QP
96	4/9/99	120600-0185	10921	82032	KSR210 4702QP
97	4/9/99	120600-0185	10931	82033	KSR210 4702QP
98	4/9/99	120600-0185	10908	82034	KSR210 4702QP
99	4/9/99	120600-0185	30405	82035	KSR210 4702QP
100	4/9/99	120600-0185	30404	82036	KSR210 4702QP
101	4/9/99	120600-0185	10918	82037	KSR210 4702QP
102	4/9/99	120600-0185	30403	82038	KSR210 4702QP
103	4/9/99	120600-0185	30402	82039	KSR210 4702QP
104	4/9/99	120600-0185	10917	82040	KSR210 4702QP
105	4/9/99	120600-0185	10919	82041	KSR210 4702QP
106	4/9/99	120600-0185	10920	82042	KSR210 4702QP
107	4/9/99	120600-0185	10916	82043	KSR210 4702QP
108	4/9/99	120600-0185	10915	82044	KSR210 4702QP
109	4/9/99	120600-0185	10914	82045	KSR210 4702QP
110	4/9/99	120600-0185	30401	82046	KSR210 4702QP
111	4/21/99	120600-0185	10928	82047	KSR210 4702QP

6-25-99

6-18-99

**Westport Axle Corporation – Meritor 15" Q-Plus Brake Campaign
Axles Shipped between 01/01/99 and 09/30/99**

CCI		COUNTRY COACH, INC.				
Record #	Invoice Date	Part Number	Serial Number	Replacement Kit #		
112	4/21/99	120800-0185	30409	83048	KSR210 4702QP	
113	4/21/99	120800-0185	10927	83008	KSR210 4702QP	6-18-99
114	4/21/99	120800-0185	10926	83007	KSR210 4702QP	
115	4/21/99	120800-0185	10929	83008	KSR210 4702QP	6-25-99
116	4/21/99	120800-0185	30410	83009	KSR210 4702QP	
117	4/21/99	120800-0185	10925	83010	KSR210 4702QP	
118	4/21/99	120800-0185	30406	83011	KSR210 4702QP	
119	4/21/99	120800-0185	30407	83012	KSR210 4702QP	
120	4/21/99	120800-0185	30408	83013	KSR210 4702QP	
121	4/21/99	120800-0185	10924	83014	KSR210 4702QP	
122	4/21/99	120800-0185	10923	83015	KSR210 4702QP	
123	4/21/99	120800-0185	10930	83016	KSR210 4702QP	6-25-99
124	5/14/99	120800-0185		83778	KSR210 4702QP	
125	5/14/99	120800-0185		83780	KSR210 4702QP	
126	5/14/99	120800-0185	30411	83781	KSR210 4702QP	
127	5/14/99	120800-0185	10932	83782	KSR210 4702QP	6-25-99
128	5/14/99	120800-0185		83783	KSR210 4702QP	
129	5/14/99	120800-0185		83784	KSR210 4702QP	
130	5/14/99	120800-0185	30412	83785	KSR210 4702QP	
131	5/14/99	120800-0185	10933	83786	KSR210 4702QP	6-25-99
132	5/14/99	120800-0185		83787	KSR210 4702QP	
133	5/14/99	120800-0185		83788	KSR210 4702QP	
134	5/14/99	120800-0185	10934	83789	KSR210 4702QP	6-25-99

COUNTRY COACH

135 East 1st Avenue • P.O. Box 400 • Junction City, Oregon 97448 • (800)547-8015 • (541)998-3720 • (541)998-9272 [FAX]

DynoMax Chassis

VEHICLE OWNER REPLY CARD:

MODEL	VIN'(s) AFFECTED	PRODUCTION #'s:
MHL-INTRIGUE	4U7B5DK11X1101001 - 4U7B5DK10X1101183	10850 - 10934
MHL-ALLURE	4U7A5DJ16X1101007 - 4U7A5DJ19X1101177	30367 - 30412

This owner reply card identifies your vehicle as subject to this recall, if you have sold or traded your vehicle please complete this information and mail to the pre-paid address.

VIN NUMBER: _____

MANUFACTURES PRODUCTION NUMBER: _____

DATE: _____

MAILING ADDRESS TO WHOM YOU SOLD OR TRADED THE COACH TO: _____

CITY: _____ STATE: _____

ZIP CODE: _____ PHONE NUMBER: _____

DATE SOLD OR TRADED: _____

99V-082.003 (2)

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August 15, 2000

RE: Federal-Mogul Friction Products' 3038-197 brake linings Chronology Summary.

Country Coach has no known reports of incidents concerning this part.



COUNTRY COACH INC
THE WORLD'S FINEST MOTORCOACHES

135 East First Avenue • PO Box 400
Junction City, Oregon 97448

ATTENTION
SAFETY RECALL NOTICE

ED & LINDA SILVA
15 WOODLAND LN
SMITHTOWN, NY 11787

WD-30403

