



March 29, 2001

Mr. Jonathon D. White, Chief
Recall Analysis Division
Office of Defects Investigation, NSA-11
NHTSA
400 Seventh Street, SW
Washington, DC 20590

RE: NHTSA Identification No. 99E-038

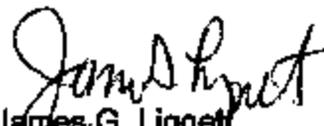
Dear Mr. White:

Enclosed please find a postcard that is being used to communicate with consumers regarding the recall for our 322/323/N260/N300 products.

1. Safety Recall postcard notification to consumers to remind them of the Recall and that immediate fix is needed on their 322/323/N260/N300 model refrigerator.

Please include these with your file for this Safety Campaign.

Sincerely,



James G. Liggett
Senior Vice President & General Manager

Regional
23868 Cooper Drive
Elkhart, IN 46515
Phone: 219-286-6600
Fax: 219-286-5778

Headquarters
800 S. Kuther Road
P.O. Box 180
Sidney, OH 45386
Phone: 937-497-3080
General Fax: 937-497-9065
Administrative Fax: 937-497-3167

Gettysburg
1 Century Drive
Gettysburg, OH 46328
Phone: 937-447-2241
Fax: 937-487-3074

★ ★ Safety Recall ★ ★

Our records show your RV, with a Norcold refrigerator being voluntarily recalled, has not been repaired. It must be done IMMEDIATELY!

Models and Serial Numbers

- Models 7100 or 7100S with Serial Numbers lower than 734882
- Models 7100 or 7100S with Serial Numbers lower than 738527
- Models 7100 or 7100S with Serial Numbers lower than 738626

Reason For Recall

A defect exists - the brass swivel flare nut on the pressure tap component that connects to the burner orifice of the refrigerator can crack due to stress corrosion, allowing gas to escape when the refrigerator is operating on gas. RV refrigerator venting allows for dissipation of small amounts of gas, but an excess accumulation could potentially ignite.

If you've already repaired this problem, please contact us to update our records. Thank you.

If you own one of these units

1. Immediately turn the refrigerator's manual shut-off valve to OFF and operate the unit on AC or DC power only until the safety defect is repaired.
2. Contact a Dealer/Service Center to schedule a service date immediately. The swivel nut/pressure tap component will be replaced with a remedy kit supplied by Norcold. The work will take about one (1) hour to complete. *There is no charge for parts or labor for this change.* (You are responsible for transportation of the vehicle to the servicing location.)

Call Norcold at 1-800-767-9101

- With any questions or to obtain the name of the nearest Norcold Service Center.
- If the Dealer/Service Center fails to, or is unable to, remedy this defect without charge or within a reasonable time.



IMPORTANT SAFETY RECALL

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