

69V-052

Safety Recall

NAVISTAR®

G—09501 Interim Notice Revised

U.S., Export

Date: March, 2009

Subject File: BUS BODY

Subject: Bus Stepwell Heater Blower Motors

Model: BE Bus

Model: CE Bus

Model: CS Bus

Model: FE Bus

Model: IC Bus

DEFECT DESCRIPTION

REVISION DESCRIPTION

On February 18 IC Bus completed a mailing that notified customers of this safety recall and provided instructions. It has become necessary to modify those instructions to:

- 1) Clarify your 3 available temporary options to prevent the listed defect from occurring.
- 2) Correct item 6 in the repair instructions should you elect to de-pin the switch. The de-pinned terminal will become energized with the blower switch in the high position. The terminal will need to be taped to prevent an electrical short.

A new customer mailing of the revised interim letter will be completed by March 6, 2009.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain BE, CE/ IC/ CS, and FE model commercial and school buses built 2/2/00 thru 6/2/08 with a stepwell heater feature code 0048PMS or 0548001 and/or rear wall mounted 75,000 BTU heater feature code 0048TAR or 0048PSX. The heater blower motor may overheat during low speed operation possibly resulting in a vehicle fire.

A final remedy is currently being developed. Parts and service instructions will be provided at a later date. A second customer mailing will occur when parts are available requesting customers to bring vehicles to their IC Bus dealer to perform the final remedy.

In the interim, IC Bus will be notifying customers of immediate actions they can take to mitigate the risk of fire. The interim customer letter will be mailed by February 20, 2009. A copy of this letter is attached. Note that these are customer actions they can take until parts are available. Applicable VINs will not be marked in ISIS until parts for the final remedy are available.



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A NAVISTAR COMPANY

SAFETY RECALL G-09501

MARCH 2009

INTERIM NOTICE REVISED INSTRUCTIONS – PLEASE TAKE NOTE

Dear IC Bus Customer,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain BE, CE/ IC/ CS, and FE model commercial and school buses built 2/2/00 thru 6/2/08 with a stepwell heater feature code 0048PMS or 0548001 (Figure 1), and/or rear wall mounted 75,000 BTU heater feature code 0048TAR or 0048PSX (Figure 2).

REASON FOR THIS RECALL

The heater blower motor may overheat during low speed operation possibly resulting in a vehicle fire.

RISK TO MOTOR VEHICLE SAFETY

A vehicle fire may result in property damage, personal injury, or death.

A remedy is currently being developed. When the remedy becomes available you will be notified of additional actions you should take.

REASON FOR THESE REVISED INSTRUCTIONS

On February 18 IC Bus completed a mailing that notified you of this safety recall and provided instructions. It has become necessary to modify those instructions to

- 1) **Clarify your 3 available temporary options to prevent the listed defect from occurring.**
- 2) **Correct item 6 in the repair instructions should you elect to de-pin the switch.**

ACTIONS YOU SHOULD TAKE IN THE MEANTIME

Any of the below three listed options will prevent the possibility of the listed defect from occurring. You should choose which option is right for you. These simplified instructions are given so that you can perform this action without visiting a dealer.

1. You should provide clear instructions to all bus drivers to not operate the heater motor on low speed. Only operate the heater motor on high speed;
2. If the heater is not needed, remove its fuse or circuit breaker; or
3. The low speed setting of the heater blower motor may be disabled by performing the procedure on the reverse side of this letter.

- **Note: If you have already performed the third option below you must cover all the metallic area of the removed terminal with electrical tape so the terminal will not cause a grounding short.**

- **Note: If you have already performed the first or second option no further action is required until a final repair has been determined at which time you will notified.**

Following the directions in any of the three listed temporary options will prevent the possibility of the listed defect from occurring until the final remedy is available.

IF YOU DO NOT OWN THIS VEHICLE

If you do not own the vehicle identified on the enclosed Authorization for Recall Service card, please fill out and return mail the card so that you will not be contacted again about this recall.

IF YOU NEED ASSISTANCE

Refer to the Owner Assistance Guide section of your Owner's Manual or call toll free 1-800-448-7825. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9152); or go to <http://www.safercar.gov>.

LESSOR REQUIREMENTS

Federal regulations require that any vehicle lessor receiving this Recall Notice forward a copy of it to the lessee within ten days.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

IC Bus, LLC

INTERIM ACTION REPAIR PROCEDURE
OPTIONAL – SEE REVERSE SIDE

1. This recall is only applicable to the heaters shown in Figure 1 and Figure 2. The bus may be equipped with only one or both. This recall does not apply to any other heater configuration.



Figure 1. Stepwell Heater



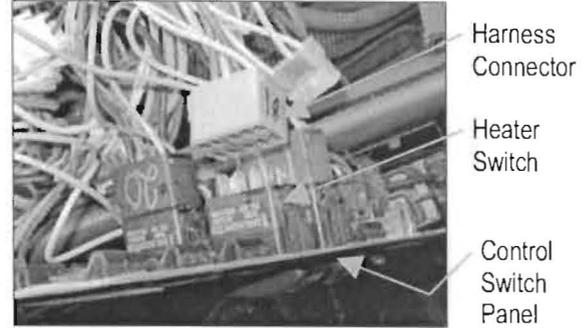
Figure 2. Rear Wall Mounted 75,000 BTU Heater

2. Locate the stepwell and/or rear wall mounted heater blower motor switch on the driver control panel. Remove the panel cover that holds the switch(s).

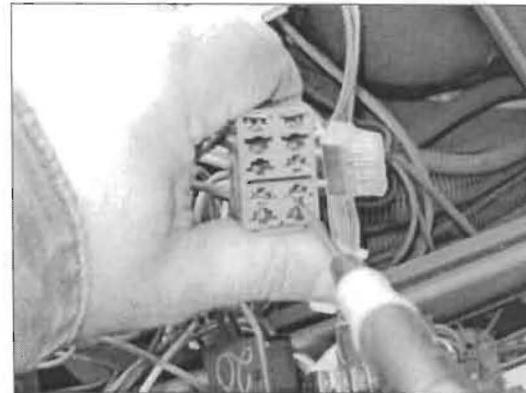


3. Verify that the switches identified above control one of the heaters shown in figure 1 and 2.

4. Depress the locking tab and remove the harness connector from stepwell / wall mount heater blower motor switch.



5. Depin the 12 gauge blue wire in cavity 3 of the harness connector using a spade tool to depress the terminal tab while simultaneously pulling the wire.



6. Wrap electrical tape around the terminal covering all the metal area well. Fold the depinned blue wire back on itself and tape. **This wire is energized when the motor is operated on high speed.**

7. Reinstall switch panel.

8. Procedure is complete.