



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 17, 2009

MR. RICHARD VAN LAAR  
COMPLIANCE MANAGER  
NAVISTAR, INC.  
3033 WAYNE TRACE P.O. BOX 10088  
FORT WAYNE IN 46850-0088

NVS-215kjs  
09V-052

SUBJECT: STEPWELL HEATER/REAR WALL MOUNTED HEATER/FIRE

DEAR MR. VAN LAAR:

This letter serves to acknowledge Navistar, Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the vehicles described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

IC/BE/2001-2009  
IC/CE/2001-2009  
IC/FECB/2001-2009  
IC/FESB/2001-2009

**NHTSA Campaign Number:** 09V-052      **Mfg's Report Date:** February 9, 2009

**Components:** EQUIPMENT:ELECTRICAL

**Potential Number of Units Affected:** 61,316

**Summary:**

NAVISTAR IS RECALLING 61,316 MY 2001 THROUGH 2009 IC BE, CE, AND FE MODEL COMMERCIAL AND SCHOOL BUSES MANUFACTURED BETWEEN FEBRUARY 2, 2000 AND JUNE 2, 2008, EQUIPPED WITH AN ENTRANCE DOOR STEPWELL HEATER FEATURE CODE 0048PMS OR 0548001 AND/OR A REAR

WALL MOUNTED HEATER FEATURE CODE 0048STAR OR 0048PSX. THE AFFECTED HEATER UNITS MAY FAIL IN LOW SPEED OPERATION CAUSING ELEVATED TEMPERATURES.

**Consequence:**

ELEVATED TEMPERATURES CAN RESULT IN A FIRE, POSSIBLY RESULTING IN PROPERTY DAMAGE, PERSONAL INJURY, OR DEATH.

**Remedy:**

A FINAL REMEDY FOR THIS DEFECT HAS NOT YET BEEN DETERMINED. HOWEVER, AN INTERIM LETTER WILL BE MAILED TO VEHICLE OWNERS ON OR ABOUT FEBRUARY 20, 2009, TO COMMUNICATE THE DEFECT AND RECOMMEND ACTION TO MITIGATE THE RISK UNTIL THE FINAL REMEDY AND CUSTOMER NOTIFICATION IS PROVIDED AT A LATER DATE. OWNERS MAY CONTACT NAVISTAR TOLL-FREE AT 1-800-448-7825.

**Notes:**

NAVISTAR'S RECALL NO. 09501. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

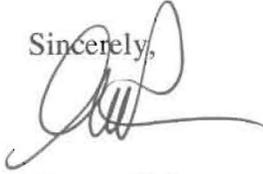
The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at [Kelly.Schuler@dot.gov](mailto:Kelly.Schuler@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read 'G. Person', with a long horizontal flourish extending to the right.

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement