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April 10, 2008

**TO:** All U.S. Ford and Lincoln Mercury Dealers

**SUBJECT: DEMONSTRATION / DELIVERY HOLD – Compliance Recall 08C03**  
Certain 2008 Model Year Expedition and Navigator Vehicles  
Equipped with the Limo Builders Package  
Tire Pressure Monitoring System (TPMS) Reconfiguration

**AFFECTED VEHICLES**

Certain 2008 model year Expedition and Navigator vehicles equipped with the Limo Builders Package built at the Michigan Truck Assembly Plant from May 10, 2007 through January 9, 2008. Affected vehicles are identified in OASIS. In addition, for a list of vehicles assigned to your dealership, visit <https://web.fsavinlists.dealerconnection.com>. This information will be available on April 10, 2008.

**REASON FOR THIS COMPLIANCE RECALL**

In all of the affected vehicles, the Tire Pressure Monitoring System (TPMS) threshold value in the Smart Power Distribution Junction Box (SPDJB) is not appropriate for the recommended pressure listed on the Tire Pressure Placard. The Tire Pressure Placard correctly indicates the recommended tire pressure for limousine applications as 40 psi. There is no affect on vehicle performance with properly inflated tires, however, continued operation with low pressure could result in tire failure and increase the risk of a crash.

**SERVICE ACTION**

Dealers are to reconfigure the TPMS thresholds in the Smart Power Distribution Junction Box (SPDJB) to match the tire placard pressures using an Integrated Diagnostic System (IDS) with software level 54.3 P8 or higher. This service must be performed on affected vehicles at no charge to the vehicle owner. Do not demonstrate or deliver affected vehicles that remain in your new vehicle inventory until this compliance recall has been completed.

**OWNER NOTIFICATION MAILING SCHEDULE**

Owners of affected vehicles will be notified in mid-April 2008. Dealers should repair any affected vehicles that arrive at their dealerships, whether or not the customer has received a letter.

**PLEASE NOTE:**

**Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$6,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.**

**ATTACHMENTS**

- Attachment I: Administrative Information
- Attachment II: Labor Allowances and Parts Ordering Information
- Attachment III: Technical Information
- Customer Notification Letter

**QUESTIONS & ASSISTANCE**

Special Service Support Center (Dealer Only) ..... 1-800-325-5621

Sincerely,



Michael A. Berardi

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**OASIS ACTIVATED?**

Yes, OASIS will be activated by April 10, 2008.

**FSA VIN LIST ACTIVATED?**

Yes, FSA VIN list will be available through <https://web.fsavinlists.dealerconnection.com> by April 10, 2008. Owner names and addresses will be available by April 28, 2008.

NOTE: Your FSA VIN list may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall action.

**STOCK VEHICLES**

Correct all affected units in your new vehicle inventory before delivery.

**SOLD VEHICLES**

- Owners of affected vehicles will be directed to dealers for repairs.
- Immediately contact any of your affected owners whose vehicles are not on your VIN lists but are identified in OASIS. Give the owner a copy of the Customer Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.

**TITLE BRANDED / SALVAGED VEHICLES**

Affected title branded and salvaged vehicles are eligible for this Field Service Action.

**RELATED DAMAGE**

If a related damage condition exists that you believe to be caused by the covered condition, call the Special Service Support Center to request approval **prior** to the repair of any related damage. Requests for approval after completion of the repair will not be granted. Ford Motor Company reserves the right to deny coverage for related damage in cases where the vehicle owner has not had this recall performed on a timely basis.

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**ADDITIONAL LABOR TIME**

- If a condition exists that requires additional labor to complete the repair, call the Special Service Support Center to request approval **prior** to performing any additional labor. Requests for approval after completion of the repair will not be granted.
- If you encounter aftermarket equipment or modifications to the vehicle which might prevent the repair of the covered condition, call the Special Service Support Center.

**OWNER REFUNDS**

Refunds are not authorized for this program.

**RENTAL VEHICLES**

The use of rental vehicles is not authorized for this program.

**CLAIMS PREPARATION AND SUBMISSION**

- Enter claims using Direct Warranty Entry (DWE).
- Related damage must be claimed on a repair line that is separate from the repair line on which the FSA is claimed. Related damage requires prior approval from the Special Service Support Center.
- "MT" labor should be submitted on a separate repair line with the related damage flag checked. "MT" labor requires prior approval from the Special Service Support Center.
- Refer to ACESII manual for claims preparation and submission information.

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**LABOR ALLOWANCES**

| <b>Description</b>   | <b>Labor Operation</b> | <b>Labor Time</b> |
|--|------------------------|-------------------|
| Reconfigure the Tire Pressure Monitor System threshold parameters. | 08C03B                 | 0.2 Hour(s)       |

**PARTS REQUIREMENTS / ORDERING INFORMATION**

No parts or modification labels are required to complete this repair.

## **CERTAIN 2008 MODEL YEAR EXPEDITION AND NAVIGATOR VEHICLES EQUIPPED WITH THE LIMO BUILDERS PACKAGE — TPMS RECONFIGURATION**

### **OVERVIEW**

This program involves the reconfiguration of the TPMS parameters for certain 2008 Model Year Expeditions and Navigators with the Limousine Builders Package. These vehicles will have a Tire Placard Pressure that displays 40 psi for both the front and rear tires of the vehicle.

### **TECHNICAL INSTRUCTIONS FOR RECONFIGURING THE TIRE PRESSURE MONITORING SYSTEM**

#### **RECONFIGURING THE TPMS PARAMETERS**

##### **NOTES:**

- This feature is available beginning with IDS software level R54.3 P8. The software will be available via the PTS website on April 7, 2008 and will be included in the DVD release version 55.
- The vehicle's battery needs to be fully charged for this procedure. If the battery is low, a battery charger can be used during the procedure.
- The diagnosis and repair of any stored fault codes is not covered by this recall.



1. Connect the IDS to the vehicle and start a session.
2. Select the System Page tab. See Figure 1.

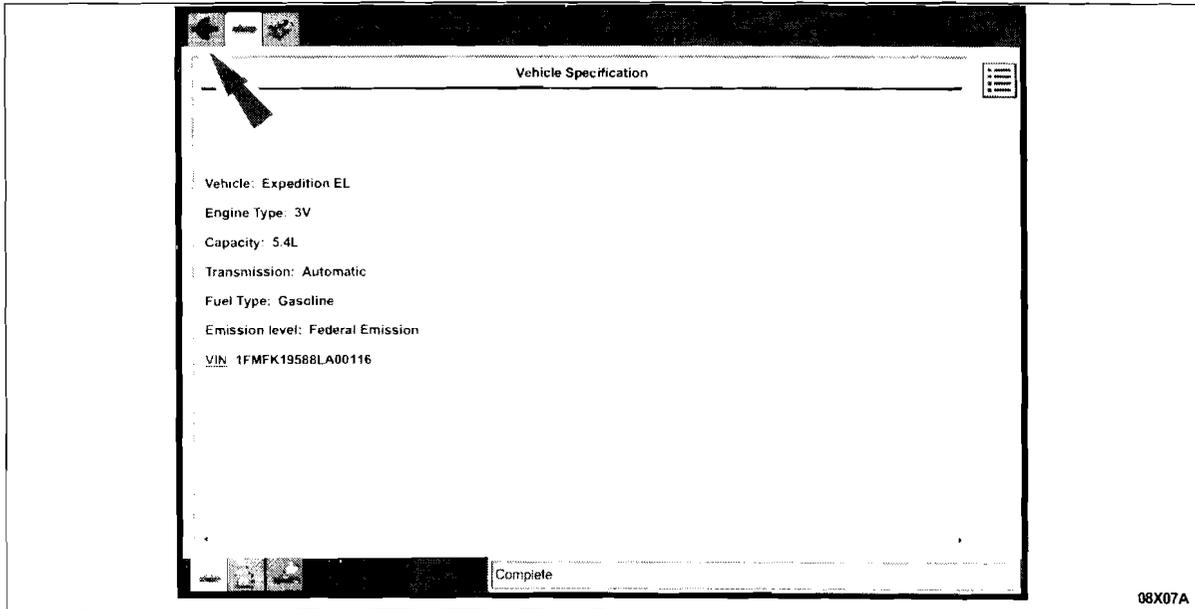


FIGURE 1

3. Select the System Utilities tab. See Figure 2.

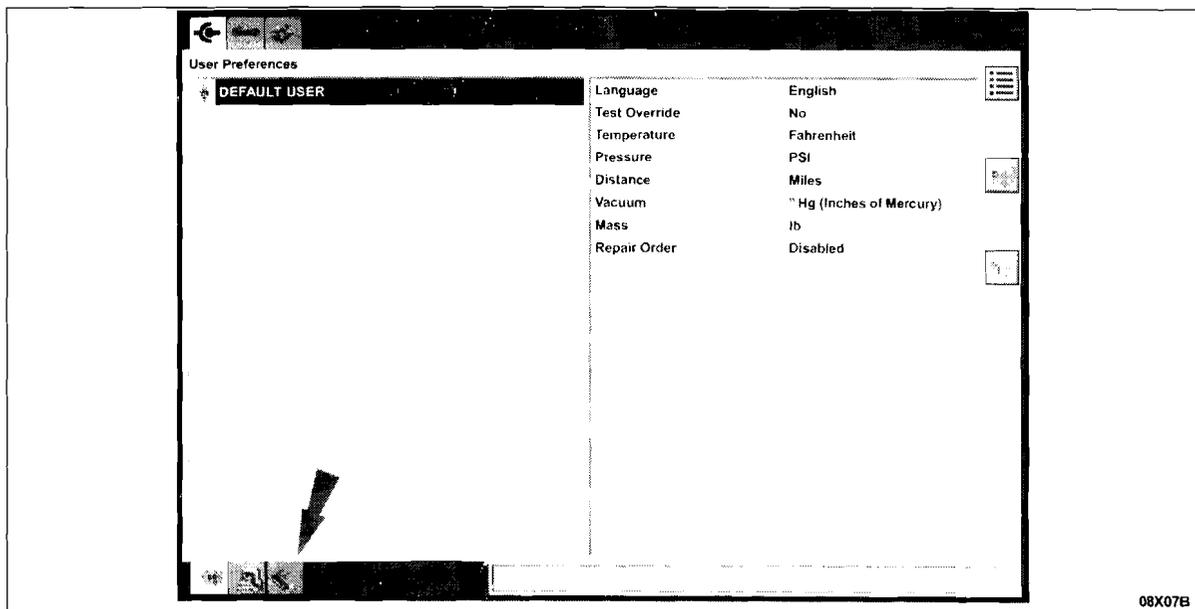


FIGURE 2



4. At the System Utilities screen, under Miscellaneous, select Update/Special Function and touch the Tick.
5. Input the special code of 32247.
6. Select Service Routines and touch the Tick.
7. Select Compliance Recall 08C03 – 2008 Expedition/Navigator Limo TPMS Reconfiguration and touch the Tick.
8. A TPMS function Warning Screen will appear. Touch the Tick.
9. A screen should appear that states Operation Successful.

If the IDS is unable to properly perform this function, call the Special Service Support Center.

