

«Customer»  
«attention»  
«address»  
«c», «s» «zip»

**SUBJECT: BOOST CONNECTOR**

January, 2007

Ref.: **NHTSA #**  
**TRANSPORT CANADA #**  
**MCI Service Bulletin 274**

Attention Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act and with the Canadian Motor Vehicle Safety Act - Notice of Safety Defects.

Motor Coach Industries, Inc. ("MCI") has decided that a defect which relates to motor vehicle safety exists on certain MCI 102D3, 102DL3, 102DL3SS, D4000 and D4500 model coaches.

MCI has determined that the boost connector housing can fail over time, exposing the positive and negative terminals. This could result in the grounding of an unprotected circuit and potentially lead to a fire, creating a risk of injury or death as a consequence, if not corrected. MCI is instituting a field change program to replace the TYCO AMP or ANDERSON boost connector and the purpose of this letter is to ask your co-operation with a new design that MCI will supply at no cost to you. MCI Service Bulletin 274 describes the procedures for properly replacing the boost connector in the D series coaches.

MCI records indicate that you are the owner or operator of the following unit(s) included in this recall.

«**unit\_number**»

MCI will furnish the parts required for the boost connector replacement at no charge to you. MCI estimates that it will take approximately .5 hour on the D series coaches, as described in the enclosed a copy of Service Bulletin 274. Upon completion of the retrofit to the unit(s) listed above and MCI's receipt of the replaced connector and a completed Warranty Claim Form, MCI will credit the appropriate labor allowance amount to your MCI parts account. Submittal of MCI Warranty Claim Forms may be completed on MCI's website at <http://fleetsupportiw.mcicoach.com/iwarranty/signon> (click on Customer Care System), or a photocopy of the Warranty Claim Form found in the Warranty Manual can be mailed / faxed to the MCI Warranty Department. Please refer to your OWNER LIMITED WARRANTY MANUAL for more detailed information. Customers may submit only one (1) MCI Warranty Claim Form per coach for this Field Change Program.

If you have any questions about this recall campaign, you may contact the MCI Customer Service Line at 1-800-241-2947.

After contacting MCI Customer Service, if you are still unable to have the safety defect remedied without charge and within a reasonable time, you may submit a complaint:

For the U.S.:

The Administrator,  
National Highway Traffic Safety Administration,  
400 Seventh Street, S.W.,  
Washington, D.C. 20590,  
or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153);  
or go to <http://www.safercar.gov>.

For Canada:

Road Safety and Motor Vehicle  
Regulation Directorate  
Transport Canada  
Tower C, Place de Ville  
330 Sparks Street  
Ottawa, Ontario  
K1A 0N5  
or call the Transport Canada's Information Centre at 1-800-333-0371.

If you had the retrofit work done before you received this letter, you may be eligible to receive reimbursement from MCI for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information, contact the MCI Customer Service Line at 1-800-241-2947.

**If you are the lessor of this vehicle, Federal law requires that you forward this notice to the lessee within ten days of your receipt of this notice.**

If you have sold or otherwise transferred the vehicle(s) identified above, please contact MCI Customer Service Line at 1-800-241-2947 with all of the information you have regarding the current owner/operator of the vehicle(s), so that we can ensure that the vehicles are corrected.

Motor Coach Industries apologizes for any inconvenience this may cause, but urges you to implement the Field Change Program as soon as possible.

Sincerely,  
*Motor Coach Industries*  
Warranty Department  
Enclosure: MCI Service Bulletin 274