



903 South Main Street • P.O. Box 460 • Middlebury, IN 46540 • (574) 825-0608 • Fax (574) 825-0572

03V-119 ① of ③

March 25, 2003

**CERTIFIED MAIL
RETURN RECEIPT REQUESTED**

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
U.S. Department of Transportation
400 Seventh Street SW
Washington, DC 20590

Dear Sir or Madam:

Ford Motor Company ("Ford") has notified Jayco that certain F53 motorhome chassis built by Ford and sold to Jayco may contain a brake system-warning indicator that does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 105 S5.3. Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, we are hereby notifying the National Highway Traffic Safety Administration that certain 2002 & 2003 model year motorhomes manufactured by Jayco contain the Ford F53 motorhome chassis that have been determined by Ford to not be in compliance with FMVSS S5.3.

Recall Population and Vehicle Identification

The chassis containing the above referenced non-compliance has been used on certain 2002 and 2003 model year motorhomes manufactured by Jayco, Inc., specifically the Firenze model.

<u>Model</u>	<u>Model Year</u>	<u>Beginning Manufacture Date</u>	<u>Ending Manufacture Date</u>
Firenze	2002	10/1/01	4/19/02
Firenze	2003	4/29/02	11/14/02

Campaign Population

The total number of motorhomes subject to this recall is approximately 73.

Defect Estimate

Upon information available to Jayco, Inc. approximately 100% of vehicles in the population contain the non-compliance.

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Description of Non-Compliance

All of the motorhomes that are subject to this recall may contain a brake system warning indicator that will not illuminate as required by FMVSS 105 S5.3 specifies that the brake warning indicator shall illuminate when the ignition key is turned to the ON, RUN, or START position and when the brake fluid is low.

Basis for Non- Compliance

Jayco received notification from Ford that a potential non-compliance with FMVSS 105 S5.3 may exist on the motorhomes manufactured by Jayco that contains the F53 Chassis. Ford advised that the non-compliance exists if Ford's incomplete vehicle maintenance (IVM) compliance statement was used as the sole certification of the brake system warning indicator. Jayco, Inc. conducted an internal investigation and has confirmed that the non-compliance with respect to the brake system-warning indicator exists on the subject motorhomes.

Owner Notification & Remedy Program

Due to the small number of units that are affected at Jayco we are prepared to begin owner/dealer notification for this recall April 9, 2003. Although Jayco believes that this recall campaign should have been initiated and processed by Ford Motor Company.

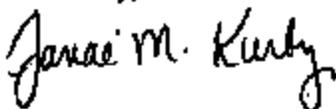
The proposed remedy of the non-compliance involved in this recall campaign is set forth in the document entitled "Instrument Cluster Brake Warning Lamp Circuit Revision" that has been prepared by Ford and is attached hereto as Exhibit "A".

Campaign Number

Jayco has issues and internal campaign number for this recall. The number is 9901046. Please provide us with the recall campaign number assigned by NHTSA.

Thank you for your assistance.

Sincerely,



Janae' M. Kurtz
Consumer Affairs Manger
Jayco, Inc.

March 2003

IMPORTANT SAFETY RECALL CAMPAIGN ANNOUNCEMENT

Jayco Recall Campaign Number # 9901046

NHTSA Campaign Number #

Dear Jayco Dealer:

This letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

NON-COMPLIANCE INVOLVED

Jayco, Inc. has determined a defect exists on certain 2002 & 2003 model year Firenze Type A Motorhomes. The instrument panel, as shipped by Ford, may not be wired correctly to illuminate the brake warning indicator for a check indicator function and/or a low brake fluid condition on the affected vehicles. The brake-warning indicator is intended to illuminate when the ignition key is turned to the ON, RUN, or START position and/or when the brake fluid is low. Federal Motor Vehicle Safety Standard (FMVSS) No. 105 S5.3 (Technical Standards Document (TSD) No. 105 S5.3 in Canada) specifies that this check of the brake warning indicator function and the low brake fluid indication be provided. Jayco has entered into a voluntary recall campaign.

REMEDY

See attached repair instructions "Instrument Cluster Brake Warning Lamp Circuit Revision" that has been prepared by Ford Motor Company.

DEALER CAMPAIGN RESPONSIBILITY

We strongly suggest that you designate a manager to coordinate the *RECALL* to ensure the work is performed and documented properly, and that a warranty claim is submitted to *JAYCO* to verify the performance of the modification. This responsibility should also include accountability for all stock units affected by the recall campaign.

All unsold new vehicles in your possession which are subject to this campaign must be held and repaired per the service procedure of this recall campaign bulletin before owners take possession of these vehicles.

Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. You may do this by sending a copy of the retail owner recall notice and we would encourage you to follow up with a telephone call.

Authorized Jayco dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle or ownership, from this time forward. Recall campaigns should receive the highest priority in your shop because of the safety factor involved and work must be scheduled promptly regardless of where the vehicle was purchased.

OWNER NOTIFICATION

Retail owners of record will be receiving notification of this campaign Jayco will be mailing the Owner notification letters on April 9, 2003. A copy of the owner notification letter is attached for your review. We have enclosed a serial number listing for your convenience.

PARTS AVAILABILITY

There are no parts required for this service procedure, however, if the bulb is damaged during the transfer, the Ford replacement bulb part number is F57Z-13B765-BA.

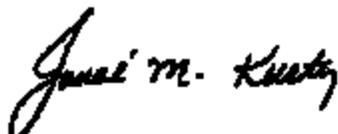
FILE A CLAIM

Job Operation Number: 9901046
Time: 1 hour

If you have any questions regarding this recall or instructions, please contact us on your dealer service line.

Thank you for your assistance.

Sincerely,



Janée M. Kurtz
Jayco Consumer Affairs

Enclosures

March 2003

VEHICLE SAFETY DEFECT SERVICE BULLETIN**Jayco Recall Campaign # 9901046****NHTSA Recall Campaign #****Dear Jayco Owner:****This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.****Jayco, Inc. has been notified of a non-compliance, which relates to motor vehicle safety, exists in specific model year 2002 & 2003 Jayco Firenze Type A Motorhomes. Jayco, Inc. has determined that the brake system-warning indicator on your vehicle does not conform to the requirements specified in Federal Motor Vehicle Safety Standard (FMVSS) No. 105 S5.3. According to our records you own one of these vehicles.****The brake warning indicator may not illuminate when the ignition key is in the ON, RUN, or START position and/or for a low brake fluid condition.****The remedy includes removing the instrument cluster from the dash, repositioning the brake warning indicator bulb from one side to the other and moving a single wire from one instrument connector plug to another. A verification check will also be performed to ensure proper repair.****The labor time necessary to perform this recall campaign is approximately 1 hour. Please ask your dealer if you wish to know how much additional time may be needed to schedule and process your Motorhome.****This letter will serve as an authorization to have the correction made. Presentation of this letter to your dealer will assist in making the necessary correction in the shortest possible time. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the information on the reply page and returning it to us promptly.****Your Jayco dealer is best equipped to provide service to ensure that your Motorhome is corrected as promptly as possible. If, however, you take your Motorhome to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service department toll free at ~~800-800-8000~~ ~~800-734~~**

Ford Tail Light Recall
March 2003

After contacting your Jayco dealer and Jayco customer service, you are not able to have the safety defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call the toll free Auto Safety Hotline at (888) 327-4236.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your Jayco motorhome.

Sincerely,

Jayco, Inc.
After Market Services

03/25/03 10:26:27

SLVIN#

Serial #

Product number

Ship to cust

1FCNFS38420A08507
 1FCNFS38220A08508
 1FCNFS38820A08509
 1FCNFS38420A08510
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 1FCNFS38X20A08513
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 1FCNFS38220A08991
 1FCNFS38420A08992
 1FCNFS38620A08993
 1FCNFS38X20A10261
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FINAL TOTALS
 COUNT 73

*** END OF REPORT ***