CSC-10026541-2057

September 2008

Dear General Motors Customer:

We have learned that your 2008 model year Buick Enclave or 2007-2008 model year GMC Acadia or Saturn OUTLOOK, equipped with a sunroof, may have a condition in which water is not properly drained away from the sunroof. If this condition were to occur, water may enter the interior of the vehicle and dampen the carpet, upholstery, and other interior components.

Your satisfaction with your Buick Enclave, GMC Acadia, or Saturn OUTLOOK is very important to us, so we are announcing a program to prevent this condition or, if it has occurred, to fix it.

What We Will Do: Your GM dealer/retailer will install drain tube extension assemblies and ensure that the water drains properly. This service will be performed for you at **no charge until September 30, 2009**.

What You Should Do: To limit any possible inconvenience, we recommend that you contact your dealer/retailer as soon as possible to schedule an appointment for this repair. By scheduling an appointment, your dealer/retailer can ensure that the necessary parts will be available on your scheduled appointment date.

Customer Reply Form: The enclosed customer reply form identifies your vehicle. Presentation of this form to your dealer/retailer will assist in making the necessary correction in the shortest possible time. If you no longer own this vehicle, please let us know by completing the form and mailing it back to us.

If you have any questions or need any assistance to better understand related repairs, please contact your dealer/retailer.

Courtesy Transportation: If your vehicle is within the New Vehicle Limited Warranty your dealer/retailer may provide you with shuttle service or some other form of courtesy transportation while your vehicle is at the dealership/facility for this repair. Please refer to your Owner's Manual and your dealer/retailer for details on Courtesy Transportation.

We sincerely regret any inconvenience or concern that this situation may cause you. We want you to know that we will do our best, throughout your ownership experience, to ensure that your GM vehicle provides you many miles of enjoyable driving.

Scott Lawson
General Director,
Customer and Relationship Services

Enclosure
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