

October 6, 2008

TO: U.S. Department of Transportation Fax: (202) 366-7882
National Highway Traffic Safety Administration
Office of the Chief Counsel
Room W41-227
1200 New Jersey Avenue, S.E.
Washington D.C. 20590

From: Koutz RV Center
239 Wright Ave.
Shepherd MI 48883

RE: September, 2008 NVS-215AA EQ08-010 08E-032 SEP 30, 2008
July, 2008 Letter NVS-215AA EQ08-010 08E-032 April 11, 2008
April 3, 2008 Letter NVS-215RW EQ06-019 06E-076 August, 2006

Thank you for your recent notification regarding Dometic refrigerators.

As mentioned in my earlier letters, Dometic never notified me regarding the defective refrigerators. I purchased refrigerators from Dometic and I sold the refrigerators to customers. Consequently, I am considered a distributor.

I did not keep written records of the customers who purchased the refrigerators. I do not have their names or telephone numbers. I do not have their addresses. I have no way of notifying the customers.

I am an eighty- two year old man with a business that is failing. I barely make ends meet. There is nothing that I can do.

I thank you for your consideration.

Sincerely,



Merlene S. Koutz
Owner
Koutz RV Center
239 Wright Ave.
Shepherd MI 48883