

From: Ansley, Alexander <NHTSA>
Sent: Tuesday, October 14, 2008 9:33 AM
To: 'Klepinger, Jack'
Subject: RE: Wells Cargo's Response To Letter RE: NVS-215AA; EQ08-010; 08E-032
Mr. Klepinger,

Yes, if this is the only refrigerator purchased that was recalled by Dometic, nothing further would be needed from Wells Cargo.

Thanks,

Alex Ansley
US DOT- NHTSA
Office of Defects Investigation
Recall Management / W46-437
1200 New Jersey Ave SE
Washington, DC 20590
P. (202) 493-0481
F. (202) 366-7882

From: Klepinger, Jack [mailto:JKlepinger@WellsCargo.com]
Sent: Monday, October 13, 2008 5:32 PM
To: Ansley, Alexander <NHTSA>
Subject: RE: Wells Cargo's Response To Letter RE: NVS-215AA; EQ08-010; 08E-032

Mr. Ansley,

I have attached a response dated May 8, 2008 from our Texas division. It is in response to the earlier recall 06E-076. This is the only refrigerator purchased by Wells Cargo that was identified in Dometic's Notice of Recall. We have been unable to determine who was the last purchaser of the trailer containing the recalled refrigerator. It has gone through several resales.

Since nothing has changed from our last response, is it necessary for me to respond other than by this email? If so, what information should I supply.

Thank you for your assistance

Jack Klepinger
623-936-8150

From: alexander.ansley@dot.gov [mailto:alexander.ansley@dot.gov]
Sent: Thursday, October 09, 2008 7:26 AM
To: Klepinger, Jack
Subject: RE: Wells Cargo's Response To Letter RE: NVS-215AA; EQ08-010; 08E-032

Mr. Klepinger,

I apologize. I was just forwarded your vmx from George & I see you did email me Tuesday night. Here is the information you requested. You can have an extension until COB 10/17.

If your company installed any of the recalled Dometic refrigerators into new motor vehicles (or trailers) before the first retail owners took delivery of the vehicles, we would need the attached 573 Defect Information Report filled out & returned within 5 days. This report tells us (NHTSA) that your company is recalling certain vehicles that have this defective equipment installed. The first few sections are the most important, telling us the quantity you sold & the make/model/year of the vehicles that received these refrigerators. We need this report filled out & returned via fax/email/ or mail within 5 days of determining a defect exists in any vehicles you made or altered.

Also, you can contact Stericycle, a company Dometic is using to assist with customer notification letters, and they will get you set up with the letters that you will need to submit. You can contact Nicole at Stericycle 317-275-7516 or at ngasvoda@stericycle.com

I've also attached a copy of the customer notification letter that Stericycle would mail out for you.

Please let me know if you have any questions.

Thanks,

Alex Ansley

US DOT- NHTSA

Office of Defects Investigation

Recall Management / W46-437

1200 New Jersey Ave SE

Washington, DC 20590

P. (202) 493-0481

F. (202) 366-7882

From: Klepinger, Jack [mailto:JKlepinger@WellsCargo.com]

Sent: Tuesday, October 07, 2008 6:17 PM

To: Ansley, Alexander <NHTSA>

Subject: Wells Cargo's Response To Letter RE: NVS-215AA; EQ08-010; 08E-032

Dear Mr. Ansley,

I am in receipt of a letter from Mr. Person concerning the subject information and dated Sept. 30, 2008 addressed to Wells Cargo, Inc., 6902 W. Hadley St., Phoenix, AZ 85043. This letter indicates we had not responded to an earlier letter to your ongoing investigation about a safety issue involving two-door refrigerators that were manufactured by Dometic Corporation.

First of all, I apologize for our lack of response, but I cannot find the earlier letter. Therefore, please e-mail me a copy of the original letter.

I will respond promptly upon receipt of the letter.

Respectfully,

Jack Klepinger
623-936-8150